

# **ATTACHMENT TO AGENDA ITEM**

**Ordinary Meeting**

**20 November 2018**

**Agenda Item 10.4      Request to Register for Procurement Australia Panel -  
Contract 1806/0711 Provision of Information  
Technology Products & Services**

**Attachment 1            Procurement Australia 1806\_0711 I.T. Spec Summary.... 110**

1806/0711 – Provision of Information Technology Products & Services

## CATEGORY 1 – MOBILE IT DEVICES

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1. Smart Mobile Phones;
2. Tablets;
3. Ruggedised Portable Computers
4. 2 in 1s;
5. Laptops and ultrabooks;
6. Digital Cameras;
7. Wearables;
8. Ruggedized options for all of the above;
9. List of in vehicle mounting kits and associated antennas;
10. List of Accessories for all of the above products.
11. Mobile Printers

## Category 2 – IT Hardware

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The following is an indicative list of products/services required by Procurement Australia members. Please note that the examples provided are not exhaustive and offers should not be limited to what is presented. Tenderers are advised that a total product range should be offered in the format outlined more fully in Schedule 4 – Schedule of Prices.

Category 2 consists of the supply and delivery of IT hardware products including, but not limited to, the following:

- Desktops – Standard, Workstations , Thin Client;
- Servers – Blade and Rack Tower;
- Monitors;
- Printers;
- Accessories;
- Pre Delivery Services and Associated Services;
- Hardware Maintenance Services;
- Audio Visual Products.

## Category 3 – IT Software

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This Category includes the supply and delivery of IT Software including, but not limited to, the following:

- Microsoft
- Virtualisation Software and Appliances
- Design & Creativity
- Engineering and Design
- Security and Threat Protection
- Backup, Data Loss Replication and Archive
- Other Software

Tenderers are to include options for software assurance/subscriptions available to members as well as the support service levels available for each software type.

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## Category 4 – Hosting/Cloud Services

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Procurement Australia invites submissions from vendor who can provide the following services:

- SaaS – Software as a Service
- PaaS – Platform as a Service
- IaaS – Infrastructure as a Service
- SCS – Specialist Cloud Services (Consultancy)
- Data Centre Services
- Big Data & DevOps

## Category 5 – IT Infrastructure (including Networking & Storage)

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This Category requires the supply and delivery of IT infrastructure including, but not limited to, the following:

- Routers (Modular Ethernet, Fixed Port Ethernet, Wireless)
- Network Switches (Modular Ethernet, Fixed Port Ethernet, Blade Switches)
- Firewalls (Security Appliances, Network Security)
- Switches
- Uninterrupted Power Supply (UPS)
- VoIP (IP Handsets, IP Conference Call Devices, VoIP Platforms)
- Wireless point to point and multipoint equipment and software
- Wireless access points and associated controllers and management
- IP Security cameras and recording equipment and software
- Storage (Networked, Server Storage)
  - Data Storage/Media
  - Standalone Tape Drives
  - Tape Storage Technologies
  - Optical Based Storage
  - SAN (Storage Area Network) / NAS (Network Attached Storage)

## Category 6 - IT Services

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Category 6 requires the provision of IT Services including, but not limited to, the following:

- General IT Services;
- Specialist IT Services;
- WiFi Services;
- Leasing Services.

## Category 7 – Business Telephone Systems & Services

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Category 7 consists of the supply and delivery of Business Telephone Systems & Services including, but not limited to the following:

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- Equipment – Switch (PBX - Private Automatic Branch Exchange), Handsets, Support Agreements
- Computer Telephony (CT), including Interactive Voice Response (IVR).

## Category 8 - IT Disposals

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Procurement Australia invites tenderers to provide proposals for the safe, efficient and secure disposal of Procurement Australia Members owned hardware of all brands and device types.

Contractors are to provide quality assured and secure data removal services on equipment prior to equipment being removed. The level of data destruction will vary between members, so different options are to be outlined in the submission.

Other services that may be required in the disposal are data transfer to new hardware, packaging and collection of the items for disposal.

## Category 9 – Payment Card Industry (PCI) Data Security

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The Payment Card Industry Council (PCI) has created the Data Security Standard (DSS) to ensure that merchants that accept credit and debit cards as a form of payment protect sensitive data from becoming compromised. We invite submissions from suitably qualified vendors who have the ability to provide the following services to our members for PCI DSS compliance:

- Readiness Review – getting a good start on compliance
- Discovery and Gap Analysis – getting a handle on your present status vs. the PCI DSS
- Remediation – correcting deficiencies
- Assessment – on-site review of your controls
- Validation – through the SAQ or ROC process
- Vulnerability Scanning and Penetration Testing – verifying that controls are working

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