

# **ATTACHMENT TO AGENDA ITEM**

**Ordinary Meeting**

**19 August 2014**

**Agenda Item 5.2      Greater Shepparton City Council - Council Plan 2013-  
2017 - Progress Report June 2014**

**Attachment 1      Council Plan Report ..... 105**

Greater Shepparton City Council (June 13/14)

**Council Plan Progress Report April-June 2014**



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## Council Plan Progress Report April-June 2014



GREATER  
SHEPPARTON

### Greater Shepparton City Council

#### Specialist Plan Progress Report

Period: 01/04/14 - 30/06/14

Quarter: June

#### Council Plan 2013-14

#### Council Plan 2013-14

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<i>Strategy: 1.1.1 Develop and implement neighbourhood planning within the Shepparton community.</i>			
1.1.1.1 Develop 1 Neighbourhood Plan and In Progress 1 Locality Plan endorsed by Council. (KSA)		Planning is underway with the communities of Arcadia and Kialla Lakes for the development of a Neighbourhood and Locality Plan. An initial consultation session was held with the Kialla Lakes community in May, with the community consultation/feedback period closing on the 18 July 2014. The Arcadia Locality Plan is currently in draft format. It will be available for further consultation and feedback throughout July and will be presented to the September Ordinary Council Meeting for endorsement.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.1.2 Continue to work with our communities to implement their community plans.</b>			
1.1.2.1 Complete the Congupna Community Plan and have endorsed by Council. (KSA)	Completed	The Congupna Community Plan was endorsed by Council at the December 2013 Ordinary Council Meeting.	31/12/2013
<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.1.3 Review, amend, implement and monitor Council's community consultation and engagement strategy.</b>			
1.1.3.1 Achieve a Community engagement community satisfaction survey result greater than 56. (KSA)	In Progress	Community Satisfaction Survey results to be available in May 2014.	30/06/2014
<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.1.4 Develop effective partnerships with agencies to deliver improved community wellbeing (all age cohorts) outcomes.</b>			
1.1.4.1 Monitor and appropriately support the provision of adequate quality children's services.	Completed	The provision of children's services is constantly monitored to ensure relationships are maintained, challenges addressed through support networks and ongoing opportunities for improvement are identified and managed appropriately to ensure delivery of quality services to the community. Utilisation and waiting lists have varied across the year and currently the former is high while the latter is low. . This continues to be addressed. 17 of our 18 services have undergone the Department of Education and Early Childhood Development Assessment and Rating Visits. All have met the assessment requirements with a number exceeding the requirements in a number of areas. A restructure of staffing at the Arthur Dickmann and Frank R Pullar Child Care Centres has allowed for more consistent and higher quality support to service delivery staff. In both cases this change has been made without budgetary impact.	30/06/2014
1.1.4.1 Deliver at least 10 Programs in partnership with other government, community and/or corporate organisations	In Progress	planning underway and a number of potential projects and partnerships identified.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.1.5 <i>Ensure our 10 year capital works program is linked to the community and neighbourhood plans.</i>			

1.1.5.1 Include recognition of community and neighbourhood plans in councils project management process	In Progress	Development of the Integrated Project Management software includes the ability to link projects to community and neighbourhood plans	30/06/2014
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.2.1 <i>Develop an Education Strategy that includes the principles of lifelong learning.</i>			

1.2.1.1 Develop a Tertiary Education Strategy adopted by Council. (KSA)	Not Started	Will not be funded in 2014/15 FY budget - will plan for 15/16.	
1.2.1.3 Continue to work with education providers to increase the range of locally available education options and promote life long learning.	In Progress	Investment Attraction has briefed the Industry and Employment Taskforce on the current situation and this objective has been included in the final Industry and Employment Plan. Agricultural education also features prominently in Council's submission to the Agricultural Competitiveness Issues Paper.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.2.2 <i>Review and amend (if required) Council's Higher Education Strategy with the aim to improve the aspirational goals of students to gain further skills by attending higher education.</i>			

1.2.2.1 Ensure there are opportunities for arts education in the region	Completed	Stand out performance and attendance to Chooky Dancers as part of the Riverlinks Season. ICAA opened and was well attended. Included floor talks and workshops. Good coverage in national and local print media.	30/06/2014
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.2.3 <i>In association with education providers and industry/business develop opportunities to assist with the attainment and retention of skills to support industry and business development in Greater Shepparton.</i>			
1.2.3.1 Work with local business and education providers to devise strategies to retain young people in the region and build our community's intellectual capital and improve educational outcomes.	Ongoing	Met with David Ensor - Deakin University regarding bringing Engineering Degrees to Shepparton. Developing a manufacturing Group to tour Geelong facility in the first instance to progress.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.3.1 <i>Develop partnerships with Federal and State governments, statutory agencies, non for profits and private business to leverage growth within Greater Shepparton.</i>			
1.3.1.1 Develop a Marketing Strategy and have adopted by Council.(KSA)	Completed	Completed.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.3.2 <i>Develop, deliver and implement community safety initiatives with the State Government, Police, State agencies and the community, including but not limited to CCTV.</i>			
1.3.2.1 Work with relevant stakeholders to continue community safety initiatives.	Completed	Council works closely with local VicPol on the Street Rider, Cool Heads and CCTV projects. The CCTV project was officially launched on the 30th May 2014. Council also works closely with the Department of Justice and attend quarterly meetings with the Hume reference group. We are also active participants in Shepparton Family Violence prevention network and Women's Health Goulburn North East. Council has completed the Safer City Strategy 2011-2014 and is currently preparing a new strategy document.	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.3.3 Review and continue to implement the Greater Shepparton City Council Safer City Strategy.</b>			
1.3.3.1 Have Stage 1 Safer City Camera Project operational. (KSA)	Completed	The launch of the Safer City Camera Network was undertaken on the 30 May 2014. The active monitoring of the system commenced with a two week trail commencing 16 May 2014. The cameras continue to be actively monitored on a Friday and Saturday night.	30/05/2014
1.3.3.2 Work with all relevant agencies to promote the Community Safety Plan objectives and activities.	Completed	The implementation of the Greater Shepparton City Council Safer City Strategy 2011-14 is supported by the Greater Shepparton Safer Communities Advisory Committee that continues to meet on a quarterly basis. Some recent achievements included: * Stall holder at the Summer Market in February 2014 – with Neighbourhood Watch and Victoria Police * New promotional tools purchased to promote Streetrider, including new bar mat's and volunteer T-shirts * Mall pedestrian audit completed & findings handed to traffic engineer for consideration in the 2014/15 Council Budget * Successful funding application for lighting at Tom Collins Drive (Aquamoves Car Park) through the Department of Justice - Public Safety Infrastructure Fund. Consultation for the development of the new Community Safety Plan has commenced.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.3.4 Renew and implement the Universal Access and Inclusion Plan.</b>			
1.3.4.1 Develop a new Universal Access and Inclusion Plan. (KSA)	Completed	The Greater Shepparton Universal Access and Inclusion Plan 2013-2017 was adopted at the September 2013 Ordinary Council Meeting.	30/09/2013
1.3.4.1 Ensure that all kindergartens offer all eligible children 15 hours of kindergarten per week facilitated by a qualified kindergarten teacher. (KSA)	In Progress	Universal Access to 15 hours of kindergarten has been implemented successfully in all Council kindergartens. The implementation has occurred smoothly for children and families. However, staffing shortages have created some concerns in one service The Municipal Association of Victoria has issued an information package regarding the potential impact of this reduction of funding on families, children and local government. The Children and Youth Services department will assess the information and make appropriate information available to kindergarten committees, families and other relevant stakeholders. Commonwealth funding for UAECE15 beyond December 2014 was not confirmed in the 2014/15 budget. This will have a significant impact on services. The potential fee increase to sustain 15 hours is approximately \$1000 per child, up to a total annual fee of \$2,500 per child per year. The majority of families ineligible for the Kindergarten fee subsidy are not in a position to pay this increase. This item is no longer complete, due to the uncertainties around ongoing funding. The federal government has implied that further information will be forthcoming after the June release of evaluation data. At the time of writing the timing is unknown.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.3.5 Continue to review and implement the Positive Ageing Strategy objectives.</b>			
1.3.5.1 Implement the Positive Ageing Strategy outcomes and objectives.	Completed	<p>The Positive Ageing Strategy continues to be implemented with the direction from the Positive Ageing Advisory Committee, who annually review the actions of the plan and set priorities. The strategy will be completed in mid 2014.</p> <p>The Positive Ageing Advisory Committee will play an active role in World Elder Abuse Awareness Day (held on the 15 June annually). The Committee will host a BBQ in the Maude Street Mall Shepparton and light the Mooroopna Water Tower in purple to raise awareness of the day.</p> <p>Consultation has begun with the Positive Ageing Advisory Committee to develop the future direction focus.</p>	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.3.6 Continue to support the ongoing planning and resourcing of Emergency Management.</b>			
1.3.6.1 Review and update the Emergency Management Plan annually to ensure its ongoing relevance.	Completed	<p>Through the employment of a shared officer, Emergency Management Coordinator, working across Greater Shepparton and Moira Council's a review of Council's ability to respond to Emergency situations is progressing well. This shared position has now been extended through State Government funding till June 2016.</p> <p>Annual review of the Emergency Management plan is complete. This review will be ongoing along with coordination of the recovery from the 2012 flood event. A Hume regional Municipal Emergency Management group has been meeting bi monthly to ensure shared knowledge and resources in any future emergency across the Hume region.</p> <p>GSCC's current Municipal Emergency Management Plan was successfully audited in August 2013.</p>	30/06/2014



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Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 1.3.7 Continue to implement the Early Years Plan objectives.			
1.3.7.1 Implement the Early Years Plan outcomes and objectives. 1. All children enjoy a healthy start to life 2. All children are supported to become confident learners 3. Greater Shepparton - a child and family friendly community 4. Collaborative planning and service development	In Progress	<p>The Chair of the Greater Shepparton Early Years Partnership has provided ongoing reports to Council on the progress of the Early Years Plan. This reporting shows the plan to be on target. A formal report was presented to Council in December 2013</p> <p>The reported percentage complete and status of this action reflect the timing of the current Early Years Plan being 2011-2014.</p> <p>Action Area 1, All Children enjoy a healthy start to life has been met with current service delivery and planning. This area has been the focus of two area within the Enhanced Best Start Program; increasing breastfeeding initiation and continuation and ongoing engagement in Maternal and Child Health Key Age and Stage visits. Positive results have been achieved in both areas in targeted geographic areas - South Shepparton for the Breastfeeding Support Project and Mooroopna for the Engagement in Key Age and Stage Visits. A full report was presented to Council in October 2013. Additional funding through the Greater Shepparton Communities for Children has allowed the extension of the Maternal and Child Health initiatives into Tatura.</p> <p>Action Area 2 All children are supported to become confident learners. A geographically targeted program to increase engagement in kindergarten in Mooroopna has seen an increase in early enrolment in kindergarten for 2014. Early Childhood professionals from Council and Scope have been identified to undertake 'train the trainer' training in the Hanen Learning Language and Loving It program. This will then be rolled out across all early childhood services in the municipality in recognition that positive language skills form the basis of all other formal learning.</p> <p>Action Area 3 Greater Shepparton - a child and family friendly city. This area particularly works through providing a professional development program for early childhood professionals in universal and tertiary services. The Integrated Practice Training (previously called Family Centred Practice) was developed within the Best Start Project and is now considered as essential training for new practitioners in the area. All Children's Service Leaders (LDC and kindergarten) and Maternal and Child Health Nurses attended Bridges Out of Poverty Training in 2013. This training has also become part of our on boarding process for new staff.</p> <p>We continue to support a number of established facilitated playgroups in areas of high social need. In addition playgroups are established within other organisations with small grants from Best Start. These groups are then transitioned to become part of the other organisation's core business.</p>	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.3.7 Continue to implement the Early Years Plan objectives.		The percentage complete is reflective of the life of the Best Start Early Years Plan calendar years 2011-2014.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 1.3.8 Develop, adopt and implement the Greater Shepparton City Council Municipal Health and Wellbeing Action Plan.			
1.3.8.1 Get Moving Greater Shepparton in partnership with the Federal Government and key community agencies and Melbourne based sports clubs deliver a series of programs that encourage improved health and well-being focussing on physical education, nutrition and on-going capacity building.	Completed	Program has been fully completed in line with the agreement with the Department of Health and Ageing. Interim final report has been lodged and signed off with FINAL audited report to be submitted in September 2014.	30/06/2014
1.3.8.2 Pursue the highest standard of accessibility and inclusion for all services and activities.	Completed	The highest standards of accessibility and inclusion have been sought, with a dedicated Access and Inclusion Officer engaged to support activities across council, in addition to the Disability Advisory Committee providing strategic advice on all major undertakings. The adoption of the Universal Access and Inclusion Plan has further strengthened Council's commitment to a range of strategies and actions to enhance access to Council services, information, support and infrastructure.	30/06/2014
1.3.8.3 Implement the Municipal Public Health Plan.	Completed	A final review of the 2009-2013 Municipal Public Health Plan has been undertaken. Council noted the Final Annual Review and Evaluation 2013 report for the Greater Shepparton Public Health Plan 2009-2013 at its March (2014) Ordinary Council Meeting. The final evaluation was mostly completed during the development phase of the current Health and Wellbeing Action Plan which replaces the previous Municipal Public Health Plan. Key achievements over the four year period (2009-2013) include: * The introduction of an annual calendar capturing annual events and celebrations * New partnerships utilising community gardens were established to develop programs around food security and community participation. * Establishment of a smoke free trial in outdoor dining areas with the support of local businesses operating on public land under an outdoor dining permit with amended terms and conditions of the term of the trial.	30/06/2014

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Current achievements of the Action Plan (2013/14) include:

- \* The installation of a water fountain in April.
- \* Endorsed the Hume Region Preventing Violence Against Women Regional Strategy
- \* Supported a survey to collect statistic on healthy eating.

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.1 Review the provision of library services, including potential partnerships and infrastructure requirements.</b>			
1.4.1.1 Manage the provision of GSCC library services, including participation and reporting to the GVRL board.	Completed	Greater Shepparton City Council continues to contribute to the Goulburn Valley Regional Library partnership with Moira Shire and Strathbogie Shire. The Goulburn Valley Regional Library board manages the existing partnership with both Councillor and Officer support. GSCC officer has been attending the Board meetings regularly and over the next 18mths will manage the redevelopment / upgrade of the Shepparton branch Library project. The Tender for this project was awarded in June 2014 and works will commence in July / August 2014.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.2 Establish a Service map that provides information on the services that are available to our community ensuring it is demographic specific data.</b>			
1.4.2.1 Undertake a comprehensive community engagement process to determine levels of service across the organisation. Departments to inform the development of service plans that align with community expectations in relation to cost and quality of service delivery. Outcome: Organisational Service Plans completed	In Progress	Formal process to commence with the appointment of Team Leader Business Planning delayed due to failure to fill the vacant position. Some development undertaken within various Directorates ie Infrastructure. Negotiations are underway through the GV Alliance with Strathbogie Council to undertake the service planning framework development.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.3 Continue to lobby, advocate and prioritise the needs of vulnerable and disadvantaged citizens and advocate on their behalf.</b>			
1.4.3.1 Prepare a waiving fees hardship policy	Completed	MAV draft policy is being modified to suit Greater Shepparton City Council. MAV policy is relevant to rates hardship only, need to incorporate hardship for other debtors. Draft policy and CEO Directive have been developed. Scheduled for August Ordinary Council Meeting	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.4 Monitor and appropriately support the provision of quality services within the municipality.</b>			
1.4.4.1 Through the implementation of proactive maintenance inspection program for road, path and drainage assets deliver ninety percent of maintenance in line with service levels set out in the Inspection Maintenance Service Level Plan. (KSA)	In Progress	Inspection based maintenance guidelines finalised in May 2013 and system changes and training of all relevant staff took place in May June 2013. All maintenance in the Works Department now scheduled via "Confirm" and Inspection Based Maintenance guidelines.	
1.4.4.1 Support and encourage opportunities for constructive and productive youth engagement.	In Progress	Youth agency network building continues - Council is working with Word & Mouth, youth sector agencies and state government to provide Youth Development Services and identify priorities and service gaps for further development. Three meetings have been held towards the establishment of the Youth Sector Leadership group with positive input from a large number of agencies working with young people in Greater Shepparton. A review into the value, benefits and future of Word and Mouth Inc has commenced. It is anticipated that the review will result in recommendations to ensure the relevance of the organisation and its ongoing contribution to the community. A final report is anticipated in late June 2014. The final report will be available on July 4 2014. The Down To Save card has been launched to encourage young people to support local businesses and save money. The initial launch attracted over 600 requests for the card which will be distributed to all eligible applicants (aged between 12 and 25 years and resident of the municipality. Approximately 3000 cards have been distributed Increasingly the need for a central (CBD) youth space is being identified as the highest priority for youth services in Greater Shepparton. In principal, in kind and financial support is being sought by Kildonan Uniting Care (previously known as Uniting Care Cutting Edge) for the development of this space as a multi agency supported facility. The percentage complete is reflective of the Greater Shepparton Youth Strategy and Action Plan timeline 2012-2015	

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1.4.4.1 Annual visitation across Aquamoves, Outdoor Pools, Sports Stadiums, KidsTown and Healthy Communities Programs exceeds 650,000 visits

In Progress programming in place and commenced. Will have more meaningful data to highlight progress at the end of September quarter.

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.4 Monitor and appropriately support the provision of quality services within the municipality.</b>			
1.4.4.1 Implement Domestic Wastewater Management.	In Progress	The Domestic Wastewater Management Plan is to be reviewed. The reviewed Plan will be presented to Council for adoption in December 2014.	
1.4.4.2 Complete the Katandra West Community Plan to establish the priority of the Community Centre. Present to Council for endorsement	Completed	The Katandra West Community Plan was endorsed by Council on the 19 March 2013. The Community Centre is listed as the second priority in the plan.	30/06/2014
1.4.4.2 Report to Council on the priority strategic program for public toilets	Completed	Public Toilet Policy adopted by Council at Nov 2013 OCM. Development Plan and 10 Year Capital Plan being developed as part of 2014/15 Budget.	30/06/2014
1.4.4.2 Implement Food Safety Management Strategy.	Completed	The Food Safety Management Strategy has been implemented and ensures all food premises are inspected annually and that food sampling is undertaken of foods from 'at risk' premises.	30/06/2014
1.4.4.2 Monitor and coordinate the renewal of all leases before expiry and facilitate the sale and purchase of property	In Progress	<p>Of Council's 119 leases, 64 are current and 51 have expired. There are 16 leases currently being resolved for the aerodrome. The contracts for the aerodrome are with Riordan's Legal and they will facilitate the lease signing with tenants. A business case and PD will be put forward shortly to get a 6 month secondment to assist deal with the back log of leases.</p> <p>The sale of Telford Dive has been finalised, we are just waiting on the title of the land to be registered in Council's name.</p> <p>We are also managing the sale of a portion of 90 McFarlane Rd to the Mooroopna Golf Club. Both these items will be finalised in the 13/14 financial year.</p> <p>Staff are also working to finalise 2 compulsory acquisitions of land for road widening purposes - Jubilee Labuan Road and Hill Top Golf Course land purchase - these will not be finalised before 13/14 year end..</p>	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.4.5 Continue to implement the Domestic Animal Management Plan</b>			
1.4.5.1 Implement Domestic Animal Management Plan 2013-2017 initiatives	Ongoing	Initiatives underway include trial of an off leash dog park and one off pro-rata registration before Christmas	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.5.1 Continue to engage and partner with our aboriginal community to support improved opportunities and outcomes in employment and health.</b>			
1.5.1.1 Engage with the indigenous community to provide improved opportunities and outcomes.	Completed	Aboriginal Cultural Awareness training is scheduled to run four times throughout 2014 which will be open to Council staff and open to community members as selected by Council. Two training sessions have already been held. The Aboriginal Partnerships Officer continues to work with River Connect to develop and implement activities around local indigenous areas of significance. A Sorry Day event was held by the Shepparton Reconciliation Group at Monash Gardens on the 26 May 2014, to remember and commemorate the mistreatment of aboriginal people. Approximately 100 people attended this event.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.5.2 Ensure council's activities and events support and enhance cultural harmony and inclusiveness.</b>			
1.5.2.1 Ensure Council activities support and enhance its reputation for cultural harmony and inclusiveness.	Completed	A Respecting Difference Forum was held in partnership with VicHealth and the Victorian Equal Opportunities and Human Rights Commission to bring together the Aboriginal community, Vic Police and Legal Aid to discuss incidents of racial based discrimination and avenues to report incidents to ensure all residents of the Greater Shepparton area could feel safe and supported in their community. The 2014 Cultural Calendar has been circulated amongst the community and also showcases new photos of Shepparton CALD community. Greater Shepparton has launched its Multifaith Prayer and Contemplation Room in partnership with the Shepparton Interfaith Network at the Welsford Street Council offices to allow staff and visitors to access an appropriate space to embrace their faith.	30/06/2014

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1.5.2.1 Engage cooperatively with the Aboriginal community to identify and preserve their culture.	Ongoing	<p>A Harmony Day event was held at KidsTown in partnership with a number of local service providers. Approximately 120 people attended the event.</p> <p>Council supported a Sorry Day event held at Monash Park on 26 May 2014.</p> <p>Council has entered into an agreement with Victorian Interpreting and Translation Service (VITS) to provide multi lingual information services to Council to enhance its customer service to our community.</p> <p>Close links have been established with the local aboriginal community who are consulted in relation to developments throughout Greater Shepparton by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant.</p>
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.5.3 Continue to monitor, review annually and implement the Greater Shepparton City Council Cultural Diversity and Inclusion Strategy.</b>			
1.5.3.1 Engage with all Cultural Diversity stakeholders to implement the Greater Shepparton City Council Cultural Diversity and Inclusion Strategy.	Completed	The Cultural Diversity and Inclusion Strategy has been reassessed and a workplan produced for priority projects to be completed in 2014. The Lead project was completed in December 2013. Officers attend Ethnic Council Settlement committee meetings monthly. Council officers also attend the MAV Multicultural Committee and the Victorian Multicultural Commission Hume Regional Advisory Committee. The achievements of this strategy / action plan have been reported to Council in June.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.5.4 Recognise and take advantage of opportunities to celebrate our diversity.</b>			
1.5.4.1 Continue to celebrate our diversity and inclusion strategy through a wide range of community events.	Completed	<p>Council in partnership with local organisations supported a number of events throughout Refugee Week, which ran from Sunday 15 June - Saturday 21 June 2014. Events for the week included:</p> <ul style="list-style-type: none"> <li>* launch of Refugee Week in the Maude Street Mall on Monday 16 June</li> <li>* AFL Super Clinic</li> <li>* Movie night (organised by the Greater Shepparton Women's Charter Advisory Committee)</li> <li>* Story time at the Shepparton Library.</li> </ul>	30/06/2014

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The St George's Road Food Festival was held on the Sunday 18th May 2014. The day attracted approximately 2,000 people, who celebrated the vibrant cultural that Greater Shepparton has to offer.

A Harmony Day event was held at KidsTown in partnership with a number of local service providers. Approximately 120 people attended the event.

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.6.1 Continue to support and promote arts initiatives.</b>			
1.6.1.2 Ensure that the Performing Arts and Art Gallery activities continue at a high level and provide diverse programs.	Completed	<p>Under the Riverlinks brand, Council continues to program a diverse season of performing arts in conjunction with commercial touring shows and community partnership performances. This has resulted in a dynamic season that appeals to a broader range of audiences.</p> <p>The SAM annual program has been refined to offer three major exhibitions, 2 community exhibitions and a range of shows that showcase the existing collection. This shift in programming means fewer exhibitions of longer duration enabling greater promotion of the events. It is a model that has been adopted widely in public galleries and is generating increased audiences.</p> <p>The Bindi Cole and ICAA opened and have received good national and local coverage along with strong attendance of the opening weekend, floortalks and workshops.</p>	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.6.2 Ensure that Shepparton Art Museum (SAM), Riverlinks and Westside Performing Arts continue to deliver quality and diverse activities and events aimed at increasing public participation.</b>			
1.6.2.1 Continue to support and promote events including SheppARTon Festival, Sidney Myer International Ceramics Award, Indigenous Ceramics Award, Australian National Piano Awards and others	Completed	<p>SheppARTon Festival announced 2015 theme - Grown, Picked &amp; Packed in Shepparton. Festival Director appointed by Board - Ros Abercrombie - extensive experience in cultural events and festivals. Expecting acquittal from Festival Board in June. Work has commenced on reviewing MOU in light of new staffing resources engaged by the Festival.</p> <p>ANPA - MOU signed. Launch of Award to occur at Government House in July. Director of Community and Mayor to attend.</p> <p>ICAA award winner announced.</p>	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 1.6.3 Renew and implement the Arts and Culture strategy (which includes public art).</b>			
1.6.3.2 Develop a comprehensive Arts and Culture Strategy and Policy for Greater Shepparton and pursue implementation of any identified outcomes.	Deferred	An Events and Tourism Strategy was developed and adopted by Council in 2011. A cultural diversity and inclusiveness strategy was adopted in March 2012. Development of a combined Arts and Culture Policy and Strategy has not been achieved with a separate Cultural Framework presented to Council. A Feasibility Study for a Stand Alone Art Museum is expected to commence in June 2014 and will inform the development of an Arts and Cultural Strategy. The study is due for completion in December 2014.	
<b>Strategy: 1.6.4 Continue to undertake the Greater Shepparton City Council Heritage Study by implementing Stage 3 - gap study.</b>			
1.6.4.1 Complete and implement heritage study 2B.	Completed	Heritage Study 2B C110 approved by Minister.	30/06/2014
<b>Strategy: 1.6.5 Establish the Shepparton Art Museum Foundation.</b>			
1.6.5.1 Complete the nomination and selection process for formation of the Shepparton Art Museum Foundation.	Completed	Foundation membership advertised in November 2013. Selection panel met in December 2013 and again in February 2014. Final selection and announcement of foundation members occurred in March 2014. The first meeting of the Foundation was held in May 2014. Incorporation documents and reports detailing the transfer of funds are being finalised.	30/06/2014
<b>Strategy: 1.6.6 Continue the feasibility investigations for a new location for the Shepparton Art Museum (SAM).</b>			
1.6.6.1 Complete a feasibility study into the construction of a new art gallery	Ongoing	Grant application to RDV successful. Procurement plan has been completed and work has started on developing the tender documents. Project Board will include Kaye Thompson as chair, Kirsten Paisley as Project Manager and will be assisted by the projects office as required (as this stage is a conceptual one) with representation by the SAM Foundation, RDV, Arts Victoria and other relevant stakeholders. Feasibility study due for completion in December 2014.	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.1 Ensure that development applications provide sustainable management plans which incorporate sustainable building design concepts, water use and stormwater management plans.</b>			
2.1.1.1 Adopt an Environment and Sustainability Strategy. (KSA)	Completed	Strategy adopted July 15 2014.	31/12/2013
2.1.1.2 Continue to implement the Sustainable Water use Plan and Stormwater Management Plan.	Ongoing	Council continues to implement priorities within the Sustainable Water Use Plan and the Stormwater Management Plan. The Sustainable Water Use Plan is currently under review. The Stormwater Management Plan needs to be reviewed.	
<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.2 Ensure that development applications take into account the importance of agricultural land to the Greater Shepparton community and its economy.</b>			
2.1.2.1 Continue to implement the provisions within the Municipal Strategic Statement including the Regional Rural Landuse Strategy	Ongoing	MSS and RRLUS are used as the basis of decision making for planning applications.	
<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.3 Advocate for and lobby governments to improve community access and safety within the Lower Goulburn National Park.</b>			
2.1.3.1 Acknowledge and appreciate the value placed on the rivers by local Aboriginal people and promote an active park management role for the Aboriginal community.	Ongoing	Working relationships have been established through the RiverConnect Project with the local Aboriginal community to assist in consideration of recognition of all Cultural interests. RiverConnect works closely with the GBCMA, Parks Victoria and local aboriginal communities to ensure appropriate management roles. The local aboriginal community are consulted in relation to developments by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant and working with ASHE students.	
2.1.3.2 Support the establishment of the Shepparton Regional Park and the Lower Goulburn National Park and work to ensure they are appropriately resourced to maximise their community benefit.	Ongoing	Council strongly supported the establishment of the Shepparton Regional Park and the Lower Goulburn National Park and Council provides a financial contribution towards the GBCMA Cultural Heritage Officer. Parks Victoria manage the parks and council staff continue to liaise with them on matters of mutual interest.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 2.1.4 <i>Advocate, lobby and work in partnership the state government to minimize the fire risk to our community on state government controlled land.</i>			

2.1.4.1 Through the Emergency Management Planning Committee and the Fire Prevention Committee liaise with all State Government partners to ensure appropriate risk management relating to fire risk on state government controlled land.	In Progress	The Greater Shepparton Municipal Emergency Management and Municipal Fire Prevention committee's meets quarterly. Through this meeting process, all issues relating to risk management of all emergencies is discussed including risk on State controlled land.	
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 2.1.5 <i>Work with Department of Primary Industry, Goulburn-Murray Water, Industries, University of Melbourne and other municipalities to ensure the use of irrigation water is both innovative and maximised.</i>			

2.1.5.1 Work with the Irrigation Technologies Cluster and industry to promote on-farm efficiencies through irrigation technologies.	In Progress	Work with the cluster is continuing, and marketing of Council's Digital Enterprise Program to the agricultural sector has been undertaken and participation is slowly gaining momentum.	
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2.1.5.1 Continue to engage the other levels of government in relation to water reform, to ensure that the long term interest of the Goulburn Valley are protected and enhanced.	Ongoing	Decisions were made to wait for the Murray Darling Basin Plan final report to ensure our study was consistent with this. Council has made a submission to the Victorian Water Bill Exposure Draft prepared by the Office of Living Victoria. Council Officers are currently reviewing the Draft Victorian Floodplain Management Strategy with a view to preparing a submission from Council.	
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 2.1.6 <i>Finalise, adopt and commence implementation of the Environmental Sustainability Strategy.</i>			

2.1.6.1 Prepare and present the Environmental Sustainability Strategy to Council for adoption.	Completed	Environmental Sustainability Strategy has been completed and adopted by Council at the July 15 2014 meeting.	30/06/2014
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2.1.6.2 Following adoption of the Environmental Sustainability Strategy commence implementation of the recommendations within the Action Plan 2014-17	Ongoing	Adoption of the Environmental Sustainability Strategy was achieved in July 2014. Operational budget bids have been submitted for 2014/15 financial year including: - Review of the Roadside Management Strategy - Energy Reduction Plan - Native Vegetation Offset Management Plan	
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## Council Plan Progress Report April-June 2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.7 Investigate the opportunities that are available to Council to enable council to support renewable energy options.</b>			
2.1.7.1 Aquamoves environmental utility management improvements in operation. (KSA)	In Progress	The first component of the Energy Efficiency project - the mechanical ventilation upgrade is complete with on-going monitoring and management underway. Cogeneration project contract has been awarded with construction commencing mid August.	
2.1.7.2 Promote and support community solar projects.	Ongoing	Council has supported a community solar group to obtain funding and has offered support to individual groups from time to time when requested.	
2.1.7.3 Pursue renewable energy objectives and work towards the assessment of all Council sites to become more energy efficient.	Ongoing	Council currently purchases 10% green power and has been concentrating on improving its energy sustainability. Council continually assesses the energy usage of its larger facilities and has implemented a number of energy saving features in each of these, eg voltage management in the Welsford Street office, solar panels at Doyles Road Complex and a co-generation plant is to be installed at Aquamoves, the Street Lighting changeover project. Funding for development of a Energy Reduction Plan is included in the 2014/15 budget.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.8 Investigate the opportunities that will enable council to support the growth of solar usage within the city.</b>			
2.1.8.1 Work with relevant stakeholders to promote the expansion of solar usage within Greater Shepparton	In Progress	This project continues to progress - the proposal has passed the Expression of Interest stage with Regional Development Victoria and a formal application is being prepared. Financial commitment has been confirmed from key parties - TMI, Unilever, GW Water and GV Community Energy.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.9 Review, adopt and commence implementation of the Waste Management Strategy.</b>			
2.1.9.1 Develop the Waste Management Strategy and have adopted by Council. (KSA)	Completed	Council adopted the Waste and Resource Recovery Management Strategy at its meeting December 2013.	31/12/2013

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.10 Review and implement the Greater Shepparton City Council Roadside Management Plan.</b>			
2.1.10.1 Review and implement roadside management plans.	Ongoing	Council has developed a Pest Plant and Animal Plan in conjunction with Moira Shire with funding from the State Government. Actions under the Roadside Management Plan have continued as budget allows. The Roadside Management Plan will be reviewed in 2014/15.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.11 Continue to implement the Sustainable Purchasing Policy</b>			
2.1.11.1 Incorporate the sustainable purchasing policy into to newly adopted Procurement Policy and Guidelines.	Completed	The adopted Procurement Policy and guidelines references the Sustainable purchasing policy with the Sustainable Purchasing Policy remaining relevant in its own right.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 2.1.12 Continue to reduce Councils Greenhouse Emissions.</b>			
2.1.12.1 Seek opportunities to enable a reduction in councils greenhouse emissions.	Completed	Council has embarked on the following opportunities to reduce greenhouse emissions: - Watts Working Better Street lighting upgrade - reduce greenhouse emissions by a minimum of 30,000 tonnes CO2 over 20 years - Aquamoves co-generation plant - reduce emissions by an estimated 600 tonnes CO2 per year - planet footprint reporting tracks councils energy usage and highlights reductions from energy reduction measures - Energy reduction plan - operational bid for 2014/15 to provide strategic direction for energy reduction and ensure resources we have are being used in the most efficient way - Energy Audits and implementation - annual audits on councils top 10 energy consuming sites and implementation of some of the recommendations	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.1 Develop and implement a Strategy which identifies resources needed to attract new business and industry to Greater Shepparton as well as retaining our existing businesses and industry.</b>			
3.1.1.1 Continue to work with Regional Development Victoria and other government agencies to identify and attract new businesses.	Ongoing	Continuing to work with Regional Development Victorian and the Department of Business and Innovation to support the expansion of existing and attraction of new business. Currently working with potential new food processor, solar farm, bulky goods retailer, walnut farm and two biotechnology investors. The food processor investment opportunity continues to progress and a potential site has been identified.	
3.1.1.2 Continue to implement the recommendations of the Economic Development Strategy.	In Progress	Continuing to demonstrate leadership in economic development opportunities, working to grow existing business and attract new business, lobby for improved rail services, support viability of CBD and promote Greater Shepparton as a place to live, work, invest, GV Link and Tertiary Education. New Strategy will commence development in 2013/14 FY, brief has been developed and currently seeking Victorian Government financial assistance for this project. The Make Shepparton Greater Prospectus has been completed and plans to re-launch at Queen's Hall Parliament House in August have progressed considerably. Procurement plan for new Economic Development Strategy has been developed and will be considered by Executive on 23 July 2014.	
3.1.1.3 Continue to develop and implement a range of business expansion and retention initiatives.	In Progress	Greater Shepparton Business Centre incubator and training service. E-newsletter monthly. Networking opportunities - GV BRaIN (Mark Scott - ABC) in September, Working with State Government to obtain funding to attract new business and existing business to grow and expand. Working with Shepparton Chamber of Commerce and Industry to roll out Renew Australia pop up shop initiative. CBD Fun being run over school holidays to attract people to, and stimulate economic activity in the CBD. Currently working with Campbell's Soup regarding voluntary redundancies.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.2 Ensure sufficient industrial land which offers a range of options for new industry establishment is available throughout Greater Shepparton.</b>			
3.1.2.1 Implement the Industrial Land Strategy into the Planning Scheme.	In Progress	Industrial Strategy adopted by Council. DTPLI Flying Squad have submitted draft amendment documentation. Report to September Council OCM	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.3 Undertake research of industry to understand and highlight their needs and opportunities to ensure that Council has considered all options for industry attraction and retention.</b>			
3.1.3.1 Undertake an industry opportunity analysis.	In Progress	Working with key stakeholders and Wyndham City Council to identify opportunities for horticultural diversification, particularly in the Shepparton East area. Have hosted two visits from Werribee South vegetable growers and this opportunity continues to gain momentum. Industry Opportunity Analysis will form part of development of Economic Development Strategy - procurement plan has been developed and funding discussions with RDV have progressed.	
3.1.3.2 Work with "Foodbowl Unlimited" to promote further agricultural development, growth and investment.	In Progress	Presented to Rural and Regional Parliamentary Committee on export opportunities and barriers in July 2014.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.4 Develop and implement a strategy for attracting renewable energy based industries to Greater Shepparton.</b>			
3.1.4.1 Work with relevant stakeholders to develop a strategy for attracting renewable energy based industry.	In Progress	This will be incorporated into Economic Development Strategy.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.5 Develop and implement a marketing strategy for Industry attraction including the council owned GVLink.</b>			
3.1.5.1 Develop and market the Goulburn Valley Freight Logistics Centre.	In Progress	GV Link report was considered at the April Ordinary Council Meeting. Continuing to work with potential investors and marketing strategy will be undertaken in house during 15/16 FY.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.6 Continue to seek out business to establish at GVLink.</b>			
3.1.6.3 Continue to lobby for funding for further stages of the Goulburn Valley Freight Logistics Centre.	Ongoing	Funding will be reapplied for should an investor be secured.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.1.7 Develop and implement a strategy promoting Shepparton as the regional capital.</b>			
3.1.7.1 Develop a council advocacy campaign promoting Shepparton as the regional capital in the lead up to the 2014 state election.	In Progress	Greater Shepparton on Show event being held at Parliament House the week of August 4. Meeting between the Councillors, Exec and the GV Health Board held on Tuesday July 29. We are just chasing where we have received an response to the Joint Council letter signed and sent to the Premier and Transport and Roads Minister requesting a joint meeting. Mayor to participate in Victorian Government passenger rail reference group.	
3.1.7.1 Continue to promote Destination Shepparton	Completed	Destination Shepparton has received good coverage as a destination through the combined efforts of the department. The Age's six reasons to visit covered the townships of Mooroopna, Dookie and Murchison this financial year. National media coverage was secured for the BMX Nationals, Speaking in Colour and Bindi Cole exhibitions.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.2.1 Revise, adopt and commence implementation of the CBD strategy.</b>			
3.2.1.2 Continue implementation of CBD Strategy recommendations with a priority on CBD parking.	In Progress	Bus Interchange and Maude Street concept designs endorsed by Council for consultation. Parking Report detailing status of implementation of Discussion Paper will be developed for September OCM.	
3.2.1.3 Report to Council to adopt a Shepparton Retail Strategy	In Progress	Commercial Activity Centre Brief and Procurement Plan has been developed and consultant engaged.	
3.2.1.4 CBD Issues and Options Paper report to Council	Ongoing	Investment Attraction currently preparing a report regarding how activation of CBD will occur.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.2.2 Develop, adopt and commence implementation of a Retail Strategy.</b>			
3.2.2.1 Retail Strategy adopted by Council. (KSA)	In Progress	Commercial Activity Centre Brief and Procurement Plan has been developed and progressed to the engagement of a consultant. Inception meeting to occur.	
3.2.2.2 Encourage greater retail diversity.	Ongoing	Winter City Market planning currently occurring. CBD Event Coordination ongoing, quarterly CBD vacancy audits ongoing (with reduced vacancies reported in last quarter).	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.2.4 Continue to support and revitalise Shepparton Show Me.</b>			
3.2.4.1 Develop and commence implementation of the Shepparton Show Me marketing strategy.	In Progress	<p>Marketing strategy and plan completed. SSM member communication plan completed.</p> <p>Panel of providers of marketing and advertising services appointed:</p> <ol style="list-style-type: none"> <li>1. Cuckoo Creative</li> <li>2. Alchemy Media</li> <li>3. Dainton &amp; Sons</li> </ol> <p>Scoping of first strategic marketing campaign being undertaken - "Shepparton . . . great things are happening here". This will be a partnership between SSM, Council, C4GS, TGS and Chamber.</p> <p>Format of AGM has been changed where the marketing plan will be launched and there will be a guest speaker.</p>	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.2.5 Implement installation of new parking and wayfinding signage in the Shepparton CBD and progressively across the Greater Shepparton towns.</b>			
3.2.5.1 Installation of new parking and wayfinding signage in the CBD.	In Progress	Wayfinding Strategy capital funding bid has been entered for 2014/15 budget following quotations being sought.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.3.1 Pursue opportunities for Greater Shepparton to be the location for major sporting events.</b>			
3.3.1.1 Pursue opportunities to have a State/National sporting group using Shepparton as a base for training.	Completed	The Council has assisted the local football community in making a successful application to join the National Premier League. The Goulburn Valley Suns Football Club (GV Suns) operates boys junior sides from U12 through to U20 and a senior side in the state wide elite level soccer program. The Council is also progressing discussion around a partnership with the Latrobe University to establish a sports performance centre of excellence utilising both Aquamoves and the Greater Shepparton Regional Sports Precinct.	30/06/2014
3.3.1.1 Continue to expand regional tennis complex facilities at the Shepparton Sports Precinct.	In Progress	Final RDAF4 funding did not include tennis facility development. Council officers are in discussion with Tennis Australia about possible funding options for future development.	
3.3.1.1 Continue to progress the sports decentralisation project.	Completed	the Events and Tourism team have successfully hosted Country Week Tennis and BMX Nationals in 2014. It is estimated that approximately \$10M has been generated in the local economy from these 2 events. The Team will work on retendering for both events based on a multi year agreement.  Sporting CEOs conference held in June with delegates from in excess of 40 sporting organisations from across Victoria. GSCC staff with host CEOs on a tour of significant sporting infrastructure.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.3.2 Build partnerships with state bodies to enable Greater Shepparton to be Victoria's leading location for major events.</b>			
3.3.2.1 Create or maintain at relationships with at least 2 state level or equivalent organisations that supports enabling opportunities for hosting major events	In Progress	2013/13 Currently have established relationships with Melbourne Heart, Essendon FC, Melbourne Vixens, Victorian Institute of Sport and Swimming Victoria	
3.3.2.1 Promote the quality of local arts and cultural activities and events.	Ongoing	The AE&T team continue to actively promote and profile the range of arts and cultural activities and events in the region.  Cross promotion at the BMX nationals resulted in significantly increased visitation at the Motor Museum, farm gate sales and other attractions. Currently collating responses from operators.  Greater Shepparton hosted Coxy's Big Break in partnership with RDV and Sunrise Weather.	

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Discover Your Own Backyard campaign (DYOB) will be launched in July focussing on the education of the local community on the importance of Tourism and the vast range of experiences and attractions we have in our region.

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.3.3 Continue the development of the Shepparton North sporting precinct.</b>			
3.3.3.1 Expand our sports fields to the north of the current hockey and soccer fields to accommodate expected future growth in junior sports participation and increasing demand for sports field areas.	In Progress	Successful applications made to both State and Federal Governments for funding assistance towards precinct development. Detailed design has commenced for Community Football Complex for initiation of major works over 2013/14, 2014/15 and 2015/16. Works to commence in 2013/14. Currently evaluating the design tenders. Construction to commence late 2014	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.3.4 Continue to implement masterplans that have been prepared for recreation reserves and sports facilities.</b>			
3.3.4.1 Continue the development of Deakin Reserve.	In Progress	In accordance with the plans for development a Shelter has been constructed. The scoreboard has been replaced. Construction of new toilet block is currently being procured with works to be completed by end of 2014 footy season estimated cost \$250000 Toilet will be constructed behind shelter	
3.3.4.2 Continue to implement master plans prepared for recreation reserves and sports facilities.	In Progress	This is being progressed through provision of local active open space facilities within the Shepparton North East and South East Growth Corridors. A range of facilities continue to be provided on an annual basis across the whole municipality. Work has commenced on the redevelopment of the netball courts at the Sports Precinct.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 3.3.5 <i>Review, adopt and implement the tourism and major events strategy to enable the breadth and quality of major events and tourism experiences to grow.</i>			
3.3.5.1 Develop a Destination Brand and have adopted by Council. (KSA)	In Progress	Brand Mark Brief has been completed for distribution to selected agencies. It is expected that a new look and feel will be developed and presented to Council in August. Consultation will include representation from the Tourism industry, Council, and community plan champions.	
3.3.5.3 Undertake a feasibility study for the development of a new Visitor Information Centre.	Ongoing	Visitor numbers continue to increase at the new site and now rival that of the former Lake site. Siting the Visitor Centre will now be dependent on the completion of the Victoria Park Lake Master Plan and confirmation of a site for a stand alone SAM. Detailed planning capital funding bid submitted as part of the 2014/15 budget planning process. No capital funds allocated for this project so will be on hold until funds available.	
3.3.5.4 Continue to increase the breadth and quality of major events held throughout Greater Shepparton.	Completed	Strategic Events selection calendar is being developed identifying opportunities and gaps in the 2015,16 & 17 years. It includes sporting, cultural, business and agribusiness events and will feed into the Tourism & Events Strategy.	30/06/2014
3.3.5.5 Review the tourism and major events strategy.	In Progress	Brief developed, procurement plan being developed. When this document is in draft form it will be reported to Council for adoption in 2014.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 3.3.6 <i>Complete the Shepparton Showgrounds redevelopment.</i>			
3.3.6.1 Continue the redevelopment of the Shepparton Showgrounds site, with an emphasis on the relocation of Shepparton Search and rescue and development of the Archer Street frontage.	Ongoing	Semi permanent toilets commenced. Grassed arena work now scheduled to commence in December and be complete by April. Capital improvements now sit Major Projects under Recreation and Parks.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 3.3.7 <i>Develop plans and prepare a feasibility study for the redevelopment of the Shepparton Sports stadium.</i>			
3.3.7.1 Develop plans and feasibility studies for the redevelopment of the Shepparton Sports Stadium	In Progress	The Draft Stadium Master Plan is complete, additional economic analysis and further consultation with key user groups undertaken - preparing summary document to use for final broad community consultation and feedback	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 3.3.8 Continue to develop Aquamoves and environs (including the carpark) as a regional aquatic and water park facility.</b>			
3.3.8.1 Seek additional funding from other levels of government to progress the Aquamoves Masterplan, with a priority on car parking	Ongoing	With the exception of the car park, Stage 1 Aquamoves Master Plan developments are all complete. This includes the development of new group fitness program rooms, expansion of the existing gymnasium and the re-development of the outdoor area including the construction of the new leisure pool, splashpark and associated support infrastructure. \$1.5m was secured in additional funding from the state government to support these developments. The car park upgrade is fully designed and documented however has been unable to secure funding to support its re-development. A number of unsuccessful submissions have been made via Federal government grants programs. A full review of the car park project is near complete.	\

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.1.1 Complete the Victoria Park Lake redevelopment project.</b>			
4.1.1.1 Continue to implement projects under the Victoria Park Lake Master Plan within budget provision.	In Progress	Various projects completed recently including Con Paling Reserve upgrade, Western Park Upgrade and Tom Collins Drive Upgrade. Further works subject to available capital budget.	
4.1.1.1 Investigate long term future options for the Victoria Lake Holiday Park site as part of the development of a Master Plan	In Progress	Urban Enterprise has been appointed to undertake a feasibility plan for the future use of the Vic Lake Caravan Park site. Report due end of August	
4.1.1.2 Delivery of a new park adjacent to the All Abilities Playground, bollarding and parking improvements on the west side of the Lake and playground and barbeque shelter improvements on the east side of the lake.	Completed	Works at Western Park and associated works at Tom Collins Drive completed July 2013.	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.1.2 <i>Work with the community to continue the development of the Australian Botanic Gardens Shepparton.</i>			

4.1.2.1 Integrate the development of the Kialla Landfill site into RiverConnect activities.	Ongoing	Development of the site continues as the Shepparton Botanic Gardens with plantings undertaken and implementation plans on track for site to be incorporated into RiverConnect Shepparton -Mooroopna walking cycling paths.	
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.1.3 <i>Review and adopt the Tatura Park Master Plan and develop an integrated sporting facilities master plan with the Howley Complex.</i>			

4.1.3.1 Develop a sporting master plan for Tatura which integrates with the current Tatura Park and Howley Complex Master Plans.	In Progress	A masterplan which integrates both Tatura Park and Howley Complex has not been completed to date. The Tatura Park Masterplan was developed in 2006 to coordinate development of the site with relevant user groups. Works to date in 2012/13 include drainage works to support the indoor and outdoor arenas and stables and upgrades to Wilson Hall. This Masterplan will be revisited in 2013/14 to progress to completion.	
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.2.1 <i>Develop a long term plan for the Shepparton aerodrome which includes provision for its possible relocation.</i>			

4.2.1.1 Develop an application for funding to support the completion of a feasibility study on the long term plan for the aerodrome.	Completed	Application has been completed and submitted. Meeting arranged with Craig Barrass who is undertaking an initial assessment.	30/06/2014
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.2.2 <i>Advocate for the delivery of improved passenger rail services to the Greater Shepparton including "Fast rail" services.</i>			

4.2.2.1 Advocate to the state government for improved passenger rail services to Greater Shepparton leading up to the state election 2014.	In Progress	"Make Shepparton Greater Advocacy Campaign Plan" underway to capitalise on past representation and further strengthen councils positive position.	
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.3 Advocate for the return of rail freight as an option for regional freight businesses.</b>			
4.2.3.1 Continue to lobby for the Melbourne to Brisbane inland rail route to be constructed along the "Foodbowl Rail Alignment".	Ongoing	Following the appointment of an Inland Rail Implementation Group to be Chaired by John Anderson and noting that current media reports suggest ARTC route is the preferred route, seeking to advocate for Shepparton route with Councils south of Junee.	
4.2.3.2 Actively participate in the Foodbowl Inland Rail Alliance.	Ongoing	Meeting held with Theiss during September - to discuss route via Shepparton rather than Wagga - Minister Powell drafted a letter of support for this route. IA continues to lobby. Johann regularly attends Alliance meetings, and comments on	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.4 Adopt and commence implementation of the Greater Shepparton Cycling Strategy 2013-2017.</b>			
4.2.4.1 Commence implementation of the outcomes of the Greater Shepparton Cycling Strategy.	Completed	Capital bids for projects to implement the Cycling Strategy have been included in the draft 2014-15 budget and 10 year capex budget.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.5 Advocate the Federal and State Governments for a commitment for funding to enable the commencement Shepparton Bypass for the Goulburn Valley Highway.</b>			
4.2.5.1 Pursue the completion of environmental works in readiness for construction of the Shepparton Bypass and second river crossing on the Goulburn Valley Highway.	In Progress	Shepparton Bypass forms part of Victoria's submission to Infrastructure Australia for consideration as part of Nation Building 2. Timing for construction is indeterminate but Council has endorsed and supports the Shepparton Bypass action group	
4.2.5.1 Continue to lobby for the construction of the Shepparton Bypass and second river crossing.	Ongoing	Shepparton Bypass has significance in the Make Shepparton Greater Campaign.	

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## Council Plan Progress Report April-June 2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.6 Lobby and advocate to other levels of government for funding for major infrastructure projects.</b>			
4.2.6.1 Work with VicRoads to establish a business case for the duplication of McLennan Street in Mooroopna from Echuca Road to Excelsior Avenue.	In Progress	Shepparton Bypass forms part of Victoria's submission to Infrastructure Australia for consideration as part of Nation Building 2. Timing for construction is indeterminate but Council has endorsed and supports the Shepparton Bypass action group chaired by Council appointed Peter Johnson. VicRoads has prepared a layout plan of the upgrade from Mooroopna to Excelsior Avenue	
4.2.6.2 Expend Ninety per cent of the adopted Capital Works Budget, excluding works undertaken by developers. (KSA)	Completed	Capital Budget completion below expectations at 30 June 2014. However, I believe that the Projects Department has achieved a greater % than 2012/13	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.7 Continue to develop plans for and commence implementation of streetscapes and town entrances.</b>			
4.2.7.1 Continue the program of small town entry landscaping and signage works.	Ongoing	Melbourne Road urban design feature and landscaping completed January 2014.  Design for Toolamba Town Entry signs has been adopted by community, with installation expected to be completed by end March 2014.  Community led design and planning for Murchison Town Entries in progress.	
4.2.7.2 Work with VicRoads to deliver the agreed landscaping strategy for Numurkah Road, Shepparton.	Completed	Plans have been prepared and action will be subject to future allocation in capital budgets.	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.2.8 Advocate and lobby for funding to enable commencement of the Maude Street bus interchange project.</b>			
4.2.8.1 Complete the concept plans for the Maude Street bus Interchange and Maude Street.	In Progress	Postponed from April 2014 OCM to adopt finalised concept design. Now August pending resolution of existing trees.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.2.9 <i>In collaboration with the community lobby and advocate for the continued development of the Railway station precinct with priority linkage to the CBD.</i>			
4.2.9.1 Lobby the Victorian Department of Transport to redevelop the Shepparton Railway Station precinct, to improve access to and from the CBD.	In Progress	Expression of Interest originally submitted did not received traction from State Government. This project now forms part of the Transformational Projects brief that has been developed for State Government consideration. Council has had work undertaken to demonstrate social and economic benefits of all transformational projects identified. One of the 5 projects within the Make Shepparton Greater Campaign	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.3.1 <i>Review councils Municipal Strategic Statement.</i>			
4.3.1.1 Review Municipal Strategic Statement.	In Progress	The MSS review to be completed by June 30 2014.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 4.3.2 <i>Ensure Developer Control Plan's minimise council's requirement for expenditure within developments.</i>			
4.3.2.1 Continue to implement the Developer Contribution Plans in accordance with the state government guidelines and the Municipal Strategic Statement.	In Progress	North East Corridor and South East Corridor currently being finalised in accordance with the guidelines. Metropolitan Planning Authority (MPA) assisting to achieve best practice.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 4.3.3 Continue to develop structure plans for our growth corridors.</b>			
4.3.3.1 Implement recommendations from the Council's adopted Housing Strategy.	Completed	The Greater Shepparton Housing Strategy was adopted June 2011. The provisions of the Greater Shepparton Housing Strategy have been integrated into the Greater Shepparton Planning Scheme through Amendment C93 on 21st June 2012. Remaining action will be implemented into service and budget planning processes.	30/06/2014
4.3.3.1 To accommodate future population growth, infrastructure within the Mooroopna West Growth Corridor construct flood mitigation, drainage and infrastructure within the corridor funded by the Building Better Regional Cities Program.(KSA)	In Progress	All planning and procurements complete. Construction works underway in accordance with BBRC funding agreement and DCP.	
4.3.3.2 Complete North East and South East Growth Corridor structure plans and Developer Contribution Plans	In Progress	The Metropolitan Planning Authority (MPA) have been engaged to finalise documentation for the North East Precinct Structure Plan. This is expected to be completed by June 30 2014.  Hansen have recommenced the finalisation of the South East Growth Corridor Precinct Structure Plan. This is expected to be completed in 3rd qrt 2014.	
4.3.3.3 Commence Shepparton East interface investigation	Deferred	Deferred pending completion of a flood study in the area by the Catchment Management Authority.	
4.3.3.4 Finalise the integrated planning framework to promote a triple bottom line approach to decision making.	Completed	The Planning and Environment Act 1987 requires the consideration of social, environmental and economic planning issues as part of all decision making on land use planning. The Council report template has been changed to accommodate these matters.	30/06/2014

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## Council Plan Progress Report April-June 2014

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 5.1.1 Develop, adopt and implement Councils marketing and communication strategies.			
5.1.1.1 Adequately support and resource community engagement activities.	Completed	<p>Consultation was undertaken during the months of December through to April for the development of Council's first Volunteer Strategy and Action Plan 2014-2018. The strategy will demonstrate Council's commitment to volunteers and the organisations that manage them. Council adopted the Draft Greater Shepparton Volunteer Strategy at it's May Ordinary Council Meeting. Further feedback is currently being gathered.</p> <p>Extensive consultation is occurring with Undera focussing on the review of their Community Plan. Community engagement activities include, an activity with the children at the school, photography exercise with the Girl Guides and blue light disco.</p> <p>Council has launched a Community Leadership Program. The program is aimed to develop community leaders within the municipality who wish to increase their leadership potential and influence within the community.</p> <p>The workshops will be interactive, skill based and fun! Participants will work with other participants to manage a community based project over the course of the program.</p> <p>Workshop content includes:</p> <ul style="list-style-type: none"> <li>• Leadership, understanding self and others</li> <li>• Leadership and team building</li> <li>• Communication skills and advocacy</li> <li>• Goal setting and creating action plans</li> <li>• Public speaking and working with the media</li> <li>• Networking and creating partnerships</li> <li>• Grant seeking and submission writing</li> <li>• Good governance</li> <li>• Managing change and resilience</li> </ul> <p>Participants will be matched to a mentor who will meet with them regularly throughout the program.</p> <p>Currently supporting Community Planning Groups to hold "What's happening in your town" sessions. The aim of the sessions is for community groups within the town to share information with one another and participate in an open forum.</p>	30/06/2014

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## Council Plan Progress Report April-June 2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.1.1 Develop, adopt and implement Councils marketing and communication strategies.</b>			
5.1.1.1 Implement evaluation of the Marketing Strategy.	Completed	<p>2013/2014 Marketing strategy developed and is currently being implemented. There are two main campaign relating to the strategy - Great Services Great People campaign and Make Shepparton Greater.</p> <p>To date ten council departments have been profiled via the Great Services Great People campaign. A 12 month campaign report is currently being prepared.</p> <p>The Make Shepparton Greater advocacy campaign commenced roll out in March 2014. Refer to 3.1.7.1.</p> <p>The Marketing and Communications 2014-2016 strategic plan is almost complete which will determine the marketing strategy for 2014/2015.</p>	30/06/2014

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.1.2 Review, adopt and implement council's community engagement strategy.</b>			
5.1.2.1 Adopt and implement the Community Engagement Strategy.	In Progress	The Community Engagement Strategy was adopted on 7 July 2009 and supports Council's Community Development Framework was adopted on 16 November 2010. This Strategy will be reviewed in 2014.	
5.1.2.1 Develop and implement systems and procedures to ensure that Council decision making remains transparent and accountable to the community.	In Progress	<p>Councils Citizen Services and Infrastructure Services areas continue to review the software packages Confirm, Pathways and Merit to ensure that maximum benefit is being made of the packages across the organisation to support the provision of best practice services. Integrated Business software that will provide business planning, coordination and reporting provisions for the organisation to improve the reporting requirements to Council and the community has been implemented across the organisation. The software is also being utilised for developing departmental Business Plans that deliver on the identified Goals, Objectives and Strategies contained within the Council Plan and the responsibilities identified in the Organisational Transition Plan. The development of an agenda management system has been completed and was rolled out to the organisation for implementation from 01 July 2013.</p> <p>An Integrated Project Management solution has been implemented for use in the 2014-15 budget process.</p>	
5.1.2.12 Organisational Scan - Implementation of the recommendations from the organisational scan.	In Progress	Organisational Scan completed and reported to Council. New structures under implementation and transition plan implementation in progress and regular reporting structure to Council is in place.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.1.3 Implement a "Citizen first" commitment to the delivery of our services.</b>			
5.1.3.1 Review and update Council's "Customer First" commitment.	In Progress	As a continuation of the organisational scan and reorganisation that has taken place strategies are being reviewed with a focus on strengthening our Citizen Services relationships across the whole of organisation.  The values are to be developed for the organisation. Value ambassadors (to be appointed) will develop a charter.	
5.1.3.2 Achieve an Overall Community Satisfaction survey result of greater than 55. (KSA)	In Progress	Community Satisfaction Survey results to be available in May 2014.	
5.1.3.3 Achieve an overall Council Direction community satisfaction survey result Of greater than 51.(KSA)	In Progress	Community Satisfaction Survey results to be available in May 2014.	
5.1.3.4 Achieve an overall Customer Contact community Satisfaction survey result of greater than 68. (KSA)	In Progress	Community Satisfaction Survey results to be available in May 2014.	
5.1.3.5 Achieve an overall Advocacy Community Satisfaction survey result of greater than 55. (KSA)	In Progress	Community Satisfaction Survey results to be available in May 2014.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.1.4 Increase the use of social media to enhance community engagement and discussion.</b>			
5.1.4.1 Maintain social media networks across key program areas - 2013/14 - KidsTown, Aquamoves and Get Mooving Greater Shepparton	Ongoing	KidsTown, Aquamoves and Get Mooving Greater Shepparton all have social networking sites and are currently the 3 of the top 4 'liked' sites across Council	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 5.2.1 <i>Work with Strathbogie and Moira Shires to improve service delivery to our respective communities via the Goulburn Valley Regional Collaborative Alliance.</i>			
5.2.1.1 Complete the Hume Regional Growth Plan	Completed	Hume Regional Growth Plan adopted by Council.	30/06/2014
5.2.1.1 Identify at least 1 Key Project opportunity to work as lead with the Goulburn Valley Regional Collaborative Alliance on	In Progress	Alliance formed and is examining service planning, bridge assets and legal services contracts. Works underway for Greater Shepparton to provide Strathbogie Shire Council's People Performance functions.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 5.2.2 <i>Proactively lobby politicians and the Local Government Sector for support in the delivery of services to our community.</i>			
5.2.2.1 Engage Victorian and Australian politicians in the pursuit of community priorities.	Ongoing	Council continues to take opportunities to meet with both Federal and State Politicians in various locations to ensure that the region's interests on numerous issues are continually reviewed. Visits to the region enable Ministers to review first-hand the issues facing our region. Council continues to host regular Ministerial visits from Ministers Napthine, Powell, Ryan, Lovell and MLC Damian Drum. in the past six months. In addition meetings have been held in Melbourne with Ministers Napthine, Hall and Mulder. A visit was also made by the Shadow Minister for Justice, Michael Keenan and The Hon Sharman Stone. Issues covered include Greater Shepparton Greater Future, Crime Prevention, Regional Cities Victoria, Council met with the Minister for Aviation regarding relocation of Greater Shepparton Aerodrome. The Make Shepparton Greater Campaign launched on 7 March 2014.	
5.2.2.1 Continue to lobby Victorian and Australian governments for a more suitable local government funding model.	In Progress	With the formation of the Joint Select Committee of Federal Parliament to continue the review relating to Constitutional Recognition of Local Government, the new Council were briefed and lodged a submission to the committee. The aim of the proposed amendment to the constitution is to provide for financial recognition of local government. A planned referendum to be held at the 2013 Federal Election did not eventuate. Council staff have undertaken a review of the Strategic Resource Plan to ensure a long-term financial model was adopted as part of its 2013-17 Council Plan including funding from all sources. Council and council officers will continue to seek opportunities to improve the current funding models to ensure more certainty of ongoing funding support.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 5.2.3 <i>Seek opportunities for partnerships with the non-government sector to support Greater Shepparton in the delivery of services to our community.</i>			
5.2.3.1 Continue to promote Greater Shepparton as an important regional centre, with the capacity to support significant population growth.	Ongoing	Submission submitted to 'Plan Melbourne' and Make Shepparton Greater Campaign launched on 7 March 2014.	
5.2.3.2 Continue to demonstrate our capacity to effectively deliver programs and activities in partnership with other levels of government.	Ongoing	Council has received numerous government grants to deliver both operating programs and capital works. Officers continue to negotiate with various government departments and agencies in relation to ongoing funding opportunities and other partnerships. Work is currently being undertaken internally to identify the projects that will be a Council priority should funding be announced.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 5.2.4 <i>Develop, Adopt and implement a service planning model for the services that council provides for the community.</i>			
5.2.4.1 Commence implementation of a service planning model and undertake completion of two service planning reviews for adoption by Council. (KSA)	In Progress	Delays in recruitment of staff to fill the identified business planning positions, recently advertised Team Leader position with no applicants, has meant that we have not yet been able to establish the appropriate service planning model and commence implementation. A review has been undertaken establishing a priority approach to this activity through the GV Alliance. Tender documents in draft form to develop a framework and implement a sample of strategic services reviews and provision of training to allow internal staff to undertake further reviews.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy:</b> 5.2.5 <i>Continue to advocate for improved levels of support from Federal and State Government.</i>			
5.2.5.1 Seek out opportunities for improved levels of support from governments.	In Progress	Opportunities taken at meetings and other functions to engage politicians and senior staff at all government levels to present Shepparton's case for improved support. "Make Shepparton Greater Campaign launched on 7 March 2014.	

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.1 Complete the implementation of the transition management plan.</b>			
5.3.1.2 Maintain the Council's position as an industry leader in the identification and management of risk.	In Progress	The introduction of "The Vault" risk management software solution commenced in February 2013 however following extensive work on endeavouring to establish the system to viably deal with Councils risk management processes a decision has been made not to proceed as the software has been determined inappropriate. A tender document has been prepared to seek a replacement software risk management solution prior to 30 June 2014. The processes undertaken by the Risk Management team and Occupational Health and Safety Officer continues to be of a high standard.	
5.3.1.6 Promote an organisational culture of effective decision making and inclusiveness.	In Progress	Organisational scan completed. The Organisation Transition Plan was adopted by Council at its meeting of July 17th 2012. The management plan continues to be implemented. A great deal of work continues throughout the organisation cementing the new structure and implementing the positive lessons learnt from the scan and opportunities that have been identified over the past year. Various communication tools eg cross-organisational working groups and training are being used in ongoing implementation of systems to support the cultural change required to enhance effective decision making and inclusiveness. The Transition Plan is targeted for completion by September 2014.	
<b>Strategy: 5.3.2 Develop and review annually Councils long term financial plan (10 year).</b>			
5.3.2.1 Develop Council's 10 year capital works program	In Progress	Council's projected 10 year capital works program is a work in progress but a reasonably up to date draft is at M13/68272, with figures to be incorporated in the next SRP.	
5.3.2.2 Through responsible management of resources in the delivery of Council services achieve an Actual Operating surplus for 2013/14 greater than the 2013/14 budget. (KSA)	In Progress	March Quarter Budget Review forecasts an end of year operating surplus of \$4.2 million which is \$924,000 less than budget largely due to \$1 million of BBRC Mooroopna West rebates being brought forward from future years. Final position not known until Financial Statements signed off by auditors - around late September.	
5.3.2.3 Maintain sufficient working capital to sustain operations by achieving and actual working capital ratio for 2013/14 greater than the adopted 2013/14 budget. (KSA)	In Progress	March Quarter Budget Review projects that working capital at the end of the financial year will be \$897,000 more than budget. This is in part due to identified savings of \$1.1 million from the 2013/2014 capital works program.  Final position won't be known until Financial Statements are signed off by Auditor - around late Sept.	
5.3.2.3 Undertake an annual review of Council's long term financial plan	Completed	Strategic Resource Plan 2014/2015 to 2017/2018 (including long term financial plan) was adopted by Council 24 June 2014.	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.3 Develop and adopt a comprehensive Strategic Resource Plan which contains strategic direction for the management of the resources for council.</b>			
5.3.3.1 Undertake an annual review of the Strategic Resource Plan 2013-2023	Completed	Update to Strategic Resource Plan completed. SRP 2014/2015 to 2017/2018 was adopted by Council on 24 June 2014.	30/06/2014
5.3.3.1 Review the Greater Shepparton 2030 Strategy.	In Progress	Greater Shepparton 2030 review programmed for commencement in last qrt 2014.	
5.3.3.1 Develop an asset retirement strategy	In Progress	To be incorporated into Review of Asset Management Strategy. Asset Management Strategy to be revised in next 6 months through the Services and Assets Working Group (SAWG) which is yet to meet, however TOR is ready to be presented to Executive.  Council staff are currently working with the Goulburn Valley Regional Collaborative Alliance on a bridge management plan which incorporates the process of asset redundancy. Once this document is finalised it is expected to form a template for further asset assessments for redundancy.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.4 Complete a Workforce Development Plan which will enable GSCC to become an employer of choice.</b>			
5.3.4.1 Continue to implement our strategic human resources plan and recognise the value of our staff.	In Progress	Ongoing delivery of support to the organisation is being provided to assist in the transition to the new establishment. Support ongoing in relation to the provision of organisational learning to ensure staff are well supported across the organisation.  Development of the People Performance Strategy which outlines the past 18 months of progress, alignment to the Transition Management Plan and set a direction for the future, including the implementation and roll out of the Hermann Whole Brain Model and the HBDI Instrument for Directors, Senior Leaders and all staff over the next 12 months to 2 years.	
5.3.4.16 Encourage and provide training opportunities for councillors and staff to increase their knowledge and skills.	In Progress	Training has been undertaken as part of the induction program for councillors following the Local Government Elections which was dependant on availability. Corporate training continues to be provided. Mandatory training continues to be delivered and added to the ongoing training delivery program.	

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5.3.4.5 Promote continuous improvement throughout the organisation.	In Progress	Under the new organisational structure a new area has been created which will concentrate effort on the provision of business planning which will include the application of continuous improvement across the organisation. The completion of tasks associated with the transition plan, currently underway, will lead the organisation into a framework of business plan development and service review that will provide a valuable internal look at the services delivered to and for the community. This will ensure that through the development of supportive policy, process and procedures, structures and services, best value to the community will be established. Delay has been experienced in recruitment to capitalise on further opportunities.
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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.5 Develop and adopt best practice project management principles including asset investment guidelines which will guide Council investment in existing and new assets.</b>			
5.3.5.1 Implement the Project Assessment model.	In Progress	New guidelines in place for 2014/15 Capex budget.	
5.3.5.2 Continue to drive Greater Shepparton Project Planning methodology through the projects office.	In Progress	The Project Management Office are driving improved project planning in conjunction with Integrated Project Management software. 2014/15 projects have been entered. Team in the process of allocating ledger numbers to interface with PowerBudget.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.6 Commence implementation of the 2013 Information, Communications and Technology (ICT) Management Strategy.</b>			
5.3.6.4 Implement 2013/14 ICT Strategy initiatives	Completed	Application Governance Framework established. Development needs of core systems have been confirmed and prioritised with key users for 2014.	30/06/2014
5.3.6.5 Undertake an annual review of Council's ICT Strategy	Completed	A review of the ICT Strategy was undertaken as part of the 2014/15 proposed budget process.	30/06/2014

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<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.7 Implement the objectives of the 2013 Purchasing Improvement Plan.</b>			
5.3.7.7 Increase organisational awareness relating to purchasing requirements to ensure compliance with the Local Government Act and Councils Procurement Policy and Guidelines.	In Progress	Following on from the training sessions completed organisation wide prior to the July implementation date of the new Procurement Policy and Guidelines procurement staff are working closely with relevant staff in support of the ongoing implementation of the policy and guidelines. A twelve month review is planned for both the policy and guidelines prior to June 2014 to ensure both are relevant to a changing organisation. Reviews continue in relation to existing purchasing arrangements including formal contracts to ensure compliance with the Local Government Act.	

<i>Individual Key Responsibilities</i>	<i>STATUS</i>	<i>PROGRESS COMMENTS</i>	<i>COMP DATE</i>
<b>Strategy: 5.3.8 Implement the approved recommendations from the Greater Shepparton 2013 Rating Review.</b>			
5.3.8.1 Commence implementation of the Rating Strategy 2013-2017	Completed	Implementation has been commenced. Year 2 of phased implementation of redistribution of rating differentials as per the Rating Strategy 2013-2017 has been incorporated into the Draft 2014/2015 budget. Recommendations from Rating Strategy Reference Group incorporated into the Rating Strategy 2013-2017 are being progressively completed such as the Rates Rebate for Retail Land Occupied by Charitable Organisations Policy which was adopted by Council in May 2014.	30/06/2014
5.3.8.2 Implement the State Government Fire Services Property Levy	Completed	State Government Fire Services Property Levy totalling approximately \$6.5 million included as a separate charge on the Council's rates notice. Amount collected each quarter is passed on to the State Government. The fourth instalment remittance was processed late June 2014.	30/06/2014

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