



The development of this plan was funded by the Australian and Victorian Governments following the October 2022 floods.









### **Contents**

- 1 Overview
- About Bunbartha
- **3** Hazards
- Objectives
- Local Priorities
- 6 Key Issues & Vulnerabilities
- 7 Values
- Emergency Contacts
- Bunbartha Emergency Group Members



Community based emergency management is about working together to be safer and more resilient, without building greater dependencies on agencies, government and service providers. This includes being relatively independent and self-reliant, while drawing upon the connections and lifelines which support people and their community to function and survive.

It also provides opportunities for broader collaboration and collective action. This includes working together as part of the community to drive the design, implementation and review of integrated planning and engagement processes. Connections and relationships developed through these processes can be maintained and beneficial before, during and after emergencies. Maturity in these processes can also assist to build overall community capacity and capability to better manage long term

This approach is designed to support community led approaches and activities wherever possible.

stressors and to cope with shocks, including future emergencies.

Adopting this approach taps into the collective local knowledge, expertise and resources to build on combined strengths. Working together through these processes can assist to develop mutual goals and solutions while strengthening relationships and lifelines to be drawn upon in good times and during critical times of need.

## 1 Overview

### Introduction

The Bunbartha Community Emergency Management Plan (CEMP) has been developed by the local community and the Bunbartha Emergency Group (BEG) acknowledges all who have participated and contributed toward the development of this document.

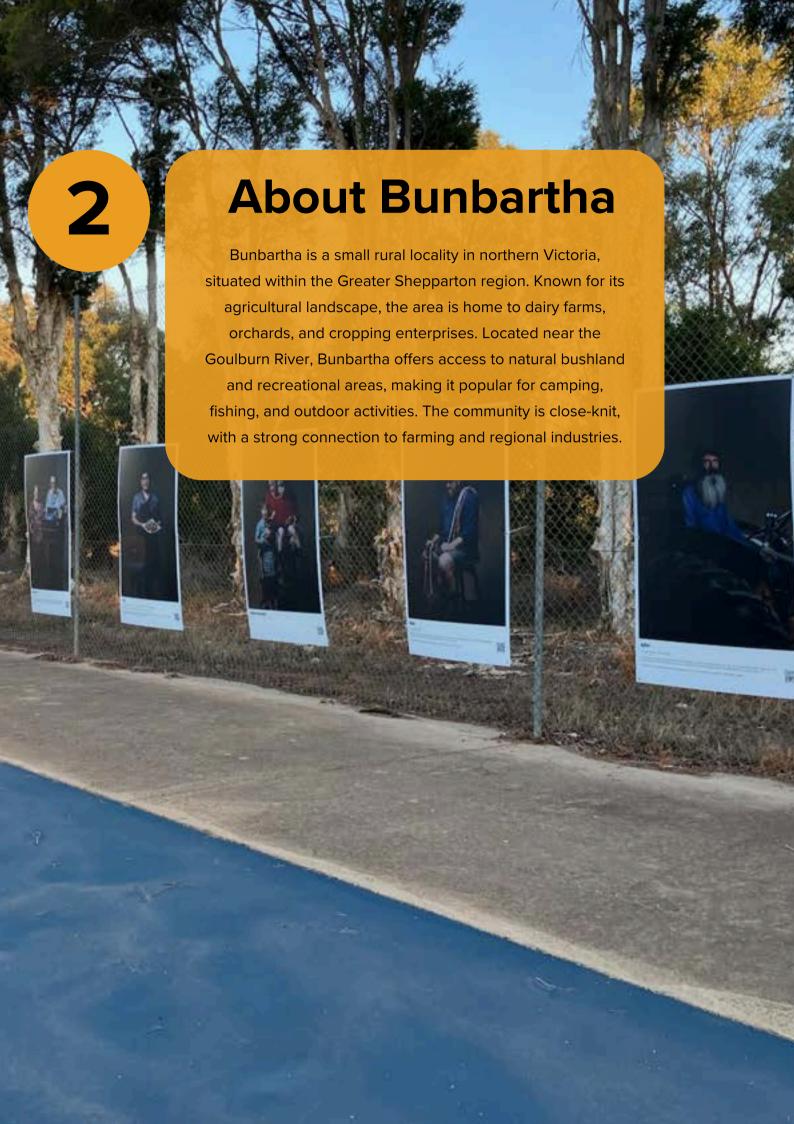
This plan is managed and distributed by the BEG. All feedback and opportunities for participation to implement and progress the plan is welcome.

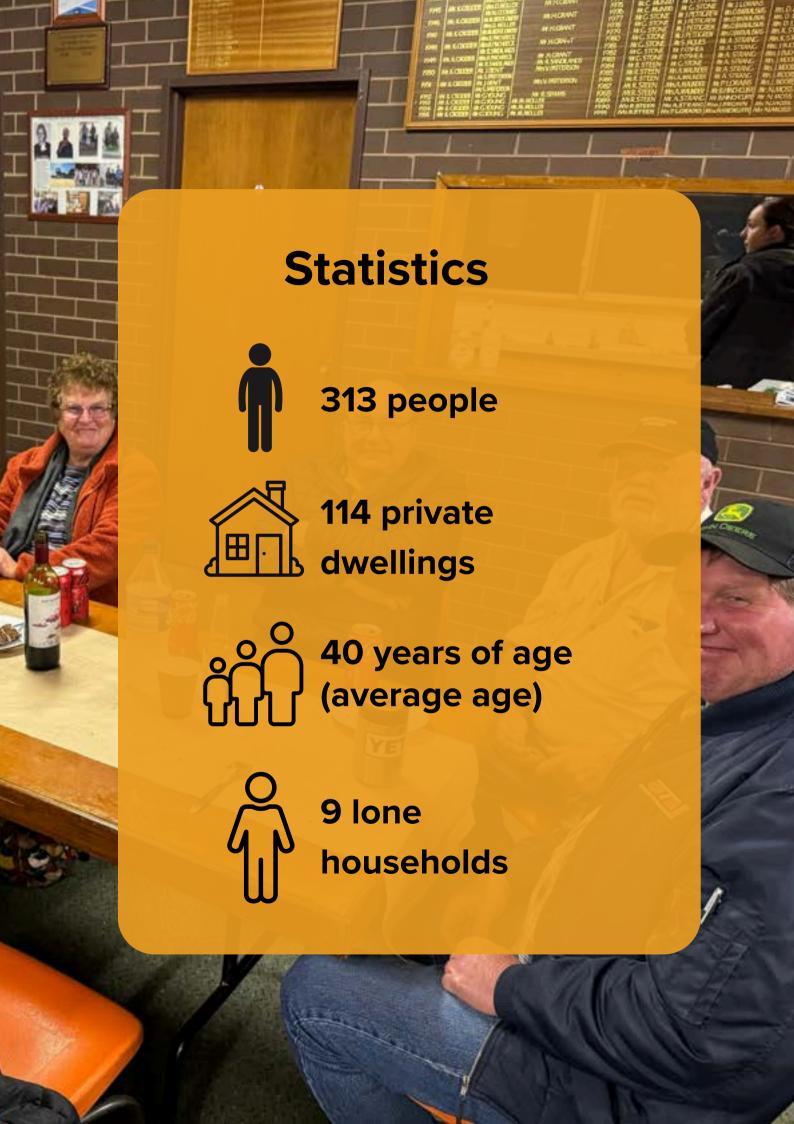
While every effort has been made to ensure that information in this document is correct at the time of printing, changes after the time of publication may impact the accuracy of the information.

The BEG is not responsible for any loss suffered in connection with the use of this document.

### Aim

To safeguard the Bunbartha community by building a comprehensive emergency management plan that emphasises prevention, preparedness, response and recovery, ensuring the well-being of all community and residents in times of crisis.









### Hazards



### **Bushfire, Grass Fire, Broad Acre Fire**

Bunbartha has historically had a low bushfire risk, but climate change and drier conditions are increasing the threat. Hotter temperatures and reduced rainfall are creating drier vegetation, raising the risk of grassfires and fast-moving fires. While major bushfires have been uncommon, fire preparedness and hazard reduction are becoming more important.



### Heat

Rising temperatures and more frequent heatwaves pose a growing risk to the people of Bunbartha, especially older residents, young children, and those with health conditions. Extreme heat can cause heat stress, dehydration, and increased hospitalizations, while also impacting livelihoods reliant on farming.



### Flood

Bunbartha, Victoria, has a history of flooding due to its proximity to the Goulburn River. Major floods have impacted the area in 1974, 1993, 2010, and 2022, causing property damage, road closures, and agricultural losses. The October 2022 flood was particularly severe, isolating & inundating properties and farmland. Residents have relied on levees, sandbagging, and emergency response efforts to mitigate impacts. These events highlight the need for ongoing flood preparedness and mitigation measures in the region.



### **Storms**

Bunbartha, is prone to severe storms, particularly during the warmer months, bringing strong winds, heavy rainfall, and lightning strikes. These storms have been known to cause flash flooding, property damage, and power outages, impacting both residents and local agriculture. Hailstorms and high winds have also contributed to fallen trees and damaged infrastructure.







### **Administrative**

Setting us up for success

### **Objective 1.**

Proposal to seek the establishment of the group as the Bunbartha Emergency Group and submit a formal request to the Bunbartha Tennis Club Committee to recognise it as a sub-committee.

### **Objective 2.**

Write to Goulburn-Murray Water asking permission to sandbag the low spots of Loch Garry Flood Protection District levee when advised of a moderate flood or above.





### **Community connections**

**Building Social Capital** 

### **Objective 3.**

Ensure the elderly are cared for before, during and after disasters. Propose the following:

- establish a phone tree
- door knock

### **Objective 4.**

Develop a community directory that outlines skills and equipment of the Bunbartha community

### **Objective 5.**

Enhance community communication by developing a Whats App group





### **Building Capacity & Capability**

### Empowering our community

### **Objective 6.**

Enhance the facilities at the Bunbartha Recreation Reserve to enable the centre to be used as a Community Hub that could be opened by the community when safe after an emergency or for community respite to heat

- Purchase a generator
- Upgrade the kitchen to a commercial kitchen
- Purchase another water tank
- First Aid Kit/Snake kit
- Steel scoops to assist with filling sandbags
- Electronic sign to announce when the hub is open and community safety preparedness messaging
- Develop a community hub model to fit community requirements (triggers to open, roles and role descriptions, services etc)

### **Objective 8.**

To increase preparedness to all hazards, by purchasing a shipping container to hold the following:

- Plastic pallets (to stack sandbags)
- Sand bags
- Community hub items
- Install posters on how to correctly fill sandbags (include a QR code linked to VicSES short videos on how to sandbag)

### **Objective 9.**

Increase knowledge in preparedness, response and recovery activities:

- How to sandbag effectively
- What you can and can't do before, during and after a flood

### **Objective 7.**

Increase skills within the community. Training to include:

- First Aid training
- Chainsaw training
- Mental health first aid training
- Grant writing course

### **Objective 10.**

Develop a Flood Action Card that includes:

- Flood triggers
- State priorities
- Council 24/7 phone number
- Community actions
- Establishment of flood lookouts similar to flood warden role
- Map with location of levees
- A list and map of what areas flood first within the community





### **Local Priorities**



### Short term goals

The goal of this initiative is to bolster Bunbartha's community resilience and emergency preparedness by formally establishing the Bunbartha Emergency Group and enhancing readiness for floods and other disasters. Key components of the project include strengthening community communication through a directory of local skills and resources, a phone tree, and a WhatsApp group.

Additionally, the initiative will develop a Flood Action Card, offer flood preparedness training, and improve emergency response capabilities. The project also aims to upgrade the Bunbartha Recreation Reserve into a Community Hub for emergency support and respite, enhance resource storage with a shipping container, and equip the community with essential disaster response tools.



### Medium term goals

The medium-term goals of the project include building the capacity and capability of individuals by hosting a range of courses. Additionally, a formal request will be made to GMWater, seeking permission to sandbag low spots of the levee when moderate floods or higher are anticipated, further strengthening flood preparedness.



### Long term goal

Enhance the facilities at the Bunbartha Recreation Reserve to support its use as a Community Hub.

## 6 Key Issues & vulnerabilities

### Key issues & vulnerabilities

- Medlands estate is a close-knit community of lifestyle and hobby farm blocks, accessible by a single entry and exit point.
- The Loch Garry flood regulator is a structure that provides flood protection for downstream landowners in the Bunbartha/Deep Creek area from minor to moderate flooding.
  - Built in 1925 at Bunbartha, the regulator is a 48 bay structure which contains
     506 drop bars that can be removed or replaced during operation.
  - There is also 9km of levee that forms part of the Loch Garry Flood Protection District.
  - Loch Garry Flood Protection District Revised Operating Rules (June 2023) should be reviewed by all residents
- Potential closure of the Barmah-Shepparton Rd due to flooding.
- Bunbartha does not have a local CFA brigade, the closest is Tallygaroopna Fire
   Brigade who provide local emergency response for fire, flood and accidents.
- Bunbartha does not have a local VicSES Unit, the closest unit is the Shepparton Search and Rescue squad located in Shepparton.





# SHORT TERM OBJECTIVES

Comments						
Complete						
Due by						
noddns						
Lead						
Action	Proposal to seek the establishment of the group as the Bunbartha Emergency Group and submit a formal request to the Bunbartha Tennis Club Committee to recognise it as a sub-committee.	Develop a community directory that outlines skills and equipment of the Bunbartha community	Establish a phone tree	How to sandbag effectively	Wnat you can and can't do before, during and after a flood	Develop a Flood Action Card that includes:     flood triggers     state priorities     Council 24/7 phone number     community actions     establishment of flood lookouts similar to flood warden role     map with location of levees     a list and map of what areas flood first within the community

# SHORT TERM OBJECTIVES

Comments				
Complete				
Due By				
Support				
Lead				
Action	Ennance the racilities at the Bunbartha Recreation Reserve to enable the centre to be used as a Community Hub that could be opened by the community when safe after an emergency or for community respite to heat Purchase a generator Purchase another water tank (22,000 litres) First Aid Kit/Snake kit Steel scoops to assist with filling sandbags Electronic sign to announce when the hub is open provide preparedness messages	Develop a community nub model to fit community requirements (triggers to open, roles and role descriptions, services etc)	Io increase preparedness to all nazards, by purchasing a shipping container to hold the following:     plastic pallets (to stack sandbags)     sand bags     community hub items     install posters on how to correctly fill sandbags	Ennance community communication by developing a Whats App group

# MEDIUM TERM OBJECTIVES

Comments							
Complete							
Due by							
Support							
Lead							
Action	HIST Ala training	Cnainsaw training	Mental neatn 11/5t ald training	Grant writing course	Write to GMWater asking permission to sandbag the low spots of the levee when advised of a moderate flood or above.		

## **LONG TERM OBJECTIVES**

Comments			
Complete			
Due By			
Support			
Lead			
Action	Upgrade the bunbartna Kecreation Keserve kitchen to a commercial kitchen		

## 8 Emergency Contacts

Agency	Phone Number	Website
Triple 000	000	
VicEmergency	1800 226 226	emergency.vic.gov.au
VicSES	132 500	ses.vic.gov.au
CFA		cfa.vic.gov.au
VicTraffic		traffic.transport.vic.gov.au
Police but not the sirens	131 444	
Bureau of Meterology		bom.gov.au
Powercor Outages	13 24 12	
Poisons Information Line	13 11 26	
Nurse on Call	1300 60 60 24	
Better Health Channel		betterhealth.vic.gov.au
Greater Shepparton City Council	5832 9700	greatershepparton.com.au

The Bunbartha Emergency Group was established in 2025 and consists of the following members:

Members	Members
Mat	Barb
John	Kevin
Ross	Shaun
Rhonda	Adam
Mick	Tom
Albert	Naomi

The Bunbartha Emergency Group welcomes new members.

### Community support services in **Greater Shepparton**

There are a range of support services throughout our community who can help during difficult times. This brochure outlines a few of those available.



**PEN** Business Support Find out about grants, support, workshops and other resources available for your business.

**Business Victoria** 

**3** 13 22 15 business.vic.gov.au

**Greater Shepparton Business** 

sheppartonbusiness.com.au

**Carer Respite** 

Respite care can be arranged in a few different ways.

It is important to take care of yourself so you can take care of others.

**Carers Victoria** 

**1800 514 845** 

carersvictoria.org.au

**Carer Gateway** 

**1800 422 737** 

carergateway.gov.au

### **Community Support**

Neighbourhood/Community Houses offer information, resources, support, activities, programs, training, lifelong learning and so much more. Check out your local NH House

Mooroopna Education and **Activity Centre Q** 03 5825 1774

**Murchison Community House** 

**3** 03 5826 2373

North Shepp Community and **Learning Centre** 

**Q** 03 5821 5770

**South Shepp Community** House 03 5821 6172

**Tatura Community House** 

03 5824 1315



**Community Accessibility** 

**O** 03 5831 8515

🕟 communityaccessability. com.au

**Dyson Group** 

(Shepparton Bus Services)

<del>9</del> 03 5831 2150

dysongroup.com.au

Jacobson

(Mooroopna Bus Services)

03 5825 2323

x jacobsoncoachtours.com.au

### Drug and **Alcohol Support**

Practical help, information and support is always available.

**Australian Community Support** Program (ACSO) Shepparton

1300 022 760 acso.org.au

**Direct Line** 

1800 888 236 directline.org.au

### Family Support

**Caroline Chisholm Society (** 1800 134 863

caroline.org.au

**FamilyCare** 

03 5823 7000

🕟 <u>familycare.net.au</u> **Greater Shepparton** 

**Lighthouse Project** 

0419 555 939 🕟 gslp.com.au

Maternal Child Health at **Greater Shepparton City** Council

**Q** 03 5832 9312

greatershepparton.com.au

**Maternal Child Health Line Q** 13 22 29

**National Home Doctor Service** 

**C** 13 74 25 nomedoctor.com.au

**Nurse on Call** 

**Q** 1300 606 024

### Tamily Violence

Violence and abuse is never okay. These times are stressful but help is always available.

If you are unsafe or in danger call Triple Zero "000" immediately.

1800RESPECT

**1800 737 732** 

1800respect.org.au

**Marian House (Vincent Care)** 

03 5825 9400 (business hours)

📞 1800 015 188 (after hours) vincentcare.org.au

Men's Referral Service

**3** 1300 766 491

ntv.org.au

Orange Door

1800 634 245

orangedoor.vic.gov.au

Safe Steps

**Q** 1800 015 188

safesteps.org.au

### Financial Help

Situations are changing and this is making it difficult for people to pay expenses.

AgBiz Assist

**1300 834 775** 

agbizassist.org.au

MoneyCare

**1800 722 363** 

salvationarmy.org.au

Salvation Army

03 8873 5288 salvationarmy.org.au

Services Australia (Centrelink) **36 240** 

servicesaustralia.gov.au **Shepparton Family &** 

**Financial Services O** 03 5831 7755

Vincent Care (Free financial counselling service)

03 5825 9400

vincentcare.org.au

### Food Assistance

Reaching out can be hard but it is always okay to ask for help. We are here with you.

**Salvation Army** 

**3** 03 8873 5288

salvationarmy.org.au/

**Shepparton Family & Financial Services** 

03 5831 7755

St Vincent de Paul Welfare Assist

Shepparton: 03 5821 0317 ヘ Mooroopna: 03 8199 4243

### Nospitals & **Health Services**

**GV** Health

**Q** 03 5832 2322

🕟 gvhealth.org.au

Mental Health & Wellbeing

(300 000 559

betterhealth.vic.gov.au

**Primary Care Connect** 

03 5823 3200

n primarycareconnect.com.au

**Priority Care Clinic** 

03 5823 3132

shepmed.mthc.com.au/ppcc

Rumbalara Aboriginal Co-Operative

03 5820 0000

🕟 <u>rumbalara.org.au</u> **VVED** (Victorian Virtual

**Emergency Department)** vved.org.au – then register

### Housing/ **Homelessness**

If you need extra support for housing reach out now.

**Beyond Housing Shepparton** 

O3 5833 1000 🔇 1800 825 955 (after hours)

**beyondhousing.org.au** Department of Families, Fairness and Housing

**(300 650 172)** dffh.vic.gov.au

Rumbalara Homelessness & **Housing Support** 

Ph: 5820 0000 numbalara.org.au/service/ homelessness-housing-support/

Salvocare (Social Services) O3 5820 8000 salvationarmy.org.au/

Legal Help

shepparton

**Goulburn Valley Community** Legal Centre (ARC Justice)

**Q** 03 5831 0900

**S** 1800 310 900 arcjustice.org.au

### LGBTIQA+

**Diversity Project Shepparton** 

03 5831 6157 diversity@vt.uniting.org

pridecentre.org.au

**GV** Pride **Quantity** gypride.org/contact facebook.com/

gvprideshepparton

qLife **(** 1800 184 527

🜎 <u>qlife.org.au</u> **Rainbow Door** 

**1800 729 367** nainbowdoor.org.au

Mental Health If you are feeling higher instances of stress and anxiety at this time

reach out, you are not alone. 13YARN (Aboriginal & Torres Straight Islanders Crisis Support Line)

**3** 13 92 76

313yarn.org.au

**Beyond Blue 1300 22 4636** 

beyondblue.org.au Head to Health

**1800 595 212** neadtonealth.gov.au

**Headspace Shepparton** (for 12-25 year olds)

**3** 03 5823 8800 headspace.org.au Headspace 1800 650 890

(9am-1pm – 365 days year)

Mental Health & Wellbeing Local

Lifeline

**Q** 13 11 14

lifeline.org.au

**300 000 559** wellways.org

**(300 111 400 )** wellways.org

Wellways

### Multicultral Support **Services**

Ethnic Council of Shepparton & District

03 5831 2395

ethniccouncil.com.au

**Translator Services** 1800 560 760 (press 9)

Older People

support for older people.

Find out more about

**Seniors Rights Victoria (300 368 821)** seniorsrights.org.au

### People with **Disability**

For information about NDIS eligibility and access to support groups and mainstream services, contact IntoRec or Council's Access & Inclusion Officer today.

ConnectGV (03) 5821 2466

Intereach

connectgv.com.au

**3**1300 488 226 intereach.com.au

IntoRec (Family Care) 03 5823 7041

🕟 <u>familycare.net.au</u> **Rights Information and** 

**Advocacy Centre (RIAC)** 03 5222 5499

riac.org.au **Shepparton Access** (03) 5831 6180

Places of Worship Visit the Greater Shepparton

**Great Things Happen Here** 

sheppaccess.com.au

website for a listing of places of worship. greatthings.com.au/

**Sexual Assault** 

Victims/Survivors

places-of-worship

**GV CASA** 

1800 806 292

(Centre Against Sexual Assault)

gvcasa.com.au/contact\_us

Social Connection Visit our neighbourhood houses or the links below to get involved and stay connected.

**Get Mooving** 

getmoovingshepparton. com.au/activities-in-the-park

**Greater Shepparton Community Group and** 

**Sports Club Directory** greatershepparton. com.au/community/ community-directory

**Volunteer Opportunities** 

greatershepparton.com. au/community/volunteering/ volunteer-opportunities

### Weather Emergency

As extreme weather events are occurring more frequently, be prepared for an emergency situation.

594 AM & 774 AM

ABC Radio (local ABC radio)

Emergency radio broadcast

**CFA (Country Fire Authority) 367 617 (5)** 

ABC Local 107.9 FM,

cfa.vic.gov.au **SES (State Emergency Service)** 

**32** 500 ses.vic.gov.au Vic Emergency

**(3)** 1800 226 226 emergency.vic.gov.au You can download the VicEmergency app from the

App Store or Google play



**Young People** 

**Berry Street** (03) 5822 8100

berrystreet.org.au

Foyer Foundation – Youth Foyer **Q** 0438 716 974

or 03 5822 8100 n foyer.org.au **Headspace Shepparton** 

**O** 03 5823 8800 headspace.org.au

Olly (The Greater Shepparton Lighthouse project) **Q** 0419 555 939

gslp.com.au

shepparton@

The Bridge Youth Service **Q** 03 5831 2390

thebridge.org.au

thebridge.org.au Uniting

(03) 5831 6157 unitingvictas.org.au







September 2024

For more information on what is outlined in this

### Food relief in the Goulburn Valley













### FOOD ASSISTANCE PROVIDERS

### Shepparton Family & Financial Services

1 Naomi St, Shepparton T: 5831 7755 **Mon - Fri, 10am - 4pm** 

### **South Shepparton Community Centre**

290 Archer Street, Shepparton T: 5821 6172 Mon - Fri, 9am - 3pm

### Mooroopna Education & Activity Centre (MEAC)

2 Northgate Street, Mooroopna T: 5825 1888 **Mon - Fri , 9am - 3pm** 

### Family Haven

15 - 17 Young St, Mooroopna T: 0428 736 961 For families only. Tue - Thu, 9.30am - 3pm

### Generations Op Shop

119 Hogan St Tatura T: 5824 3059 Mon - Fri, 10am - 4pm

### Caroline Chisholm Society

15a St Andrews Rd, Shepparton T: 5821 0826 Emergency supplies - clothing, nappies, formula etc. Assistance for children up to 10 years. Mon - Wed, 9am - 12pm.

### SalvoCare Shepparton

99 Nixon Street, Shepparton T: 8873 5288

Mon, Tue, Thur, 10am - 4pm (call at 9am for apt)

### St Vincent de Paul Society Shepparton

290 Wyndham Street, Shepparton T: 5821 0317 Mon - Fri, 10am - 12pm

### South Shepparton Community Church

15 St Andrews Road, Shepparton T: 0408 738 967

By appointment

### Rumbalara

20 Rumbalara Rd, Mooroopna T: 5820 0000 ATSI clients only. **Mon - Fri, 9am - 4pm** 

### The Salvation Army Kyabram Doorways

24 Unitt St, Kyabram T: 5853 2684 Servicing Kyabram & district.

### By appointment

### Shalom Worship Centre Merrigum

116 Waverley Ave, Merrigum M: 0429 866 478 Tue & Wed, 1pm - 4pm, or call/text

### Shalom Worship Centre Girgarre

10 Morgan Crescent, Girgarre M: 0409 510 871 Please text for assistance

### **Girgarre Community Cottage**

27 Olympic St, Girgarre T: 5854 6482 **Mon -Thu, 10am-3pm** 

### Euroa Foodshare

1A Clifton Street, Euroa T: 0491 721 024

By appointment

### Euroa Christian Fellowship

Old School House, Clifton St, Euroa T: 0402 427 955 By appointment

### Murchison Neighbourhood House

23 Impey Street, Murchison T: 5826 2373

Mon - Fri, 9am-3pm

Love In Action Broadford Living & Learning Centre 58 High St, Broadford T: 0473 845 808
Assistance for the Broadford community in need
Mon - Thu by apt or Fri collections, 11am - 2pm

### Food relief in the Goulburn Valley













### COMMUNITY MEALS PROGRAMS

### Mooroopna Education & Activity Centre (MEAC)

23 Alexandra St, Mooroopna T: 5825 1774 \$10 per meal - 2 courses

Tue, 12pm - open to all

Bookings necessary

### Family Haven

15 - 17 Young St, Mooroopna T: 0428 736 961 Lunch - For families only Tue - Thu, 12pm - 1pm

### Murchison Neighbourhood House

23 Impey Street, Murchison T: 5826 2373

Mon & Wed, 12 noon - open to all

\$8 per meal - 2 courses

### The Salvation Army

99 Nixon St, Shepparton T: 5821 2666 \$5 if you can contribute Wed, 11.45am - 1.30pm

### People Supporting People

Lutfiyes Shish Kebabs 338 Wyndham Street, Shepparton. **Mon - Fri, 4pm - 5pm** 



03 4840 5280

7 Doonan St, Mooroopna VIC 3629

info@sheppartonfoodshare.org.au sheppartonfoodshare.org.au

/sheppartonfoodshare

Compiled by Shepparton Foodshare. Subject to change without notice, correct as at May 2025