



# Greater Shepparton City Council

ANNUAL REPORT 2009-2010



GREATER  
SHEPPARTON



# GREATER SHEPPARTON CITY COUNCIL ANNUAL REPORT 2009 - 2010

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# VISION AND VALUES

## Vision

### **Greater Shepparton, Greater Future:**

As the Food Bowl of Australia,  
a sustainable, innovative and  
diverse community.

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## The logo

The Council logo represents the strong growth and development of the region in agriculture and technology. Its colours are those of water and agriculture. All elements of the logo merge to form our strong identity.



## Council Values

### Values Based Organisation:

Greater Shepparton City Council recognises that great organisations are built on shared and demonstrated values. All council employees are expected to demonstrate commitment and act in accordance with these values.

### Our values are:

#### Leadership

I will set an example that encourages others to strive for positive community outcomes to the best of our ability

#### Integrity

I will be honest and ethically upright – I am my word

#### Respect

I will show consideration and appreciation of others and seek to understand their point of view

#### Innovation

I will think outside the square, challenge the status quo and seek continuous improvement through the application of new ideas and work methods

#### Teamwork

I will build the understanding that we all work for the one organisation

# MAYOR'S MESSAGE



## I am pleased to present the 2009-2010 Annual Report to the Greater Shepparton community.

It has been a big year with many successes to report on and after beginning serving my second term as Mayor, I am thrilled with the progress of our municipality and proud of the significant work we have done as Councillors to shape a positive future for our community.

Part of our role as Councillors is to work in partnership with our community to govern and set the strategic agenda to reach our vision. A lot of this work has been done on this in the past year and we will continue this into the future.

All of the hard work of our community, Councillors, management and staff is enabling us to yet again cement ourselves as a leader in local government and the region. Throughout my dealings with industry, government and community leaders during the year, it is obvious that Greater Shepparton City Council is well recognised as a progressive city.

Council's most important planning document, the Council Plan 2009-2013, was developed in 2009 after community consultation and is still guiding the direction of this Council.

The Council Plan ultimately guides each year's annual budget process and activities and this annual report will show you the progress that has been made in achieving the actions set in the Council Plan for 2009-2010.

When setting this year's annual budget and subsequent program delivery, Council considered many factors in an effort to balance the community benefits with financial responsibilities.

Despite the challenges faced by the economic environment, we are proud to continue to deliver a budget that maintains the 100-plus services our communities expect, as well as undertaking new projects with a major increase in delivery of our capital programs as well.

The significant new projects included:

- Victoria Park Lake redevelopment
- BMX Track
- North Shepparton Community Hub
- Shepparton Saleyards improvements
- Aquamoves outdoor area upgrades and Splash Park
- Dookie Rail Trail
- Murchison Rail Trail and Heritage Bridge reconstruction
- Merrigum Park upgrades
- Tatura's Stuart Mock Place
- Kialla Landfill rehabilitation

By having a strong financial understanding the Council is also able to continue renewing ageing and outdated infrastructure and this year injected funding into:

- ongoing cyclic replacement of plant and fleet
- local roads reconstructions
- footpath upgrades
- drainage projects.

On behalf of Council I also extend thanks to those in our community who have over the past twelve months contributed so much of their time, expertise and energy into bettering our community.

We all look forward to an even more successful year ahead.

A handwritten signature in blue ink that reads 'Geoff Dobson'.

**Cr Geoff Dobson**  
Mayor





# CEO'S MESSAGE

## **It is with great pleasure that I present the achievements, projects and programs of Greater Shepparton City Council for 2009-2010.**

It has now been a full 12 months since I began my role at Council in June 2009 and I have seen many improvements across the organisation.

Upon starting my role I prepared a report which outlined 96 initiatives to be implemented. Eighty four of the initiatives were to have started within 12 months and of them 64 have been completed, 18 are underway and four are yet to commence. This is a very pleasing outcome and reflects highly on the whole organisation.

There has been a lot of hard work to date and I wish to thank all staff for their efforts to continually change and improve.

One of the most pleasing improvements was the increase in the delivery of our capital works program.

In this financial year Greater Shepparton City Council delivered a record \$30 million in major projects.

In each of the past two financial years Council delivered an \$18 million capital works program. This year's \$30 million equates to a significant increase of 66 per cent.

This was a major improvement on previous years and reflects a huge effort by Council staff to deliver such a large capital works program.

I can also assure you it will not stop there, for the coming year, Council is seeking to invest even more funds into the community, by focusing on delivering a \$36 million plus capital works program. This would be double the investment of two years ago.

Another important development throughout this year was Council's first 10-year Strategic Financial Model.

This is an important planning document that provides Council with a long-term financial outlook.

It guides Council spending and highlights implications of long-term commitments, strategies and master plans.

As Council has around \$650 million of community assets to maintain, forward financial planning is essential to the sustainability of the assets and the organisation.

This financial model positions Council well into the future and sets us as one of the leaders in local government.

There have been many successes during the past 12 months, too many to summarise here, so please continue reading the annual report with confidence that the Council is continually reviewing how we do things to ensure they best meet the needs of our community.



**Phil Pearce**  
Chief Executive Officer





# OUR GREATER SHEPPARTON

## Profile of the municipality

Greater Shepparton is a vibrant, diverse community located approximately two hours north of Melbourne, in the heart of the Goulburn Valley. Greater Shepparton has a population of about 61,000 and covers an area of 2,421 square kilometres. It is the fourth largest provincial centre in Victoria and one of the fastest growing regions in Victoria.

The major urban centres of Shepparton and Mooroopna are located at the confluence of the Goulburn and Broken rivers and at the intersection of the Goulburn Valley and Midland highways.

## Demographic profile

The city's population is almost evenly split between the main urban centres of Shepparton and Mooroopna (53 per cent) and the surrounding rural areas, including the smaller townships of Tatura, Murchison, Dookie, Merrigum, Congupna, Toolamba, Undera, Katandra and Tallygaroopna (47 per cent). This split reflects the wide range of lifestyle

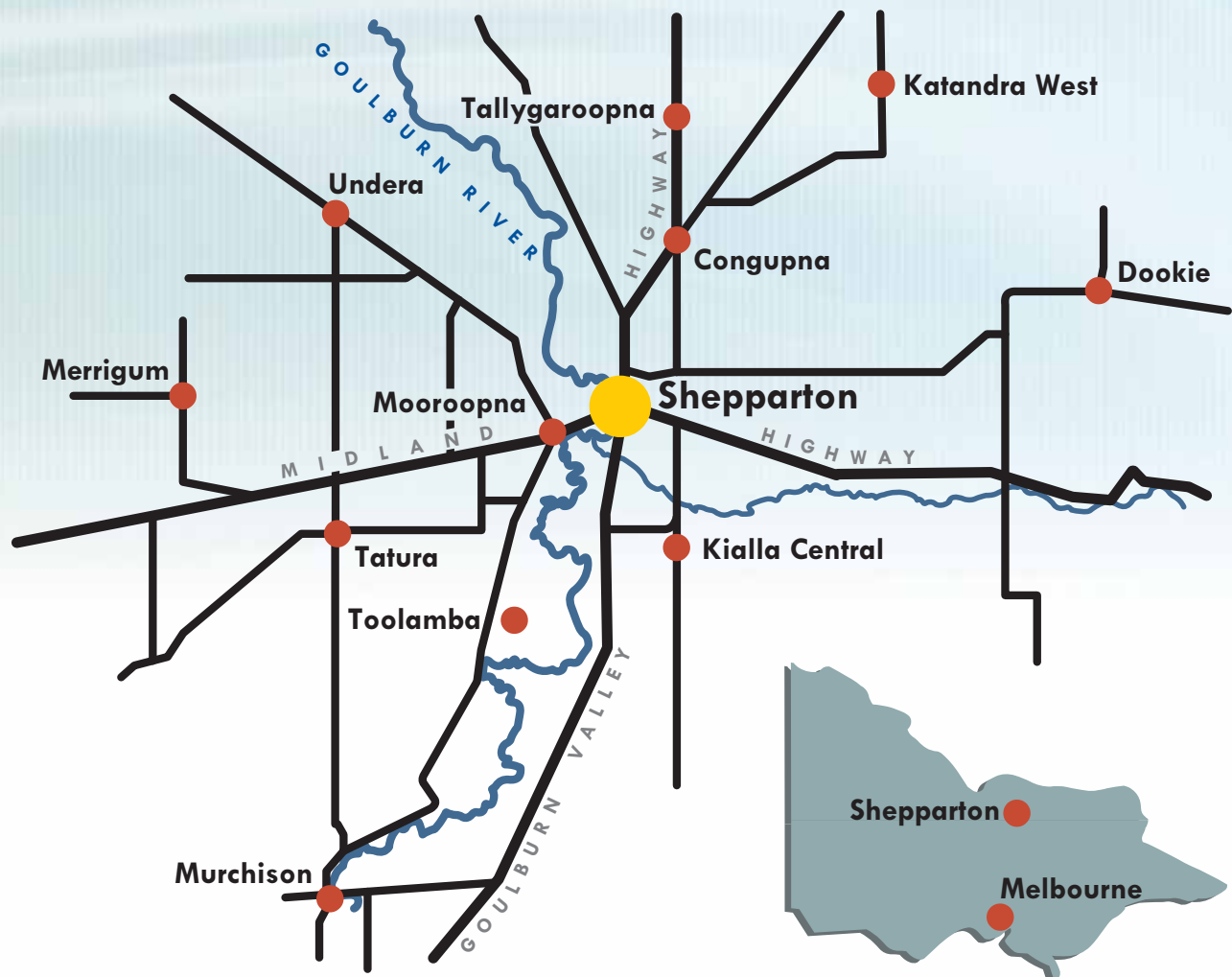
choices available across the municipality, from small urban blocks close to high quality amenities, through to large working orchards and farms.

Greater Shepparton's diverse and multicultural composition is one of its key qualities, with approximately 11 per cent of residents born overseas. Significant populations have settled in the region from Italy, Turkey, Greece, Albania, Netherlands, United Kingdom, Germany, India, New Zealand, Philippines and Iraq. More recently, families from the Democratic Republic of Congo, Sudan and Afghanistan have moved to the area.

Greater Shepparton also has a significant Aboriginal population with a strong history of indigenous advocacy and leadership both nationally and internationally. The city's indigenous population is the largest in regional Victoria, with an estimated 3.5 per cent of residents having indigenous heritage.

Approximately 4.3 per cent of the city's population has been identified as requiring assistance with self care, body movements or communication and Greater Shepparton is committed to providing access to services, programs and facilities for people with a disability.





## Our economy

The region has a strong and well developed economy, based primarily on irrigated agriculture, food processing, retailing and road transport. The Goulburn Valley is responsible for about 25 per cent of Victoria's agricultural production and is often referred to as the "food bowl of Australia".

Dairying and fruit growing are the major primary industries, with the viticulture and tomato industries also showing significant growth. Food processing is a significant secondary industry, with more than 30 major food processing related businesses located within two hours of the major urban centres.

The large volume of fresh and processed foodstuffs produced in the region generates an extremely high number of freight movements. The road transport industry which has grown up to support this freight task is a substantial contributor to Greater Shepparton's economy in its own right and Shepparton is now provincial Victoria's largest truck sales and service centre.

Greater Shepparton has enjoyed strong industrial, business and residential growth during the past 10 years

and Shepparton is one of the five fastest growing inland regional centres in Australia. Large food processing and retail developments have provided increased employment opportunities and underpinned this growth.

As a regional hub, Greater Shepparton provides a range of goods and services to a catchment of approximately 160,000 people. This regional role allows the city to support a strong and diverse retail sector and attract national retail outlets, which in turn increase the attractiveness of the city as a retail destination.

The city also enjoys high quality medical services and offers a range of tertiary education opportunities. La Trobe University's commitment to a new campus in Shepparton will further increase the range of tertiary courses available to regional students.

Greater Shepparton continues to reinforce its reputation as a key events destination within both the Victorian and national markets. The city has a strong history of attracting major events to the region to boost the local economy. In 2008 event tourism generated an economic benefit in the order of \$50m to the region.



# OUR LEADERS



## Councillors

**Elected:** November 2008  
**Retirement:** November 2012

## Cr Geoff Dobson

### Mayor

Phone: 0458 349 995

Email: [geoff.dobson@shepparton.vic.gov.au](mailto:geoff.dobson@shepparton.vic.gov.au)

Councillor Geoff Dobson has lived in Shepparton for most of his life; his family is third generation Shepparton residents.

Cr Dobson has been involved in the real estate industry for 35 years and in that time Geoff owned two real estate offices and worked in commercial and residential real estate sales.

He has been a Director of the Real Estate Institute of Victoria (REIV) for nine years and previously held the role of President of the REIV.

Cr Dobson is on the board of the Estate Agents Council, which is a government body working on real estate governance and overseeing the distribution of funds from the Victorian Property Fund.

He has been married to Prue for 35 years, has three adult sons and two grandchildren.

Cr Dobson's elevation to the mayoral position in 2008 is his biggest challenge to date, and he is tackling it with great enthusiasm.

### **Cr Dobson is the Council representative on the following committees:**

- Alliance of Councils for Rail Freight Development
- City of Greater Shepparton Audit Committee (Section 139 Committee)
- Food Bowl Inland Rail Alliance
- Goulburn Valley Regional Waste Management Group (Resource GV)
- Interim Community Planning Committee – Council of Australian Governments Partnership
- Municipal Emergency Management Planning Committee (MEMP)
- Neighbourhood Renewal Parkside Estate Steering Committee
- RiverConnect Community Advisory Committee
- Rumbalara Aboriginal /Greater Shepparton City Council Working Party Committee
- Rural Clinical School Advisory Board
- University of Melbourne, School of Rural Health meetings





### Cr Kevin 'Gunna' Ryan

#### Deputy Mayor

Telephone: 0427 362 403

Email: kevin.ryan@shepparton.vic.gov.au

Councillor Kevin 'Gunna' Ryan and his family live in Harston, Tatura, where the Ryan family was original settlers. Cr Ryan and his wife Lorraine have three adult children and five grand children, who all live locally.

This is Cr Ryan's fifth term as a Councillor of Greater Shepparton. He was first elected in 1972 where he served 21 years as Councillor with the Shire of Rodney until amalgamation in 1994, including two terms as Shire President.

Cr Ryan's family have a dairy farm and a caravan hire business in Tatura.

He is also the Chairman of community radio station One FM 98.5 in Shepparton where he is a life member, as he is at the Tatura Football Club.

Cr Ryan's passion has been the growth of the Tatura Park.

#### **Cr Ryan is the Council representative on the following committees:**

- Municipal Association of Victoria Water Task Force
- Shepparton Regional Saleyards Advisory Committee



### Cr Cherie Crawford

Phone: 0458 349 959

Email: cherie.crawford@shepparton.vic.gov.au

Councillor Cherie Crawford lives in Mooroopna and has been involved in business and community life for many years previous to her election to local government.

She served as a Councillor and Shire President of the former Shire of Rodney, then as a commissioner for the Moira Shire Council.

During this time, she served as the President of the Victorian Local Government Women's Association and as a member on the national board.

Cr Crawford has also been President of the Mooroopna Football Club, President McLennan Kiwanis Club and Secretary and Treasurer of the Goulburn Valley Racehorse Trainers Association.

Her background is in hairdressing, and she has a 25 year love of farming, breeding and racing thoroughbred horses.

Cr Crawford holds a Bachelor of Arts (Community Development) and an Associate Diploma of Social Sciences.

#### **Cr Crawford is the Council representative on the following committees:**

- Australian Local Government Women's Association
- City of Greater Shepparton Audit Committee (Section 139 Committee)
- Greater Shepparton Community Safety Committee
- Greater Shepparton Public Health Plan Advisory Panel
- Heritage Study Steering Committee
- Regional Aboriginal Justice Advisory Committee
- Shepparton Show Me Panel Committee (Section 86 Committee)
- Chair of the Arts Coordinating Group



### Cr Chris Hazelman

Telephone: 0427 360 043

Email: [chris.hazelman@shepparton.vic.gov.au](mailto:chris.hazelman@shepparton.vic.gov.au)

Councillor Chris Hazelman has lived in Shepparton with his family for most of his life.

Cr Hazelman obtained a Master of Business Administration and is a graduate of Harvard University and Kennedy School of Government Senior Executives Program in Public Policy Development.

After almost 30 years in various roles for the Victorian Government, he established an enterprise to provide consultancy services.

Cr Hazelman is actively involved with many community and sporting organisations. In 2004 he became the manager of the Ethnic Council of Shepparton and in 2005 was appointed by the Minister for Racing as the Administrator of the Shepparton Harness Racing Club.

This is Cr Hazelman's fifth term as a Councillor of Greater Shepparton and he has served five terms as Mayor. He has also served as a Councillor of the Shire of Shepparton for four terms, including two terms as Shire President.

#### **Cr Hazelman is the Council representative on the following committees:**

- Greater Shepparton Aerodrome Committee (Advisory Committee)
- Deakin Reserve Special Management Committee (Section 86 Committee)
- Rumbalara Aboriginal /Greater Shepparton City Council Working Party Committee
- Veterans' Board of Trustees



### Cr Jenny Houlihan

Telephone: 0418 598 033

Email: [jenny.houlihan@shepparton.vic.gov.au](mailto:jenny.houlihan@shepparton.vic.gov.au)

Cr Jenny Houlihan has lived in Shepparton for 40 years with her husband Leo and has two children and five grandchildren, who all live locally.

During the past 20 years Cr Houlihan has owned and operated a gift and decor store which is situated in the Shepparton CBD. Prior to that she was a teacher in local primary and post-primary schools.

Cr Houlihan is serving her second term as a Councillor and during that time was Mayor for two years.

As a Councillor she believes that a balance must be achieved between the economic, social and environmental aspects of development and that effective community engagement is vital to this process.

#### **Cr Houlihan is the Council representative on the following committees:**

- Best Start Partnership Committee
- Disability Advisory Committee
- Goulburn Valley Regional Library Corporation Board
- Heritage Study Steering Committee
- Municipal Association of Victoria (MAV)
- Shepparton Secondary Education Advisory Board



### Cr Milvan Muto

Phone: 0458 349 449

Email: milvan.muto@shepparton.vic.gov.au

Councillor Milvan Muto was born in France and migrated with his family to the Shepparton area when he was a baby. He has lived in Tatura, Toolamba and now resides in Shepparton.

Cr Muto was involved in the motor industry for 10 years and has been involved in hospitality for 20 years, including Calzonys restaurant and the Shepparton Hotel.

He played senior Australian Rules football and soccer for many years and is still a passionate supporter of all forms of local football.

Cr Muto attended St Georges Road Primary School, Shepparton High School, before studying at TAFE.

Cr Muto became involved in Council because he wanted to make a difference and improve people's living standards.

**Cr Muto is the council representative on the following committees:**

- Deakin Reserve Special Management Committee (Section 86 Committee)
- Regional Youth Advisory Network
- Shepparton Liquor Licensing Accord Committee Meeting
- Shepparton Show Me Panel Committee (Section 86 Committee)



### Cr Michael Polan

Phone: 0458 349 804

Email: michael.polan@shepparton.vic.gov.au

Cr Polan grew up in the outskirts of Melbourne, before moving to Shepparton in 1989 to complete a Wool Classing course at TAFE.

He has since remained in the area and now lives with his wife Mandy and their six children in Shepparton.

Cr Polan's life-long connection to this area started with his grandfather Joseph Polan, who grew up in the Dookie area.

After watching the district grow rapidly over many years he nominated as a Councillor to help positively contribute to future growth and restore pride in council and our towns. This is Cr Michael Polan's first term as a Councillor.

He places importance in Council's need to maintain infrastructure and build for the future and to guide social responsibility to those less fortunate in the community: the homeless, elderly, people with disabilities, traditional owners and our new arrivals.

He is now a Wool Buyer and Classer at AAAWoolbuyers and previously held positions at Ferguson Wool Co, Aristoc Nomm and SPC.

Cr Polan serves on the GV RoadSafe Board, is a Councillor representative on the Victorian Local Government Association (VLGA) and is involved in a working party for a Sir Murray Bouchier memorial.

**Cr Polan is the council representative on the following committees:**

- Arts Coordinating Group (Advisory Committee)
- Goulburn Murray Local Learning and Employment Network
- Shepparton Art Gallery Committee Advisory Committee
- Shepparton Regional Saleyards Advisory Committee
- Tatura Park Advisory Board
- Veterans' Board of Trustees



# EXECUTIVE LEADERSHIP TEAM



## Phil Pearce

Chief Executive Officer

Phil Pearce has more than 12 years of senior management experience in local government.

Before beginning his role as Chief Executive Officer (CEO) of Greater Shepparton City Council in June 2009, he was CEO at the Rural City of Mildura for six years. Prior to working in Mildura, he was the CEO at the Shire of Campaspe and was also employed at the Shire of Ararat for three years.

Mr Pearce was born and raised in the western suburbs of Sydney where after leaving school he completed a carpentry and joinery apprenticeship, before joining the army as a 22-year-old. He spent more than 20 years in the Australian Army enjoying service throughout Australia and overseas.

Mr Pearce lives in Mooroopna with his partner Karen and has two adult children who live in Melbourne.

His qualifications include a Master of Business Administration and a Master of Public Policy and Management. He is also a graduate of the Army Command and Staff College.



## Dwight Graham

General Manager Corporate Services

Dwight Graham started his employment at Greater Shepparton City Council in September 2008 after relocating from his homeland, New Zealand.

His previous roles include Chief Financial Officer at Speirs Group, a food and financing company, and the Finance Manager at Palmerston North City Council, both in New Zealand.

Prior to these roles Mr Graham was in the NZ Air Force for 21 years as an Avionics Engineer.

Mr Graham lives in south Shepparton with his wife and daughter, while another daughter attends University in New Zealand. He is coach of the Mooroopna Netball Club's A Grade team and keeps fit with early morning running.

Mr Graham is a Chartered Accountant who's qualifications include a Certificate in Engineering (Electronics & Computer Technology), a Bachelor of Business Studies (Accountancy) and is currently studying towards a Masters in Business Administration.



## Peter Harriott

General Manager Asset Development

Peter Harriott has more than 20 years experience in local government, starting as a graduate engineer in his home town of Warrnambool in 1985.

Mr Harriott secured promotions in his field of engineering at a number of rural councils prior to his appointment in 2000 at the Greater Shepparton City Council where he started as the Director of Development and Infrastructure.

He is a keen cyclist, triathlete, pianist, painter and a passionate supporter of Shepparton Football Netball Club.

Mr Harriott has a daughter studying at Adelaide University and a son studying at Latrobe University in Bendigo. Peter's wife Cathy is involved in Welfare Coordination in Primary Education.

His qualifications include a Bachelor of Engineering (Civil), Municipal Engineer's Certificate, Water Engineer's Certificate, Graduate Certificate in Water Engineering, Municipal Building Surveyor and a Master of Business Administration.



### Julie Salomon

General Manager Community Development

Julie Salomon began her role as the General Manager Community Development in May 2010.

Ms Solomon has had extensive experience in public sector human service provision, leadership, management, contemporary service planning and strategic policy development within local and state government environments.

Prior to Greater Shepparton City Council, she was the Manager Family and Children's Services at the City of Yarra for two and a half years and before that held positions with Banyule City Council and the Department of Human Services in the Family and Children's Services area.

Ms Solomon has a strong commitment to social justice and energising communities to become involved and participate in planning for local areas and services to move towards a more sustainable future for everyone. Ms Solomon is married and has a young daughter who attends school locally in Shepparton.

Her qualifications include Diploma of Teaching (Early Childhood), Graduate Diploma in Special Education, Graduate Certificate of Applied Business and Graduate Certificate in Ontological Coaching.



### Dean Rochfort

General Manager Sustainable Development

Dean Rochfort holds a Bachelor of Business (Economics & Finance) from the Royal Melbourne Institute of Technology and is currently completing his Executive Masters in Business Administration through the Melbourne Business School.

Before beginning at Greater Shepparton City Council as the Director - Corporate Development in November 2004, Mr Rochfort spent a year as the Organisational Development Manager at Mitchell Shire and prior to that, two years as the Tourism and Economic Development Manager for Mitchell Shire Council.

His local government roles build on his private sector experience in the logistics and information technology industries.

Mr Rochfort is a Director for the United Way Goulburn Valley Community Fund - an independent, non-government public fund organisation that raises funds to support local community programs.

He lives locally with his wife and young daughter and son.



### Russell Parker

Executive Manager Organisational Performance

Russell Parker began his employment with Greater Shepparton City Council in 2004 in the Risk Management Branch, before becoming the Manager Governance and then the Executive Manager Organisational Performance.

Mr Parker grew up and went to school in Shepparton, prior to joining the Australian Army in 1980. In a career spanning 23 years, he served in various locations across Australia and in East Timor. In 2002 Mr Parker returned to Shepparton and worked in real estate for two years, before joining the Council.

He holds a Bachelor Professional Studies from the University of New England and a Masters of Defence Studies from the University of Canberra.

Mr Parker lives in Mooroopna with his wife and two children. He is a keen supporter and member of the Mooroopna Football and Netball Club and serves on the Board of disability service provider ConnectGV.

### Ian Martin

General Manager Community Development

July 2009-May 2010



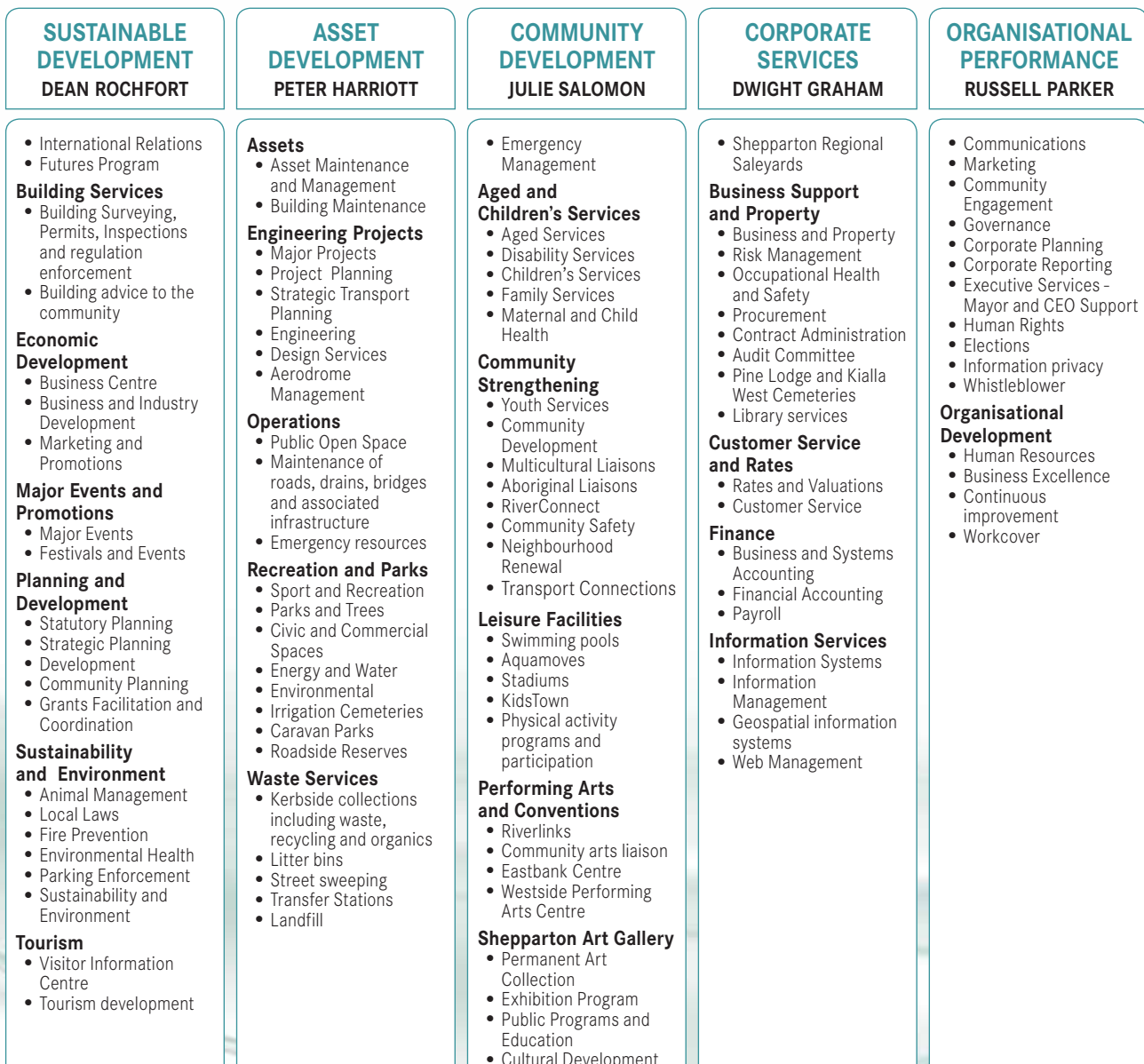
## Organisational structure

### Councillors

MAYOR GEOFF DOBSON, DEPUTY MAYOR KEVIN RYAN, CRS CHERIE CRAWFORD, CHRIS HAZELMAN, JENNY HOULIHAN, MILVAN MUTO, MICHAEL POLAN.

### Chief Executive Officer

PHIL PEARCE





# OUR STAFF

## Employment By Occupation Type

Occupation	Male	Female	Total
Chief Executive Officer	1	0	1
Executive Managers	4	1	5
Managers	17	6	23
Technical	39	24	63
Labourers	113	1	114
Administration	44	166	210
Children's Services	0	80	80
<b>Total</b>	<b>218</b>	<b>278</b>	<b>496</b>

## Employment By Basis of Employment

Occupation Type	Male	Female	Total
Full time	207	129	336
Part time	11	149	160
<b>Total</b>	<b>218</b>	<b>278</b>	<b>496</b>

## Business Excellence Framework

Greater Shepparton City Council has committed to implementing the Australian Business Excellence Framework across the organisation to drive improvement. Internally this is known as 'Towards Excellence'.

The driving themes of business excellence are improving our customer focus, building employee involvement and process improvement and development. *Towards Excellence* is the vehicle for Council to improve its operational performance thereby ensuring the community continues to obtain best value services.

The implementation of Business Excellence began with awareness training for approximately 400 of our staff in June 2010.

## Staff Climate Survey

In June 2010, 488 of Greater Shepparton City Council staff participated in an internal staff survey. The survey measures how efficient the organisation is in achieving outcomes and if we are using the collective time and energy of staff members in the most effective way.

Results are still being compiled, but some early positive results show that a very high proportion (88%) of staff here are proud to work for the Greater Shepparton City Council.

The Survey Results will be used to identify improvement opportunities and develop the culture of the organisation *Towards Excellence*.

## Equal Opportunity and Human Rights

Council and the Executive Leadership Team are committed to the principles of Equal Opportunity (EO) and are continuing to adopt the Human Rights Charter.

During this past year Council has developed and implemented a new Respectful Workplaces Policy which commits to providing a workplace for staff which is free of all forms of inappropriate behaviour. Our aim is to ensure fairness and equity in our organisation where the rights of individuals are upheld and everyone is treated with respect, fairness, equity and dignity. Selection of individuals for employment, promotion or advancement, training and staff development will be on the basis of professional merit, in fair and open competition according to the selection criteria, relevant/appropriate qualifications and knowledge relevant to the position.

Inappropriate behaviour includes harassment, workplace bullying, discrimination, occupational violence and victimisation, which are all unacceptable and illegal and any complaint will be treated with the utmost seriousness.

Appropriate training and procedures will be put in place to ensure the workplace culture reflects Council's commitment to upholding the rights of individuals. Ongoing training and information on equal Opportunity and Human Rights is provided as part of the Council's formal induction program for staff.

Council's *Enterprise Bargaining Agreement 2008* provides a range of family friendly benefits and flexible working arrangements acknowledging our commitment to being a family friendly workplace. For the first time this year, more female staff work on a part time basis than full time.



## Adopting a Value Driven Philosophy

A central component of moving Greater Shepparton City Council towards its objective of becoming a leader in local government in Australia is leadership. It is imperative that our leadership team demonstrate and reinforce good leadership traits at every opportunity. The adage “Walk the Talk” is fundamental. The development of an agreed set of values and their associated behaviours provides the traits which will guide us as we go about our work.

Our values of leadership, integrity, respect, innovation and teamwork were initially developed by Councillors and management team in late July 2009. The accompanying behaviours were subsequently developed by staff. The integration of our values and behaviours into our culture has commenced with a staff competition to build awareness and we are currently integrating them into our recruitment and appraisal processes.

## Staff Development

With an increased emphasis on leadership comes a stronger commitment to training and development of staff. During the past year there has been a sharpened focus on using our training spend more effectively. Council’s commitment to the MAV training programs: Frontline, Emerging Leaders and Ignite for staff continues, as does our support for the Goulburn Murray Fairley Leadership Programme and LGMA Challenge.

## Leadership Training

Council managers participated in a High Performance Leadership and Coaching program during the year. The program reinforced the need for managers to lead by example and sharpened the Council’s focus on performance and accountability.

## Reward and Recognition Policy

During the year, the Council adopted a policy on the formal recognition and where appropriate, rewarding of long and outstanding service by Council officers. Council and the Executive Leadership Team have developed a framework which formally acknowledges and recognises the service of its staff as well as providing a framework to reward contribution to Council’s ongoing service delivery.

Staff that have worked in Council for an extended period of time are our “*experience*” and each possess a “*wealth of knowledge*” which they bring to the daily operations of our business. Council believes it is important that these attributes be formally acknowledged and celebrated.

As we go forward the policy provides an additional framework which seeks to acknowledge “*Exceptional Service*”. Acknowledgement of “*Exceptional Service*” seeks to develop and encourage a culture that recognises and celebrates innovation and applauds achievement, improvement and the delivery of quality customer service.

In 2010, the exemplary service of Ian Martin, Neil McPherson and Bob Cowell was officially recognised by Council.

## Occupational Health and Safety

The good work of Council’s OHS committee continues. One simple measure of the Committee’s performance is the significant reduction on Lost Time Injuries. For the year 2008-2009, Council experienced 23 Lost Time Injuries. This number was reduced to eight during the 2009-2010 year.

To build on this good performance, Council is recruiting a dedicated OHS officer to advise, assist and coordinate its OHS program.

## BRW Corporate Triathlon

More than 20 Council staff participated in the BRW corporate triathlon at Elwood Beach, Elwood on Sunday 28 February 2010. The event kicked off at 7.30am with 1,775 teams (or 5,300 people) from variety of different organisations across the state participating in the swim, run, ride legs.

Council had eight teams of three people each completing the 400 metre bay swim, 10km flat cycle course and a 4km flat run. Staff members from all different departments across Council trained after work at Kialla Lakes for 12 weeks in the lead up to the event. The triathlon was a successful cross-organisational health and fitness team building activity for the organisation.

## LGMA Challenge

Council staff have participated in the Local Government Managers Australia (LGMA) Challenge for many years, and this year it was no different.

Six staff members, Rob Stevens, Lisa Horan, Braydon Aitken, Jackie Vibert, Nathan Tweddle and Jake Brown, supported by their mentor Mark Lambourn all participated in the management challenge on Thursday 25 March 2010.

The staff, from a variety of departments across Council, met several times before the event and submitted a pre-challenge task. The event was a valuable learning experience for all members and learnings were shared with the executive leadership team post the challenge.





# OPERATIONAL REPORT



# COUNCIL PLAN

Greater Shepparton City Council developed its Council Plan 2009-2013 during the first six months of 2009, with extensive consultation with the community to identify priorities. Council adopted the final Council Plan on 23 June 2009.

This plan articulates clear and accountable objectives, strategies and measures to the organisation and the community and aligns closely with the long term objectives outlined in the draft Greater Shepparton 2030 Strategy.

Council's strategic objectives contained in its Council Plan 2009-2013 are listed below.

It forms the basis for assessing the organisation's performance from the 2009-10 financial year.

For a more detailed look at the Council Plan and the goals over the next four years visit [www.greatershepparton.com.au/councilplan](http://www.greatershepparton.com.au/councilplan).

## Strategic Objectives



### Settlement and Housing

**Council is committed to growth in a consolidated and sustainable development framework.**

- 1** Encourage innovative, appropriate, sustainable and affordable housing solutions
- 2** Encourage sustainable municipal growth and development
- 3** Revitalise and promote the Shepparton CBD as the region's premier retail and entertainment destination



## Community Life

**Council will enhance social connectedness, physical and mental health and wellbeing, education and participatory opportunities in order to improve liveability and a greater range of community services.**

- |  |  |
|--|--|
| <p><b>4</b> Redevelop the Victoria Park precinct</p> <p><b>5</b> Redevelop Aquamoves as a regional community aquatic facility</p> <p><b>6</b> Embrace and strengthen cultural harmony and diversity</p> <p><b>7</b> Provide a safe and family friendly community</p> <p><b>8</b> Increase education and learning opportunities for our community</p> <p><b>9</b> Develop and pursue strategies to improve community health and wellbeing</p> <p><b>10</b> Develop a range of active and passive recreational facilities at the former Kialla landfill site</p> | <p><b>11</b> Ensure social issues are actively considered when making planning decisions</p> <p><b>12</b> Develop and promote local community sporting facilities</p> <p><b>13</b> Develop and promote the Shepparton Sports Precinct as a significant regional Victorian multi-sport complex</p> <p><b>14</b> Develop the Shepparton Showgrounds in accordance with the Master Plan</p> <p><b>15</b> Provide affordable and sustainable community services</p> <p><b>16</b> Value Arts and Culture as an integral part of a dynamic community</p> |
|--|--|



## Environment

**Council will conserve and enhance significant, natural, environmental and cultural heritage.**

- 17** Promote and demonstrate environmental sustainability
- 18** Identify and respect our significant cultural and environmental assets
- 19** Enhance the community's use and appreciation of the Goulburn and Broken rivers

## Economic Development

**Council will promote economic growth, business development and diversification, with a focus on strengthening the agricultural industry.**

- 20** Develop a mix of sustainable tourist attractions, festivals and events
- 21** Establish the Goulburn Valley Freight Logistics Centre to improve the efficiencies and competitiveness of regional business
- 22** Develop and pursue strategies to protect and enhance our irrigation based agricultural economy
- 23** Pursue opportunities to increase the range of businesses and industries in the region, to further strengthen our economy
- 24** Ensure a coordinated and effective approach to economic and tourism development is maintained at all times



### Infrastructure

**Council will provide urban and rural infrastructure to enhance the performance of the municipality and facilitate growth.**

- 25** Pursue construction of the Shepparton bypass and second river crossing on the Goulburn Valley Highway
- 26** Pursue duplication of major highway entrances to Shepparton and Mooroopna
- 27** Undertake beautification works for the main streets and entrances to urban areas and townships
- 28** Provide affordable and sustainable community infrastructure
- 29** Pursue the “Foodbowl Alignment” as the preferred Melbourne to Brisbane inland rail route



### Council Organisation and Management

**Council will deliver best practice management, governance, administrative and financial systems that support the delivery of council programs to the community of Greater Shepparton.**

- 30** Review the Council’s financial model for long term sustainability
- 31** Engage our community when making decisions
- 32** Develop strong partnerships with the State and Federal governments
- 33** Pursue organisational development and improvement
- 34** Ensure our long term strategic vision for Greater Shepparton remains relevant and accurate
- 35** Provide best practice management and administrative systems and structures to support the delivery of Council services and programs



# NEW POLICY INITIATIVES

## Friendship City Agreement

The official signing of a friendship city relationship agreement between Greater Shepparton and Lijiang City in China took place on Saturday 29 August 2009.

The ceremony, held at the Chinese Gardens at Monash Park was witnessed by the Chinese Consul-General in Melbourne Mr SHEN Weilian.

Since 2006 Council has been gradually increasing its relationship with Lijiang City in China, aiming to strengthen the relationship to a point where both parties have the opportunity to gain cultural, economical, technological, educational and tourism benefits from each other.

## Civic Recognition Policy

Council adopted a Civic Recognition Policy at the December 2009 Council meeting.

The Civic Recognition Policy has three recognition levels:

- Keys to the City
- Community Achievement Award
- Milestone Achievement

The Keys to the City category will be given to a nominated resident who has contributed greatly to Greater Shepparton.

The Community Achievement Award recognises outstanding community service to Greater Shepparton.

The Milestone Achievement recognises achievement over a period of time and will be awarded to Greater Shepparton residents or businesses. For example, someone who has celebrated 100 years of age or a business that has been operating within Greater Shepparton for more than 25 years may be considered for this award.

## Reward and Recognition Policy

Council adopted a Reward and Recognition Policy in December 2009.

This policy seeks to formally acknowledge and recognise the service of its staff and also provide a framework to reward contribution to Council's ongoing service delivery.

It recognises that staff that have worked in Council for an extended period of time are 'our experience' and each possess a wealth of knowledge which they bring to the daily operations of our business. Council believes it is important that these attributes be formally acknowledged and celebrated.

Accordingly, this policy is supported by two procedures:

- Service Recognition
- Acknowledging Exceptional Service

Recognition of staff under this policy will be celebrated through an annual Employee Recognition Ceremony.

## Strategic Financial Plan

At the Council meeting on 15 June 2010, Council noted the Strategic Financial Plan and 10 Year Financial Model that supports the Strategic Financial Plan.

For the first time Council's Strategic Financial Plan 2010-2015 was developed using the 10 year Financial Model recently introduced as a means of ensuring Council's future financial sustainability.

## Tree Management Policy

Council adopted a Tree Management Policy in June 2010.

The policy guides Council's management of trees in township areas and will ensure the correct selection of trees, appropriate maintenance of trees and sufficient resources are allocated.

The policy focuses on urban areas and looks at all impacts including their use for landscape enhancement, their contribution to greenhouse gas emissions and effective risk management.

It also details the types of trees which are suitable for planting in urban areas based on aspects such as the building style, streetscape characteristics and period of development.



## Greater Shepparton Football (Soccer) Strategy

Council released the draft Greater Shepparton Football (Soccer) Strategy to the community in April 2010 and is expecting to adopt the strategy after community consultation later in 2010.

It recognises that football is becoming more popular and Council recognises the need to ensure the future facilities are of the highest possible standard.

The strategy includes concept plans for a regional football centre located at McEwen Reserve and plans for a review of existing club facilities, focusing on changerooms, ground capacity, spectator seating, fencing and lighting.

## Queen's Gardens Master Plan

Council released the draft Queen's Gardens Master Plan to the community in February 2010 and is expecting to adopt the strategy after community consultation later in 2010.

The draft master plan has been developed to maintain the heritage ambience of the Gardens, and to upgrade facilities within the Gardens to improve community levels of service and safety.

The major features of the master plan include:

- the construction of a new toilet block
- demolition of the existing toilet block
- construction of a new raised pergola covered promenade along the southern boundary of the Gardens
- installation of improved public lighting throughout the Gardens

The estimated cost of the implementation of the master plan is estimated currently at \$1,180,000.

## Greater Shepparton Heatwave Plan

Council adopted the Greater Shepparton Heatwave Plan in December 2009.

The plan has four stages, which are: Planning and Preparation, Heatwave Alert, Heatwave Response and Heatwave Recovery and Review.

The plan also details what Council and other local agencies can do to support vulnerable people.

These vulnerable people are listed as people aged 65 years

and over, children under 5 years of age, pregnant or nursing mothers, people with a disability or pre-existing medical conditions, those living alone with little social contact and people taking certain medications such as those for Multiple Sclerosis and for certain mental health conditions.

The plan was developed by a Greater Shepparton Heatwave Planning Steering Committee, that included representatives from Council, Goulburn Valley Health, Goulburn Valley Division of General Practice, Goulburn Valley Primary Care Partnership, Goulburn Valley Community Health Service, Department of Human Services and other local health and welfare organisations.

Council received \$25,000 funding from the Victorian Government to develop a Greater Shepparton Heatwave Plan.

## Economic Development Action Plan

Council adopted its Economic Development Action Plan 2009-2012 in December 2009.

The focus of the strategy is identifying opportunities to promote investment and employment growth within a constantly changing domestic and international economic and environmental landscape.

The strategy identifies 12 key objectives:

- To provide leadership in identifying and implementing economic development opportunities
- To identify and address the implications for economic development arising from population growth
- To identify opportunities to retain and grow existing businesses and jobs, and to encourage new businesses and jobs
- To diversify the economic base
- To identify opportunities for new and expanded levels of business development
- To address the skills shortage
- To improve passenger and freight rail services for Greater Shepparton
- To support the role and viability of the Shepparton CBD as the premier centre serving the region
- To promote Greater Shepparton as a place to live, work and invest
- To support the viability of small towns and their communities
- To keep young people living in Greater Shepparton
- To ensure the development of the Goulburn Valley Freight and Logistics Centre.



## Northern Victoria Regional Transport Strategy

The Northern Victoria Regional Transport Strategy was launched by the Minister for Transport, Tim Pallas on Friday 9 April 2010.

The Northern Victoria Regional Transport Strategy is a joint project between six Councils and was developed by a working committee made up of officers from the Victorian Government and participating municipalities and initial input was gained from several industry sources.

The strategy provides comprehensive transport planning for the region and looks at the transport demand and the existing transport system.

It considers the existing transport network, including the current public transport system, the road and rail network, freight task, public transport and aviation. Other factors that it considers are a variety of factors including population and demographics, environmental issues, primary production, manufacturing, service industry and visitation including tourism and events.

The strategy has a 15 year focus and is intended to be reviewed every three years.

## Road Safety Plan

Council adopted the Greater Shepparton Road Safety Plan 2010-2014 in June 2010.

The Road Safety Plan aims to reduce the risk of injury on our roads and paths, so that people of all ages and abilities are free to travel on the road and path network to their chosen destinations, safely and with confidence.

The plan addresses the emerging trends for the next five years and aims to improve road safety for all users, as well as running road safety programs in schools.

The first strategic Road Safety Plan was developed in October 2003. Council delivered 25 actions from the previous five year plan and the new plan proposes 44 actions to be delivered in partnership with its key road safety partners.

Council has worked with a number of community organisations to develop this plan including VicRoads, Victoria Police, RoadSafe GV, DECA and Department of Education and Early Childhood Development.

## Positive Ageing Strategy

Council adopted the Greater Shepparton Positive Ageing Strategy 2009-2014 in September 2009.

This five-year plan describes how the Council will promote the wellbeing of the older community.

The goal of the plan is to provide opportunities for those over the age of 55 to age positively within the Greater Shepparton.

The strategy was developed over 12 months and included demographic analysis, research on national and international trends, community consultation among residents, input from service providers and community organisations, identification of issues and opportunities and the development of strategic responses designed to ensure a positive future for the whole community.

## Housing Strategy

The Greater Shepparton Housing Strategy was adopted at a Special Council meeting on 17 August 2009 following extensive community consultation.

The Housing Strategy has been developed to respond to current and future housing needs in Greater Shepparton to the year 2031.

The project aim was “to prepare a municipal wide strategy that provides a basis for managing housing needs, change and character”.

All townships and urban areas across Greater Shepparton were included in the housing strategy.

## Community Engagement Strategy

Council adopted its Community Engagement Strategy at its Ordinary Council Meeting in July 2009.

The strategy guides the Council in any engagement processes undertaken with the community and includes information on different methods of engagement and how best to use the methods.

Also included with the strategy is a toolkit, which includes more detailed information on different methods of engagement.





## Marketing Communications Strategy

Council endorsed the Marketing Communications Strategy 2010-2014 in June 2010.

The Marketing Communications Strategy 2010-2014 has been developed to guide the Council's marketing activities during the next four years and build on the already strong communication the Council currently conducts.

The strategy outlines why marketing communications are important, lists recommended projects to improve Council's marketing and identifies the resources required to implement these projects.

## Climate Change Green Paper

The Victorian Government released the Victorian Climate Change Green Paper for public comment in June 2009.

Council prepared a comprehensive submission which was endorsed at the September 2009 Council meeting.

The submission detailed that Council is in general agreement with the long term goals of the Green Paper and noted the economic adjustment to climate change will be acutely felt by regional councils and as such Greater Shepparton is keen to enter into dialogue with the Victorian Government regarding any assistance that will be provided in this area.

The Victorian Government is expected to release the Victorian Climate Change White Paper in July 2010.

## Goulburn River Valley Tourism

Goulburn River Valley Tourism was established in August 2009 as an initiative of the Greater Shepparton, Mitchell, Murrindindi and Strathbogie municipalities to grow the economic benefit of tourism across the four shires and to encourage a cooperative approach to tourism development, skills training, product development and marketing.

A Memorandum of Understanding between the four participating Councils has been signed with a financial and in-kind commitment through until 30 June 2012, with a review of the structure and commitment taking place at this time.

Goulburn River Valley Tourism is governed by a board of four industry representatives and four local council representatives that work with an Executive Officer and an independent Chairperson to deliver projects. Tourism Victoria also has a non-voting seat on the board and act in an advisory role.

Goulburn River Valley Tourism held a series of workshops across the region in February 2010 to seek industry involvement and input into the development of the brand name and logo of the organisation. The brand name and logo developed represent the diversity and natural beauty of the region with the logos blue and green swishes representing the mountains and waterways of the region.

In December 2009, Goulburn River Valley Tourism secured funds through the AusIndustry TQUAL Grants program to support and stimulate the sustainability and growth of the tourism industry.

The Tourism Development Strategy 2011-2016 and Tourism Marketing Strategy 2011-2016 are two projects that will be delivered thanks to the AusIndustry TQUAL Grants program, whilst a Tourism Leadership Program, regional tourism website and Holiday Planner will be delivered in the coming financial year.

## Mooroopna West Growth Corridor

Mooroopna West Growth Corridor Plan (Amendment C75) was approved by Council in July 2009.

The amendment was developed to accommodate Mooroopna's predicted population growth over the coming years.

Part of the approval includes an acquisition of land order, to assist the development of 1600 new residential blocks. As a result Mooroopna's population is predicted to grow by more than 4,000 people by 2030.

The Mooroopna West Growth Corridor Structure Plan covers the area bounded to the east by the existing western residential edge of Mooroopna, Midland Highway to the south, Excelsior Avenue to the west and Cornish/Echuca Roads to the north.

The plan is pending approval from the Minister for Planning.



# MAJOR PROJECTS

## GV Link

Council's Goulburn Valley Freight and Logistics Centre development has been branded GV Link as its formal marketing name, with a logo also developed. GV Link, located at Toolamba Road Mooroopna, has been identified as Council's number one economic development project. Once established GV Link will provide the Goulburn Valley with a centralised modern transport and warehousing facility.

A number of milestones were reached in the past 12 months:

- The detailed design plans were produced for Stage 1, 2 and 3 of the project.
- Both the Victorian and Australian Government funding agreements were finalised to secure a total of \$5 million in funding toward the project.
- The Council also embarked on a national marketing campaign to attract investors to the development.

Development of the site is set to commence based on market response.

## North Shepparton Community Hub

Works on the \$3 million North Shepparton Community Hub facility began in May 2009 with a majority of the construction completed during this financial year. The hub is expected to be open later in 2010.

The hub, located in Parkside Drive (opposite Wanganui Park Secondary College), will be the new home to the North Shepparton Community Learning Centre. The hub will also be home to maternal and child health services, a social enterprise community café, meeting rooms and a range of locally-based services that will benefit the whole community.

The design of the hub has incorporated three portable buildings donated after the Melbourne 2006 Commonwealth Games.

The Hub is funded by the Australian Government, Victorian Government and Greater Shepparton City Council, with Council contributing \$1 million towards the project.

## Shepparton Regional Saleyards

Council spent almost \$2.5 million in capital works upgrades at the Saleyards during 2009-2010, the majority of which have been completed.

The major project of the improvements included the construction of a \$1 million, 10,575 square metres roof over the sheep yards. The construction of the roof and associated infrastructure has increased water harvesting capabilities, to bring the total on-site water collection and storage up to almost 0.5 megalitre capacity.

Other works include additional drainage, fencing of the site, improved lighting, landscaping, road works and new signage.

## Splash Park

Aquamoves' new outdoor area, including a new splash park and leisure pool, was officially opened Thursday 3 December 2009.

The \$3.4 million redevelopment, includes a new beach entry leisure pool, splash deck, with many interesting features and landscaping including sandy beach area, barbecues and shade.

In addition to Council's \$2.4 million investment in the new splash park outdoor area, \$1 million of a total \$1.5 million from the Victorian Government's Better Pools program was used for upgrades to the outdoor pool areas, with the remaining \$500,000 used for gym and group fitness upgrades last year.

The zero water depth Splash Park caters for Aquamoves' PVC wheelchairs, which can be used by people with disabilities to participate in almost all activities and share the same experiences on the deck as an able-bodied person.



## Chinese Gardens

The Chinese Gardens at Monash Park was officially opened by the Chinese Consul-General in Melbourne Mr SHEN Weilian and Greater Shepparton Mayor Geoff Dobson on Saturday 29 August 2009.

The Chinese Gardens, which was completed earlier in 2009, included construction of a pagoda, bridge over the pond, garden and landscaping.

The gardens contain a number of symbolic elements including guardian lions, which are believed to bring good fortune and ward off evil spirits, at the entrance to the pagoda.

The lions and the rocks in the pond were donated by the government of Jiangsu Province in 1988 as a gift to the Shepparton community.

## SPC Ardmona KidsTown

A \$300,000 project to upgrade the existing septic system to sewer was completed. This ensures this key tourist attraction can continue to cope with weekend and holiday period demands. The upgrade of the sewerage system was essential to progressing other key KidsTown Master Plan projects.

## Stuart Mock Place, Tatura

The much-awaited construction of Stuart Mock Place was completed in May 2010.

The \$400,000 redevelopment included a construction of a public plaza area at Stuart Mock Place, Francis Street, Tatura.

Works included:

- Construction of a pedestrian plaza paving
- Installation of new footpaths, kerb and channel and concrete islands
- Narrowing of Francis Street
- Installation of the third mosaic mural
- Fountain upgrade, reflecting mural theme
- Reinstatement of nature strips with extensive tree plantings
- Installation of new lights, six banner poles and street furniture

The redevelopment was made possible thanks to funding of \$200,000 from the Victorian Government, \$100,000 from the Australian Government's Regional and Local Community Infrastructure Program and the balance from Greater Shepparton City Council.

## Kialla Landfill

The former Kialla Landfill was restored from landfill into native bushland reserve this year, after Council decided to rehabilitate the site that ceased operating more than 20 years ago.

During the year, Council sought feedback from the community on the draft Kialla Landfill Site Concept Plan, and asked for suggestions for renaming the site.

The rehabilitation required re-grading of slopes, construction of a clay cap and drainage works in the first stages of the rehabilitation.

A downhill mountain bike track, wetland, a lookout structure at the eastern end and pedestrian walking tracks were all part of the construction.

The access tracks were built to a gradient that makes them accessible to people with disabilities and they feature gabion rock walls and will have handrails installed.

## BMX Facility

The new \$450,000 world-class BMX track near the velodrome at the Shepparton Sports Precinct has been completed.

Council contracted world-renowned Union Cycling Internationale (UCI) track designer, Tom Ritzenthaler, to design and supervise the construction of the track.

The permanent UCI-accredited track has been built in a similar style to the Olympic design and hosted the 2010 National BMX Championships in May.

## Shepparton Park Bowls Club

Works on Shepparton Park Bowls Club's new undercover facility began in April 2010 and the new facility is expected to be completed by later in 2010.

The \$2.2 million facility will feature an un-sanded synthetic green that will have room for eight international standard bowling rinks.

The building also features new storerooms, bar and an accessible toilet, as well as a 32 square metre spectators viewing area that connects to the existing club facilities.

The construction cements the bowls club as one of Australia's premier year-round facilities.



## Shepparton Showgrounds

Works continued at the Shepparton Showgrounds during the year.

A skid pan was constructed and used for the first time for the Spring Car Nationals in November 2009.

Construction also began on a new multi-purpose shed which will be ready later in 2010 and used for the Shepparton Agricultural Show. The shed retains the heritage look and feel of the showgrounds but brings many more opportunities for year-round use, major events and adds a valuable large and modern undercover area to the show facilities. The multi-purpose shed is part of the \$1.7 million Shepparton Showgrounds Master Plan redevelopment.

Upcoming stages include a grassed oval and promenade which are at design stage, relocation of the Shepparton Search and Rescue Shed and work on the Archer Street duplication which is beginning late October 2010.

## Murchison Rail Trail

Council restored a Heritage Bridge as part of the first stage of the Murchison to Rushworth Rail Trail.

Restoration works on the bridge (1890) over the Stuart Murray Canal were completed including installation of a hand rail.

A 20 year lease of the rail reserve was granted to Council by VicTrack. Further stages of the trail construction will be undertaken in partnership with the Shire of Campaspe.

## Tatura Park

Council spent around \$280,000 to construct a new toilet and shower block and complete drainage installations, landscaping and tree planting works in the camping area.

A new permanent exhibition shed was also erected at Tatura Park. The project involves a 15-metre x 21.5-metre extension to an existing shed and a new 8-metre x 50-metre shed. Works include site clearing, drainage and site preparation, service connection and erecting the sheds.

## Mooroopna Netball Courts

Council constructed two new netball courts at Mooroopna Recreation Reserve.

The total project cost around \$180,000 and was funded by Council, Australian Government's Community Infrastructure Program with \$60,000 from a Country Football Netball Grant and \$20,000 contributed by the Mooroopna Netball Football Club.

## Merrigum Corner Park

Council completed the first stage of works to revitalise Merrigum's Corner Park in March 2010.

The project included the construction of car parking, including disabled bays, to improve access to Corner Park and the adjacent swimming pool.

Other works involve landscaping the northern perimeter path and installing park furniture.

The second stage of works include constructing a connecting path from the park to the main street and installing interpretive signage celebrating the township history.

The Victorian Government provided \$40,000 funding for the project.

## Dookie Rail Trail

Council has constructed a rail trail on the disused Dookie to Katamatite Railway line.

The first stage of the project involves a 2.5-metre wide trail, a 4.7 kilometre section with a bituminous sealed surface. Works also included the reinstatement of two rail bridges, and landscaping.

The \$170,000 project trail was made possible with funding from the Victorian Government and Australian Government.

## Visitor Information Centre

Upgrades to disabled toilet facilities, the inclusion of a ramp, extension of office space and wheelchair access upgrades were completed.

The renovations costing \$85,000 were funded under the Australian Government's Community Infrastructure Program with Council also contributing \$50,000 towards the works.



## Victoria Park Lake Redevelopment

Council continued works on the \$5 million Victoria Park Lake redevelopment.

The redevelopment, which began in March 2009 has seen the major earthworks to excavate the lakebed, shape the regatta basin and construct the wetland cells completed.

Council is committed to completing the lake redevelopment as soon as possible. The lake is expected to be filled in 2010, however exact timing of completion is dependent on appropriate weather conditions.

Council spent \$3.1 million in the 2009-2010 financial year, with more works planned in 2010-2011.

### Earthworks

Works to realign the western bank were started in June 2010 and will be completed later in 2010.

### Edging

The old lake edging has been replaced with new rock-basket gabion walls and concrete plank retaining walls.

### Fishing Jetties

Council has awarded the construction for three fishing jetties, two on the east side of the lake and one on the west side. Construction of the jetties are expected to start in September 2010.

### Northern Plaza

Construction of the northern plaza, which has steps and ramps, has begun and will be finalised later in 2010. This asphalted space will be used by the community for a number of activities and events, including picnics, fishing and launching boats.

### Paths

Concrete edgings for granitic sand paths around the lake edge have been completed, with granitic sand paths to be installed around the wetland walk later in 2010.

The existing path along the western edge of the lake will be asphalted to create a hard surface path around the entire lake.

### Signage Plan

Council has begun developing a signage plan, which will be implemented later in 2010.

## Regatta Course

The regatta course is 500 metres long; it has four 13.5 metre-wide lanes and buoys will be located at 50 metre intervals. Council will install anchor blocks for a buoying system once water is returned.

### Tom Collins Drive

Additional carparking is being created in the south end of Tom Collins Drive; similar to what already exists near Aquamoves. The road has been resurfaced with the construction of the carparking to begin later in 2010. Council is working with the GB-CMA to regenerate the native vegetation between the lake and river.

### Wetland

Planting of the wetland area at the southern end of Victoria Park Lake began in December 2009, with students from local secondary schools helping.

A total of 105,000 plants will be planted in the wetland with an additional 60,000 plants to be planted around the natural banks of the lake.

The wetland, which is approximately 20 per cent of the total area of the lake, will be the lungs of the lake and is essential to assisting with water recirculation and the general health of the lake.

The majority of the planting will occur in October-November 2010.

### Wetland Boardwalk

Council began building a concrete wetland boardwalk, with steel hand-railing in early 2010, and will be open for public access later in 2010. The boardwalk, located near the Visitor Information Centre, will link the east bank to the walking path around the wetland.

### Wetland Inlet Structure

Concrete structural works for the wetland inlet structure began late in 2009, with the flume gates to be installed mid 2010. The solar panel, that will provide the power for the operations of the flume gates, is still to be installed.



# COMMUNITY PROJECTS

## March Storms

Greater Shepparton suffered significant damage in the March (Labour Day) storms, with trees down across the municipality as well as damage to buildings including the Shepparton Velodrome and Patricia Smith Children's Centre.

Council's Emergency response team doorknocked around 100 homes in Raftery Road and Mitchell Road who experienced long power outage delays on Monday 8 March, to ensure any vulnerable people received emergency support.

Council worked closely with State Emergency Services (SES), Department of Human Services (DHS), Powercor and Victoria Police during this time to ensure residents received the correct information and assistance during the recovery phase.

To assist residents with their cleanup, Council accepted green waste for free at the Shepparton and Ardmona Transfer Stations for two weeks after the storm, with more than 6,000 cubic metres of green waste dropped off during the two week period.

## Project Wipe-out - Anti Vandalism

Council formed an anti-vandalism 'Wipe-out' committee that includes members of the police, who regularly meet to discuss initiatives.

An action of this committee was to streamline the reporting process, and since Council began reporting vandalism more regularly in September 2009, the Council has reported hundreds of acts of graffiti to the police.

The Council also approved the use and purchase of four still cameras as a method of preventing graffiti, vandalism and illegal rubbish dumping in parks and open space across the municipality.

The cameras started being used in May 2010 after a policy and procedure was adopted.

## Small Town Community Buses

Four new community bus services, initiated by Goulburn Valley Transport Connections, have started operating in Greater Shepparton and Moira Shire.

The bus services, operated by Goulburn Community Transport and volunteer drivers, are servicing small towns in the local area that don't have public transport.

The bus service connects the small towns to Shepparton and helps in providing residents with access to social outings, entertainment and medical appointments.

The services run through Invergardon, Katandra and Congupna on Tuesday, Old Toolamba and Kialla West on Wednesday, Undera, Mooroopna North and Ardmona on Thursday, and Dookie, Lemnos, Pine Lodge, and Shepparton East on Friday.

The services are promoted and assisted by Goulburn Valley Transport Connections which is a partnership between Moira Shire Council, Greater Shepparton City Council and the Strathbogie Shire Council. The partnership is funded through the Victorian Government's Transport Connections Program, a cross government initiative to help communities work together to improve local transport.

## Greater Shepparton Business Centre Mentoring Service

The Greater Shepparton Business Centre formed an alliance with the Small Business Advisory Service, providing existing and potential small businesses with free and subsidised consultations. This arrangement provided a new level of service and mentoring options to both existing and emerging small businesses within the Greater Shepparton region.



## Volunteer Awards

Council initiated the Greater Shepparton Volunteer Awards to recognise the important role volunteers play in the social, economic and environmental wellbeing of the community.

A celebration of all volunteers was held during National Volunteer Week in May 2010 with the winners being announced on the night.

There are six categories, female, male, female youth, male youth, rural and community event and the awards will be held annually.

Following the awards, a photographic road show of the winners was hosted by different community based organisations in the municipality.

## Word and Mouth

Greater Shepparton City Council authorised the signing of a Memorandum of Understanding with the Sir Andrew and Lady Fairley Foundation for the future funding of Word and Mouth Limited in July 2009.

The youth-led organisation was formed in 2003 and officially became an independent company on 30 September 2009 by mutual agreement.

Council agreed to provide \$95,000 funding per year for five years, as well as in-kind support to provide security for the new company.

The Word and Mouth Board have set up an independent company limited by guarantee and led by Youth Directors.

## Food Bowl Inland Rail Alliance

Council has continued to promote and pursue the Melbourne to Brisbane inland rail route through the Goulburn Valley.

The alliance's position is that the preferred route for the Melbourne to Brisbane Inland Rail Corridor should be the Food Bowl route, which goes through Shepparton, Tocomwal, and south of Junee.

During the year FBIRA has continued discussions with Australian Rail Track Corporation, the Australian Government and the Victorian Government to ensure the benefits of the Food Bowl route are understood.

Members of the Food Bowl Inland Rail Alliance (FBIRA) met with Shadow Minister and Federal Leader of the Nationals Warren Truss in Narrandera on 9 June 2010 to present and advocate for the Inland Rail to follow the Food Bowl route.

Following the meeting a letter was provided to the National Congress of the National Party in Canberra which resulted in FBIRA receiving backing from the National Party for the proposed Inland Rail to follow the Food Bowl route.

The alliance has representatives from five local government authorities, including Narrandera, Jerilderie, Berrigan, Moira and Greater Shepparton. Alliance membership takes in the municipalities of Griffith, Leeton, Murray, Campaspe, Whittlesea and Melbourne.

## Art Gallery Foundation

In April 2010 Council agreed to establish the Shepparton Art Gallery Foundation. The Foundation is intended as a repository for gifts and bequests made for the benefit of the Shepparton Art Gallery.

The Foundation will manage and grow funds for the development of the art collection and the Shepparton Art Gallery and will assist the Council in its efforts to grow the Shepparton Art Gallery as a significant tourist and cultural beacon in North Central Victoria.

Shepparton Art Gallery has acquired funds by gift, donation and de-accession throughout its lifetime for the purposes of developing the art collection. At the time of establishment, these funds would be gifted to the Foundation to be invested for the said purpose.

## Discover Shepparton Website

A new tourism website for Greater Shepparton was launched in August 2009 - [www.discovershepparton.com.au](http://www.discovershepparton.com.au).

The website features information about what to see and do in the region, a comprehensive calendar of events, and an online booking service. In its first year of operation, the website attracted 15,649 visits to its home page, with 114,819 page views across the site.

Bookings processed through the online system totalled nearly \$400,000 worth of accommodation and other services.

Discover Shepparton was also implemented as the new tourism branding for Greater Shepparton. A community photography competition was held, with many of the entries now featuring on the website.

## Neighbourhood Renewal

The Victorian Government funding for the eight-year north Shepparton project officially ended on 30 June 2010, after it began in April 2002.

A celebration to acknowledge the progress and thank all those people who have been involved in the Parkside Estate Neighbourhood Renewal Project was held on Friday 25 June 2010.

The new North Shepparton Community Action Plan 2010-2012 was launched at this event. It provides a list of strategies that were developed as a result of broad community consultation and commitment by government, service organisations and the community. The plan builds on the achievements of the 2003-2006 and 2007-2010 action plans and will guide the community in the next phase of its rejuvenation journey.



Photographer Rahima White

# AWARDS

## Resource Recovery Precinct World Environment Day Award

Goulburn Valley Water (GVW) and Greater Shepparton City Council's environmental partner project 'Resource Recovery Precinct' has won the *Virgin Blue Business Awards: Best Specific Environmental Initiative* category at the United Nations Association of Australia World Environment Day Awards.

The Resource Recovery Precinct, located at Daldy Road, edged out sentimental favourite Zoos Victoria and a Precinct partner, Veolia Environmental Services.

The Precinct accommodates a range of commercial businesses that locally process liquid and solid wastes from across the Goulburn Valley, converting them to valuable recycled products. Gaining momentum, the Precinct has strong potential to attract further investment, supporting further job creation in the Shepparton region.

This award recognises organisations, local governments, and other groups whose work serves to protect, manage or restore the environment. GVW and Council were able to cover off many of the specific criterion looked upon favourably by the category judges, including recycling; waste management; pollution reduction strategies; use of renewable or alternative energy sources; and most importantly, community partnerships.

Both GVW and Council hope this recognition will attract other potential partners to the project. The Precinct will continue to develop through support for further resource recovery and energy generation projects in the future. It offers great economic, environmental and social benefits to the Goulburn Valley community.

## Cycling Australian Bicycling Achievement Awards

Council was shortlisted as a finalist in the Australian Bicycling Achievement Awards - Local Government Award for Initiative to Encourage and Promote Cycling category.

Council was shortlisted as one of the final five finalists recognising its strategic approach to cycling infrastructure, success in cycling events and its general promotion of cycling to the community.

Council's strategic approach to building cycling infrastructure has included the construction of a mountain bike trails park, 4X track, BMX facility, continued upgrades to its shared path network and road and rail trail developments, totalling more than \$1 million in 2009.

Council has also produced a free 70 page Greater Shepparton cycling guide that has detailed information and dedicated cycling route maps which cater for both novice and experienced cyclists.

The winners were announced at the awards breakfast held at Old Parliament House, Canberra on 16 June 2010, which also featured a key note address from Parliamentary Secretary for Infrastructure, Transport, Regional Development and Local Government, Maxine McKew.

The Bicycling Achievement Awards have been held by the Cycling Promotion Fund annually since 2002 and this year presented with support from the *Principal Partner Heart Foundation*.





### Greater Shepparton Business Centre Business Enterprise Centres (BEC) Australia Awards for Performance

The highly successful Greater Shepparton Business Centre received eight nominations for the 2010 Business Enterprise Centres (BEC) Australia Awards for Performance.

The Greater Shepparton Business Centre, which is one of the few BECs in Australia wholly owned and funded by its local Council, was nominated to win Australia's best BECs in the business.gov.au Award for *Best Regional BEC* category.

The Business Centre's two staff, Manager Geoff Hay and Administration Assistant Jo Rathjen, were also nominated for the awards, which will be announced at the Small Business Development Conference in Cairns in September 2010.

Located at 70 New Dookie Rd, Shepparton, the Greater Shepparton BEC focuses on the incubation of new and emerging small business, as well as providing a stepping stone for home-based businesses.



### Twilight Stroll Aquatics and Recreation Victoria Awards

The Greater Shepparton on the Moove Twilight Stroll was named as a winner in the Aquatics and Recreation Victoria Awards in June 2010.

The twilight stroll was nominated in the 'innovative program' category and was chosen as the winner from 15 entries.

The twilight stroll was awarded for being an innovative community recreation program which aims to enhance the wellbeing of the local community. The stroll continues to grow in popularity, with the February stroll attended by more than 1,200 people.

The stroll is an initiative of Greater Shepparton on the Moove (GSOTM), which encourages residents of Greater Shepparton to get active by means of walking. GSOTM is a program linked to the Council's Public Health Plan.

This event is organised by Greater Shepparton City Council, with the support of numerous stakeholders including; GV Health, Community Health, ValleySport, Vision Australia, GV Primary Care Partnership, Finer Fruits, Premier Soccer, RiverConnect and GV Water.



# NEW EVENTS

**Greater Shepparton has established an enviable reputation for being the host venue for many diversified events.**

Below is a snapshot of some of the significant new events Council has held during 2009-2010.

## **A League Pre Season Match**

**Melbourne Victory v**

**Victorian Premier League All Stars**

**Date: Saturday 4 July 2009**

**Location: Deakin Reserve**

Defending A league soccer champion Melbourne Victory played host to an A League pre season match against a select Victorian Premier League All Stars team at Deakin Reserve. Melbourne Victory's squad had a number of internationally capped players and run out two-nil winners in front of a crowd of more than 2,000 people.

## **Women's National League Soccer**

**Melbourne Victory v Sydney FC**

**Date: Saturday 7 November 2009**

**Location: Deakin Reserve**

Melbourne Victory FC women's side played host to a W league fixture for premiership points against Sydney FC at Deakin Reserve in front of a bumper crowd on a magnificent Saturday night evening under lights. An entraining game saw the game end deadlocked at one all. The game coincided with Football Federation Victoria Gala Champions League junior carnival which saw more than 500 competitors from across Victoria stay in Greater Shepparton.

## **2009-2010 Jayco Australian Mountain Bike Series Round**

**Dates: 22 – 24 January 2010**

**Locations: Dookie and Kialla**

Greater Shepparton secured a round of the 2010 National Mountain Bike series which was held in Dookie at Mount Major and also at Kialla.

Mountain Bike Cross Country and Downhill events were held at Mount Major in Dookie on newly constructed trails designed by World Trail. 4X events were held under lights at the new site at Kialla (formally Kialla landfill) with more than 650 competitors participating across the three day event.

## **Essendon Football Club Match**

**Date: Wednesday 3 February 2010**

**Location: Deakin Reserve**

Essendon Football Club played an intra-club practice match, free to the community, at 5.00pm on Wednesday 3 February at Deakin Reserve and conducted a NAB Auskick super clinic on Thursday 4 February.

Bombers stars including Jobe Watson, Mark McVeigh, Angus Monfries and Brent Stanton all played in the intra-club match which gave locals the chance to see some of their AFL heroes in action.

The players also visited schools, hospitals and aged-care facilities across Greater Shepparton during their visit.



## Australian Open Bowls

**Dates:** 14-20 February 2010

**Locations:** Shepparton Park Bowls Club and Mooroopna Bowls Club

The 2010 Australian Open was held in Greater Shepparton for the second consecutive year at the Shepparton Park and Mooroopna Bowls Clubs. The event saw over 800 competitors from Australia and around the world playing a multi-discipline tournament which features, singles, pairs and triples for both men and women, as well as a festival of bowls which incorporates over-60 and under-18 events.

The Australian Open is the Southern Hemisphere's biggest and most lucrative bowls event and saw some of the game's biggest names including Australian stars Kelsey Cottrell, Karen Murphy, Leif Selby and Mark Jacobsen, not to mention international raiders Gary Lawson (NZ), Ryan Bester, (Canada), Safuan Said (Malaysia), Greg Harlow (England) and Jeremy Henry (Ireland). The weeklong event attracted more than 4,000 spectators and injected in excess of \$2.3 million into the Greater Shepparton economy.

## Earth Hour's Future Spark Team Challenge

**Dates:** Saturday 27 March 2010

**Maude Street Mall, Shepparton**

Shepparton's Maude Street Mall was host to enthusiastic teams of riders pedalling for Earth Hour's Future Spark Team Challenge all to generate electricity to help power Shepparton's Earth Hour Community Concert at the Queen's Gardens later that night.

Residents, businesses, clubs and organisations were asked join teams to pedal to generate electricity, with each team allocated four bikes for 30 minutes. Council's target was to generate 4,000 watts over eight hours of pedalling.

## Fight Night

**Date:** Saturday 27 February 2010

**Location:** Shepparton Sports Stadium

In mid 2009 the Stadium was approached by GV Martial Arts to discuss the possibility of hosting a martial arts event.

The Stadium underwent an amazing transformation to host an array of regional, state and national fighters who competed in front of a bumper 1500 strong crowd.

The highlight of the event was Shepparton-raised kickboxer Tom Murray winning his first Australian title in front of his home crowd! It was fantastic for the Stadium to host an event that was vastly different from the sports and activities that are generally held here.

## Earth Hour Community Concert

**Dates:** 5.00pm - 10.00pm Saturday 27 March 2010

**Queens Gardens, Shepparton**

Council has promoted Earth Hour for the past few years, and for the first time this year Council, with youth organisation Word and Mouth, held a free Earth Hour Community Concert with all local performers. The headline acts were Ryan Meeking and the Few and Muscles. The concert also featured Sampson, 8 Bit Love, Emma Jane, Beth Caldwell, Matty Hooper, Chelsea Harrington, My Best Friend Boom! Hundreds of people attended the event and sat on the grass in the Queen's Gardens under the stars while the lights were turned out from 8.30pm-9.30pm.

## BMX Nationals Championships

**Dates:** 2-9 May 2010

**Location:** Shepparton BMX Club

The 2010 BMX National Championships was held at the newly constructed Shepparton BMX Club track. Renowned UCI track designer, Tom Ritzenthaler who built the 2008 Beijing Olympics and 2009 World Championships track was engaged to design the track creating the only UCI accredited facility in Australia and leaving an outstanding legacy for the Shepparton BMX Club.

It was the first Nationals to be held in Victoria since 1998 and saw more than 2,700 individually category entries and over 4,000 people converge on Greater Shepparton for the week long events creating an economic impact of around \$5 million into the region.

## Australian Tarmac Challenge

**Dates:** Saturday 9 April and Sunday 10 April 2010

**Locations:** DECA, Shepparton Showgrounds and Winton

The Australian Tarmac Challenge was held in Greater Shepparton in April 2010. This significant motoring event attracted participants from around Australia for a weekend of festivities which included a variety of motoring motorkana events with venue being utilised including DECA and the Shepparton Showgrounds.



# OUR COMMUNITY

## Greater Shepparton Public Health Plan 2009-2013

The Greater Shepparton Public Health Plan 2009-2013 was adopted by Council in November 2009.

The plan identifies existing and emerging priority areas of public health for Greater Shepparton and has two broad strategic objectives that provide a framework for targeted initiatives.

Council has a leading and multi-dimensional role in improving the municipality's health and wellbeing in social, environmental, cultural, economic and behavioural domains.

The following list outlines the achievements against the two strategic objectives of the Public Health Plan during 2009-2010:

### Strategic Objective 1:

#### Engaged and socially inclusive communities

- Adoption of the Community Engagement Strategy
- Introduction of annual Volunteer Awards celebrations
- Construction of North Shepparton Community Hub
- Public transport improvements through the Transport Connections Program
- Ongoing Street Rider 'late night' bus program
- Delivery of the Skilled Migration program

### Strategic Objective 2:

#### Physically healthy communities

- Ongoing success of the Twilight Stroll spring and summer series
- Annual pedometer challenge
- Upgrades to playgrounds, shared path network, fitness stations and recreation equipment
- Smiles for Miles program
- Kids Go for Your Life
- Maternal Child and Health Services now facilitated by Council
- Adoption of the Positive Aging Strategy
- Introduction of Smoke Free policy for all Council buildings

The current plan is available on the Council's website [www.greatershepparton.com.au/mphp](http://www.greatershepparton.com.au/mphp).



## Disability Advisory Committee

Council's commitment to leading the way in improving condition for people with disabilities is reflected in the formation of the Greater Shepparton Disability Advisory Committee (DAC).

The DAC was formed in 2008 and is an ongoing committee, its role is to provide guidance and advice to Council on matters pertaining to access and inclusion for people of all ages in Shepparton and surrounding areas.

This advice may relate to physical access - assisting Council to plan for events and festivals, infrastructure and community attitudes. The DAC gives people in the community who have a disability or their carers an opportunity to raise issues about access and inclusion with Council and advocate on behalf of other community members.

The committee is supported by Council's Access and Inclusion Officer and membership consists of: community members who have a disability, carers, parents, disability service providers, a senior Council staff member, a nominated Councillor and the Goulburn Rural Access Officer.

Membership for a three year term is by application and priority is given to those who demonstrate a commitment to assisting Council to continue to lead the way in ensuring our community is accessible and inclusive of all.

Since its inception the DAC has been consulted on a number of Council developments in Greater Shepparton, including the Queen's Gardens Master Plan and the Victoria Park Lake Redevelopment.

## Universal Access and Inclusion Plan

Consultation with the Greater Shepparton Disability Advisory Committee (DAC) has also been an important part of the development of the Universal Access and Inclusion Plan 2010-2014. During the next four years this plan will provide direction and underpin all Council planning to ensure consideration is given to access and inclusion in Greater Shepparton. The DAC will also play a key role in monitoring the implementation and progress of the plan and will also participate in annual reviews.



## Partnership with Victorian Disability Advisory Council (VDAC)

The Greater Shepparton Disability Advisory Committee hosted the Victorian Disability Advisory Council (VDAC) meeting in Shepparton in November 2009. The VDAC is an advisory council to the Victorian Government on issues affecting people with disabilities. DAC committee members from neighbouring shires were also invited to attend.

VDAC members were impressed by the accomplishments of the Greater Shepparton DAC and praised the strong relationship which has been developed with Councillors and Council staff.

## Parking Sub Committee

A Parking Sub Committee has been formed consisting of DAC members and Council Officers which provides advice to Council on prioritisation and placement of accessible parking bays. This ensures that people with disabilities are provided with the opportunity to access their community with ease and safety.



# COMMUNITY SATISFACTION SURVEY

## Community satisfaction with Greater Shepparton City Council's overall performance has improved in 2010, the annual state-wide Local Government Community Satisfaction Survey reveals.

Satisfaction with Council's overall performance was up by three points on the previous year.

Compared to 2009, Council also improved in the areas of recreational facilities, the appearance of public areas, economic development and town planning policy and approvals.

Waste management, health and human services, recreational facilities and advocacy featured as Council's strengths. Council also rated higher than the state average in the areas of community engagement, recreational facilities, waste management and economic development.

Council is pleased the overall rating had improved by three points since last year and would use the results to focus on key opportunities for the coming year.

There was noteworthy improvement in the town planning area which was pleasing as the Council had focused on this area through an external audit of processes. This has resulted in significantly reduced processing times and subsequent appeals to the Victorian Civil and Administrative Tribunal (VCAT).

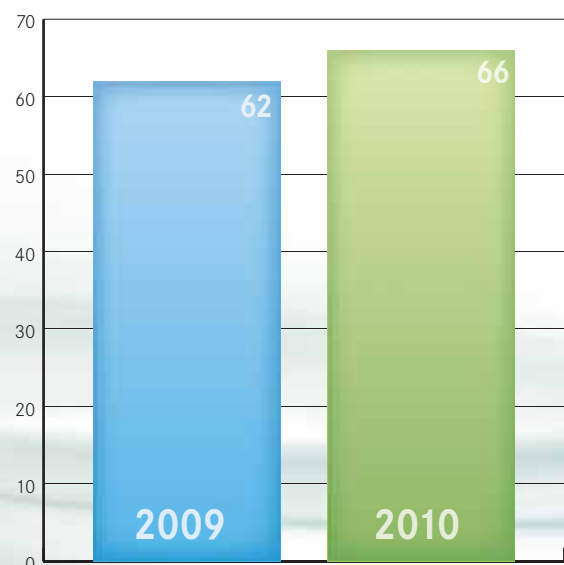
Council was especially proud to achieve one of the highest ratings in the state for community engagement. This has been a new area of focus in recent years, and the councillors and staff are committed to engaging the community.

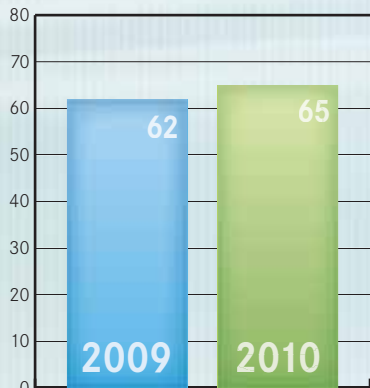
Council also rated exceptionally well for its recreational facilities, which was fantastic as Council believes it has some of the best regional sporting facilities in Australia. The results also could be attributed to the addition of the new Splash Park and BMX track to our many other superb recreational facilities.

Although residents said traffic management and parking facilities could be improved, the survey revealed that Greater Shepparton City Council actually outperformed other councils in its Local Government Area group.

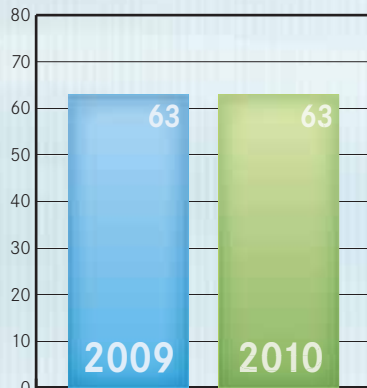
Council will continue to aim to improve the performance each year.

### Overall performance

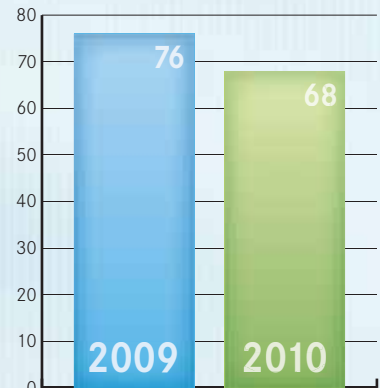




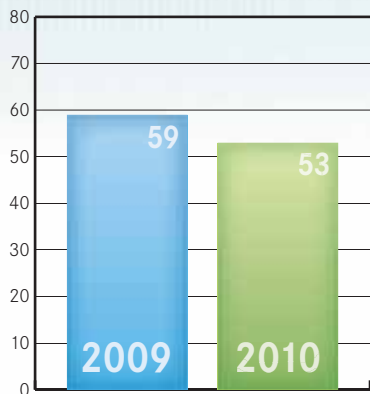
Advocacy



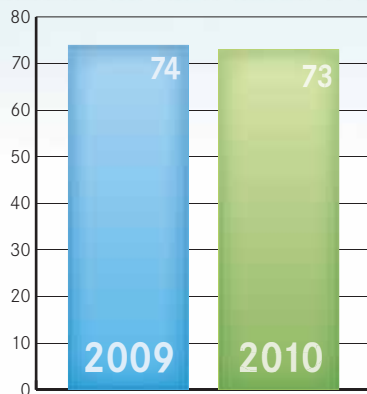
Community engagement



Customer contact



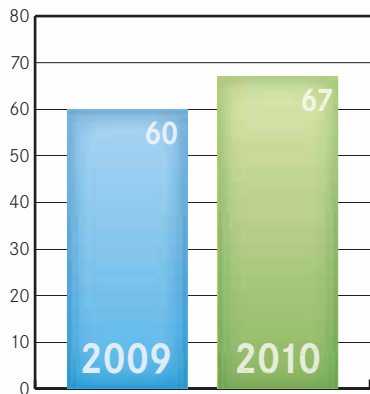
Local roads and footpaths



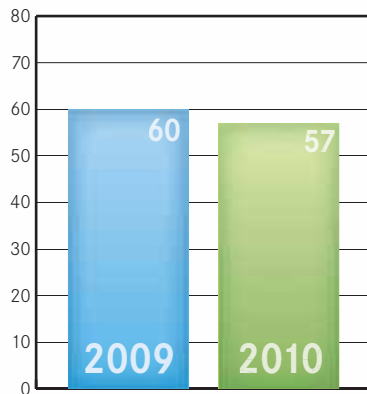
Health and human services



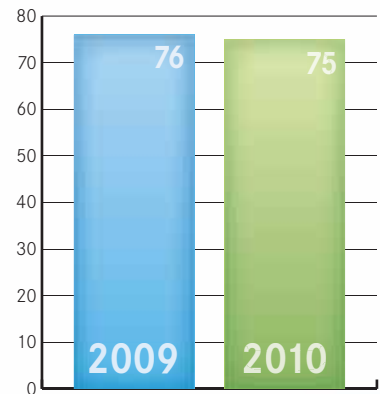
Recreational facilities



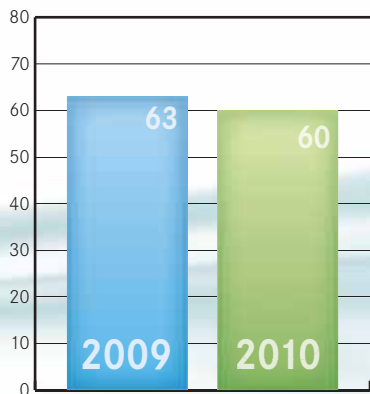
Appearance of public areas



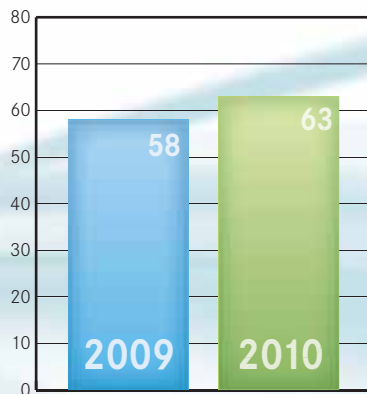
Traffic management and parking



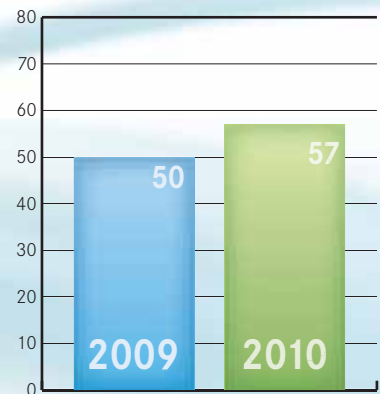
Waste management



Enforcement of local laws



Economic development



Town planning policy and approvals



# GOVERNANCE

## General Information Available for Inspection

Greater Shepparton City Council is committed to open government and the following information is available for inspection at the Council's office at 90 Welsford Street Shepparton, as required by the *Local Government Act 1989*.

- (a) Details of current allowances fixed for the Mayor and Councillors under section 74 or 74A of the Act.
- (b) Details of senior officers' total salary packages for the current financial year and the previous year including the gross salary, the amount of the council or employer contribution to superannuation, the value of any motor vehicle provided by the council and the total value of any other benefits and allowances provided by the council.
- (c) Details of overseas or interstate travel (with the exception of interstate travel by land for less than three days) undertaken in an official capacity by councillors or any member of council staff in the previous 12 months, including the names of the councillors or members of council staff and the date, destination, purpose and total cost of the overseas or interstate travel.
- (d) Names of council officers who were required to submit a return of interest during the financial year and the dates the returns were submitted.
- (e) Names of councillors who submitted returns of interest during the financial year and the dates the returns were submitted.
- (f) Agendas for and minutes of ordinary and special meetings held in the previous 12 months kept under section 93 of the Act except where such minutes relate to parts of meetings which have been closed to members of the public under section 89 of the Act.
- (g) A list of all special committees established by the council and the purpose for which each committee was established.
- (h) A list of all special committees established by the council which were abolished or ceased to function during the financial year.
- (i) Minutes of meetings of special committees established under section 86 of the Act and held in the previous 12 months except where such minutes relate to parts of meetings which have been closed to members of the public under section 89 of the Act.
- (j) A register of delegations kept under sections 87, 88 and 98 of the Act, including the date on which the last review under section 98(6) of the Act took place.
- (k) Submissions received in accordance with section 223 of the Act during the previous 12 months.
- (l) Agreements to establish regional libraries under section 196 of the Act.
- (m) Details of all property, finance and operating leases involving land, buildings, plant, computer equipment and vehicles entered into by the Council as lessor or lessee, including the name of the other party to the lease and the terms and the value of the lease.
- (n) A register of authorised officers appointed under section 224 of the Act.
- (o) A list of donations and grants made by the council during the financial year, including the names of persons or bodies which have received a donation or grant and the amount of each donation or grant.
- (p) A list of the names of the organisations of which the council was a member during the financial year and details of all membership fees and other amounts and services provided during that year to each organisation by the council.
- (q) A list of contracts valued at \$150,000 or more for goods and services and \$200,000 or more for works, which the Council entered into during the financial year without first engaging in a competitive process, and which are not contracts referred to in section 186(5) of the *Local Government Act 1989*.





## Whistleblowers Protection Act 2001

Council is committed to the aims and objectives of the *Whistleblowers Protection Act 2001* and does not tolerate improper conduct by its employees, nor the taking of reprisals against those who come forward to disclose such conduct. The Council recognises the value of transparency and accountability in its administrative and management practices, and supports the making of disclosures that reveal corrupt conduct, conduct involving a substantial mismanagement of public resources, or conduct involving a substantial risk to public health and safety or the environment. The Council will take all reasonable steps to protect people who make such disclosures from any detrimental action in reprisal for making the disclosure, and will also afford natural justice to the person who is the subject of the disclosure.

Council conducted compulsory Whistleblower training for all full time staff during November and December 2009, to provide staff with an awareness of the Whistleblower Protection Act and the process surrounding the receipt of a protected disclosure.

The Act commenced operation on 1 January 2002, and procedures have been developed that establish a system for reporting disclosures of improper conduct or detrimental action by employees of the Council. These procedures are publicly available at the Council's offices and on its website.

## Report for 2009/10

Number and type of disclosures made to the Council during the year	One – Protected disclosure
Number of disclosures referred to the Ombudsman for determination	One
Number and type of disclosed matters referred to the Council by the Ombudsman for investigation	One
Number and type of disclosed matters referred by the Council to the Ombudsman for investigation	Nil
Number and type of investigations taken over from the Council by the Ombudsman	Nil
Number of requests made by a Whistleblower to the Ombudsman to take over an investigation by the Council	Nil
Number and types of disclosed matters that the Council has declined to investigate	Nil
Number and type of disclosed matters that were substantiated upon investigation and action taken on completion of the investigation	Nil
Any recommendations made by the Ombudsman that relate to the public body	Nil

Council's Protected Disclosure Officers are the people holding the position of Team Leader Governance, Manager Organisational Development and Executive Manager Organisational Performance. The Protected Disclosure Coordinator is the Chief Executive Officer.



## Local Laws

### Local Law No 1 Community Living

This local law provides for the administration of Council powers and functions, and for the issue of permits and infringement notices. It prohibits, regulates and controls activities, events, practices or behaviour in places so that no detriment is caused to the amenity of the neighbourhood, nuisance to a person, or detrimental effect to a person's property. It also prohibits, regulates and controls activities, events, practices or behaviour in the Maude Street Mall so that no detriment is caused to the amenity of the Mall. It regulates the droving and movement of livestock throughout the municipal district, minimises the damage to road surfaces, formations, drainage, native vegetation and surrounding areas arising from livestock and to alert other road users to the presence of livestock on roads in the interests of road safety. It also aims to enhance public safety and community amenity.

### Local Law No 2 Processes of Local Government (Meetings and Common Seal)

Regulates and controls processes for the election of Mayor and chairpersons of committees, procedures for formal Council and committee meetings, and use of the Common Seal.

### Local Law No 5 Drainage of Land

The purpose of this Local Law is to better enable the implementation of an exercise of power, under section 163(1) of the *Local Government Act 1989*, define the obligations of a member of Council staff; and a person authorised by Council when entering land to investigate the carrying out of drainage works on or adjacent to or for the benefit of that land. This local law defines what a member of Council staff; and a person authorised by Council may do once having entered land to investigate the carrying out of drainage works on or adjacent to or for the benefit of that land, and provides for the peace, order and good government of the municipal district.

## Freedom of Information

The *Freedom of Information Act 1982* establishes a legally enforceable right for public access to information held by Council. For the period 1 July 2009 to 30 June 2010, Council received 10 applications for access to documents. Access in full was granted to seven applications, in part to two applications and one was not yet finalised.

Requests for information should be directed to the:

**Freedom of Information Officer**  
Greater Shepparton City Council  
Locked Bag 1000  
SHEPPARTON VIC 3632  
(03) 5832 9700



## Best Value / Continuous Improvement

The Best Value Review legislative requirement has now expired. Greater Shepparton City Council has applied the principles of the Best Value Review however, through the adoption and application of a Continuous Improvement procedure.

Under this procedure, Continuous Improvement (Best Value) reports continue to be reviewed and if necessary, updated to show what actions have been taken to address previous recommendations and identify any new recommendations to improve the delivery of programs and services. An assessment of each service against its most current report is also undertaken.

Updated reports are available at Customer Service and on the Council's website, along with the Council's Continuous Improvement Annual Report. This report details major highlights of the annual review process and outcomes against key performance indicators for individual services and programs.

## Services Assessed During the Reporting Period

- ✓ Aged and Disability Services
- ✓ Animals and Local Laws (Administration and Enforcement)
- ✓ Aquatic Services
- ✓ Art Gallery
- ✓ Assets Maintenance – Local road resealing component
- ✓ Building Services
- ✓ Central Records
- ✓ Communications
- ✓ Customer Services
- ✓ Design Services
- ✓ Eastbank and Westside Performing Arts & Convention Centres
- ✓ Economic Development, Major Events and Tourism
- ✓ Environmental Development
- ✓ Environmental Health Services
- ✓ Family and Children's Services – Long Day Care Services
- ✓ Family and Children Services: Maternal and Child Health
- ✓ Financial Services
- ✓ Human Resources
- ✓ Information Technology
- ✓ Operations Department
- ✓ Parking Services
- ✓ Parks and Reserves
- ✓ Pre-Schools
- ✓ Property – Buildings and Facilities
- ✓ Property – Valuations and Rates
- ✓ Saleyards
- ✓ Shepparton Aerodrome
- ✓ Shepparton Sports Stadium
- ✓ Town Planning Services
- ✓ Tatura Park
- ✓ Waste Services



## Disclosure Relating to Contracts

Section 186 of *Local Government Act 1989* requires Council to seek public tenders before entering into contracts valued at greater than \$150,000 for goods and services and \$200,000 for works. Councils are required to make available to the public a list of contracts above these amounts which were entered into during the financial year without first engaging in a competitive process. Listed below are contracts which an internal review identified as potentially being above the specified amounts and which were not subject to a competitive tendering process.

Council has previously taken legal advice in relation to these contracts. In such cases this advice indicates that the potential breaches are defensible, as they resulted from either an aggregation of a number of smaller procurements, often from different areas of the organisation and all individually under the section 186 threshold amounts, or there were components of the expenditure which related to costs incurred by a service provider on Council's behalf and subsequently charged back to the Council, thereby inflating the cost of the procurement above the threshold. In the interests of transparency, the Council has elected to list the contracts below, in spite of legal advice that it is not necessary.

### Bank Fees

Total bank fees paid to the Commonwealth Bank exceeded \$150,000, however a significant component of the expenditure relates to charges passed on from Australia Post and BPAY for processing Council payments. In the 2010/2011 financial year Council will be carrying out a tender for banking services. In the 2009/2010 financial year Council entered into a tender process for loan borrowings. The successful tenderer was the National Bank.

### Credit Management

Credit management fees in excess of \$150,000 were paid to Midstate, however a significant component of the charges was court costs incurred by Midstate on the Council's behalf and subsequently charged back to the Council by Midstate. In the 2010/2011 financial year Council will be carrying out a tender for credit management services.

## Casual Labour

Greater than \$150,000 was spent with Global Workforce Australia for casual labour hire. The amount was made up of multiple purchases, all of which were individually under the threshold amount. However, Council recently carried out a tender process for supply of casual labour. The result was a panel of suppliers was formed to provide casual labour for a period of three years commencing in August 2010 with the option of a two year extension to the contract.

There are other suppliers where amounts of greater than \$150,000 were spent that were not subject to a tender process, however the expenditure is based on multiple purchases, all of which are under the tender threshold amounts.

Council operates within the requirements of Section 186 of the *Local Government Act 1989* and is focused on delivering value for money outcomes. An increasing number of tenders will be carried out for the provision of goods and services to Council.



## Internal Audit Committee

The Audit Committee is appointed to provide the Council with additional assurance that the financial and internal procedures and systems of the organisations are in order, risks are identified and managed, and the organisation is complying with all laws and regulations affecting it.

The committee comprises two Councillors and three external independent persons appointed by the Council. The current membership of the committee is:

Mr Steve Bowmaker, ACA, Chairperson

Mr Laurie Gleeson, CPA

Mr Chris Line, ACA  
(resigned from Committee December 2009)

Cr Geoff Dobson, Mayor

Cr Cherie Crawford

The committee reviews the activities of both the independent internal auditor (RSM Bird Cameron to 31 December 2009, Pitcher Partners January 2010 on) and external auditor (Auditor General Victoria) and reviews their work on an ongoing basis. The annual internal audit program and the scope of the works to be performed is set by the committee and the committee reviews each of the reports made pursuant to that program.

The committee met four times during the year with the following activities carried out:

- Financial Statements, Standard Statements and Performance Statement for the year ended 30 June 2009 were considered and recommended 'in principle' adoption to the Council.
- Suitable performance measures for incorporation into the Council's Budget were considered. These measures form the basis of the annual audited performance statement.

- Received monthly risk management reports including insurance claims, lawsuits, whistleblower and privacy breaches.
- Received Status Reports on Implementation of Management Responses to Auditor General Victoria management letter for year ended 30 June 2009.
- Received and considered the Council's monthly financial reports.
- Reviewed the external Audit Strategy for the year ended 30 June 2010.
- Received Procurement and Contract Procedures Review Report.
- Received Status Reports on Implementation of Management Responses to the Fleet and Plant Review.
- Received Post Implementation Assessments of all Risk Assessment Reviews.
- Received a verbal report quarterly from a Line Manager.
- Received Due Diligence Report.
- Received National Competition Policy/Competitive Neutrality Review.
- Considered the contract for the provision of internal audit services.
- Received contract 1216 Supply and Delivery of Pre-Cast Concrete Pipes Review.
- Received *Organisation of the Future Report* – Chief Executive Officer.
- Received Risk Framework and Risk Register Review.
- Received BMX Track Project Review.

## Local Government Improvement Incentive Program

### National Competition Policy Compliance: 2009-10

#### Certification by Chief Executive Officer

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Greater Shepparton City Council has complied with the requirements of the National Competition Policy (NCP) for the period 1 July 2009 to 30 June 2010, in accordance with the requirements outlined in *National Competition Policy and Local Government – A Revised Statement of Victorian Government Policy, December 2008 (2008 Statement)* as set out below:

<b>A. Trade Practices Compliance</b> <i>State whether the Council is compliant or non-compliant. If non-compliant, justify or cite actions to redress.</i>	Compliant
<b>B. Local Laws Compliance</b> <i>State whether the Council is compliant or non-compliant.</i>	Compliant
<b>C. Competitive Neutrality Compliance</b> <i>State whether the Council is compliant or non-compliant for all significant businesses. List any significant businesses that are non-compliant:</i>	Compliant

I certify that:

- this statement has been prepared in accordance with the 2009-2010 National Competition Policy reporting guidelines, which is pursuant to the *2008 Statement*; and
- this statement presents fairly the Council's implementation of the National Competition Policy.

Signed:   

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(Chief Executive Officer)  
Date: 13 Sep 10



# ANIMAL MANAGEMENT PLAN

## Performance Against Domestic Animal Management Plan

Extensive records are maintained by Council's Community Rangers and these are regularly compared to other large provincial councils, neighbouring councils and statewide averages through statistics compiled and supplied by Bureau of Animal Welfare, Department of Primary Industry and from other Councils. The Council undertakes a continuous improvement review each year.

## Review Cycle/Date For This Plan

This plan is reviewed annually by the Sustainability and Environment Manager and the Supervisor Animal Control/ Local Laws, in consultation with General Manager Sustainable Development. The plan will be presented for approval to the Council and subject to the scrutiny of the residents of the Greater Shepparton community via an annual survey.

The plan undergoes a major review every three years and is next due to be reviewed in 2011.

## Key Performance Indicators

Key Performance Indicator	Target	Year ended 30/06/09	Year ended 30/06/10
1. Dog registration rate (% registered/estimated population)	80%	N/A	92.0%
2. Cat registration rate (% registered/estimated population)	39%	N/A	41.7%
3. Enforcement success rate (% successful prosecutions/total prosecutions)	100%	100%	100%
4. Animal complaints per 1000 households	80	25	67
5. Dog rehousing rate as per Continuous Improvement Review (CIR)	111	79	164
6. Dog Euthanasia (%of total dogs euthanased/total dogs impounded)	50%	54.3%	39.5%
7. Dog Reclaimed (%of total dogs reclaimed/total dogs impounded)	37%	38.5%	46.3%
8. Cat rehousing rate - total numbers as per CIR	50	79	43
9. Cat Euthanasia (%of total cats euthanased/total cats impounded)	85%	85.9%	93.1%
10. Cat reclaimed (%of total cats reclaimed/total cats impounded)	5%	6.8%	3.3%
11. Domestic Animal Business Compliance rate (numbers registered/number compliant/number of audits)	100%	0%	0%
12. Send animal registration renewals by 1st week of March	1st week of March	1st week of March	1st week of March
13. Respond to emergency nuisance animal complaints in a timely manner	30 minutes	30 minutes	30 minutes

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## A: Action Plan

### OBJECTIVE 3.1 Officer Training and Development:

The objective for this section is that all staff involved in animal management, including administration functions, have the knowledge and skills necessary to undertake their work. (NB: This Action Plan is linked to planned actions/initiatives in section 3.1 of this Plan Template)

Program/Service Objective	Actions	Who is responsible	When	Resources required	Cost	Action at 30 June 2010
O.H. & S. Procedure development	Participate in development of relevant O.H. & S. procedures (SWIMS)	All Community Ranger's and administration staff (where appropriate)	2008-2010	Time commitment from staff	\$0	All current procedures reviewed and adopted
Conflict Resolution training/mediation	Undertake regular training in conflict resolution and mediation	All Community Ranger's and Administration staff	Every two years	Time commitment	Training generally supplied by corporate	None undertaken during financial year
Training in information technology systems	Undertake necessary training to understand Council's systems	Administration staff and Community Ranger's (where appropriate)	As needs identified	Time commitment from staff and availability of training areas	\$12,000 per annum	Training in information technology systems provided for relevant staff
Legislative and Industry Training	Attendance at seminars etc held to update staff on legislative and industry changes	All staff as appropriate	2008-2010	Time commitment	\$1,500 per annum	Attendance at DPI seminars by relevant staff
Firearm Training	Undertake firearm training annually	Community Ranger's	Annually	Time commitment	\$3,000 per annum	Firearm training organised for November 2010
O.H. & S. training	Undertake relevant training	All staff	2008-2010	Time commitment	\$1,500 per annum	None completed in financial year
Workload analysis	Undertake an analysis of workloads including at peak times	Manager Sustainability & Environment	Annually	Time commitment	\$0	No analysis undertaken
Certificate IV - Government Statutory Compliance and Animal Control and Regulation	All Community Ranger's to undertake relevant training	All staff	Upon commencement - Ongoing employment subject to successful completion	12 months	\$7,000 at staff turnover	New staff enrolled in training
Increase resources to respond to changing needs	Increase human resources as required following analysis of service need	Manager Sustainability & Environment and Supervisor Animal Control/Local Laws	Annual review	Annual	\$70,000 per annum	Budget request for extra staff member allowed for 50%

## OBJECTIVE 3.2 Encouraging Responsible Pet Ownership – Community Education

The objective for this section is to encourage people to manage pets in a way that protects the health and welfare of the animal, maximises the companion benefits of their pet and minimises the potential for nuisance or harm to others.

Program/Service Objective	Actions	Who is responsible	When	Resources required	Cost	Action at 30 June 2010
Website development	Ensure website information is up to date and relevant	Animal shelter attendant and administration staff	Animal Shelter - daily animal control - every three months	Time commitment	\$0	Information updated regularly
Public relations for responsible pet ownership	Attendance at public areas, meetings schools, radio etc. to explain benefits of responsible pet ownership	All Community Rangers and Manager Sustainability & Environment	When opportunities arise and particularly around pet registration times	Time commitment	\$1,000 per annum	Attendance at public events, radio appearances etc to promote responsible pet ownership undertaken
Preparation of written material about responsible pet ownership	<ol style="list-style-type: none"> <li>provision of signage for use at animal shelter and remote sites</li> <li>preparation of pamphlets for responsible animal management</li> <li>preparation of advertorials for local newspapers</li> </ol>	Manager Sustainability & Environment and Supervisor Animal Control/Local Laws	Annually	Time commitment and printing of written material	<ol style="list-style-type: none"> <li>\$5,000 per annum</li> <li>\$15,000 per annum</li> <li>\$5,000</li> </ol>	<ol style="list-style-type: none"> <li>signage not yet developed</li> <li>pamphlets developed and distributed</li> <li>no budget to undertake</li> </ol>
Provision of litter bag and bins	Place and manage litter bags and bins at strategic locations around urban areas of the municipality	Manager Sustainability & Environment and Supervisor Animal Control/Local Laws & Community Rangers	2008-2010	Provision of bins, bags and time to manage	\$10,000 per annum	Some litter bags replaced
Community Survey	Conduct annual community survey	Manager Sustainability & Environment	Annual	Time and printing	\$7,500 per annum	Survey not completed
Compulsory cat desexing	Provide information and implementation of cat desexing requirement	Manager Sustainability & Environment	From April 2008	Time and printing	\$1,500	Information provided to general public through press releases etc.

### OBJECTIVE 3.3 Identification and Registration

The objective for this section is to maximise the number of registered and identifiable domestic animals.

Program/Service Objective	Actions	Who is responsible	When	Resources required	Cost	Action at 30 June 2010
Animal Registration	Seasonal advertising in local media about need to renew registrations	Supervisor Animal Control/Local Laws Manager Sustainability & Environment	March through to June each year	Time commitment and advertising	\$4,000 per annum	No direct advertising due to budgetary restraints – information provided as part of press releases
Animal Registration	Renewal of registration forms forwarded to owners annually with follow up notices in May each year	Supervisor Animal Control/Local Laws Administration staff	January to March each year including follow ups in April – May each year	Printing, time commitment and costs of data base update	\$20,000 per annum	Renewals and reminders sent as required
Animal Registration	Annual registration checking process	Supervisor Animal Control/Local Laws	April to June each year	Contract cost	\$40,000 per annum	No budget allocation to enable checking process
Animal Registration	Participate in State Government Pet Registration Scheme	Supervisor Animal Control/Local Laws	When required annually	Time commitment	\$2.50 per dog & \$1.50 per cat (2008 - \$27,400)	Participation completed (\$29,072 – 2009-10)
Animal Registration	Compulsory microchipping and registration of domestic animals. Free registration to animals under three months of age.	Supervisor Animal Control/Local Laws	January to April each year	Time commitment	\$0	Information provided to public on microchipping and registration
Animal Identification	Provisions of microchip scanners to all Community Rangers	Supervisor Animal Control/Local Laws	Once off provision	Already provided		Already provided
Animal Registration	Update of information about registration on Council website	Administration staff	Update every three months	Time commitment	\$0	Information updated regularly

### OBJECTIVE 3.4 Compliance and Enforcement – Local Laws and Orders

The objective for this section is to maximise compliance with domestic animal laws, orders and regulations both state and local.

Program/Service Objective	Actions	Who is responsible	When	Resources required	Cost	Action at 30 June 2010
Local Law compliance	Ensure response to complaints about domestic animals in urban areas dealt with in a consistent manner	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	Procedures and processes developed to ensure consistency
Local Law compliance	Enforce cat curfew	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	No direct enforcement due to lack of resources
Local Law compliance	Update of information about local laws on Council website	Administration staff	Update every three months	Time commitment	\$0	Information updated regularly
Local Law Compliance	Investigate the development of off leash areas for dogs	Supervisor Animal Control/Local Laws	To be developed by December 2009	Time commitment	\$0	To be developed by June 2011

### OBJECTIVE 3.5 Domestic Animal Businesses

The objective for this section is to work in partnership with domestic animal businesses to achieve Council's domestic animal management goals.

Domestic Animal Business	Renewal of registration for Domestic Animal Businesses	Supervisor Animal Control/Local Laws Administration Staff	April to June annually	Time commitment	\$0	Renewals completed
Domestic Animal Business	Response to complaints about Domestic Animal Businesses	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	No complaints received

### OBJECTIVE 3.6 Declared Dogs

The objective of this section is to minimise the risks of dog attack to the community from dangerous dogs.

Dangerous Dog compliance	Ensure owners of dangerous and menacing dogs are compliant with regulations and requirements placed on them	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	Resources prevent the ongoing compliance checks however if complaints are received they are followed up
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Maintenance of Dangerous Dog Register	Ensure register is kept up to date	Supervisor Animal Control/Local Laws	Ongoing	Time commitment	\$0	Register updated
Restricted Breed Dogs	Monitor existing restricted breed dogs and investigate reported cases	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	All cases of reported restricted breeds followed up

### OBJECTIVE 3.7 Dog Attacks

The objective of this section is to minimise the risks of dog attack to the community from dogs for both attacks on humans and animals.

Program/Service Objective	Actions	Who is responsible	When	Resources required	Cost	Action at 30 June 2010
Dog attack response	Ensure timely response to any dog attack report	Supervisor Animal Control/Local Laws & Community Rangers	Ongoing	Time commitment	\$0	Response to dog attacks is given highest priority
Website development	Ensure website information is up to date and relevant for issues associated with dog attack	Animal shelter attendant and administration staff	Animal Shelter - daily animal control - every three months	Time commitment	\$0	Tasks not completed
Public relations for responsible pet ownership	Attendance at public areas, meetings schools, radio etc. to explain benefits of responsible dog ownership and the need to reduce dog attacks and how this can best be achieved.	All Community Rangers and Manager Sustainability & Environment	When opportunities arise and particularly around pet registration times	Time commitment	See actions for 3.2	Attendance at public events, radio appearances etc to promote responsible pet ownership undertaken
Preparation of written material about responsible pet ownership	<ol style="list-style-type: none"> <li>provision of signage for use at animal shelter and remote sites.</li> <li>preparation of pamphlets for responsible animal management including information relating to dog attacks</li> <li>preparation of advertorials for local newspapers in respect to dog attacks</li> </ol>	Manager Sustainability & Environment and Supervisor Animal Control/Local Laws	Annually	Time commitment and printing of written material	See actions for 3.2	<ol style="list-style-type: none"> <li>signage developed and used as determined</li> <li>pamphlets developed and distributed</li> <li>no budget to undertake</li> </ol>



# FINANCIAL SUMMARY

Council is in a sound financial position and returned a net surplus of \$9.3 million, which was \$2.3 million higher than the budget proposed.

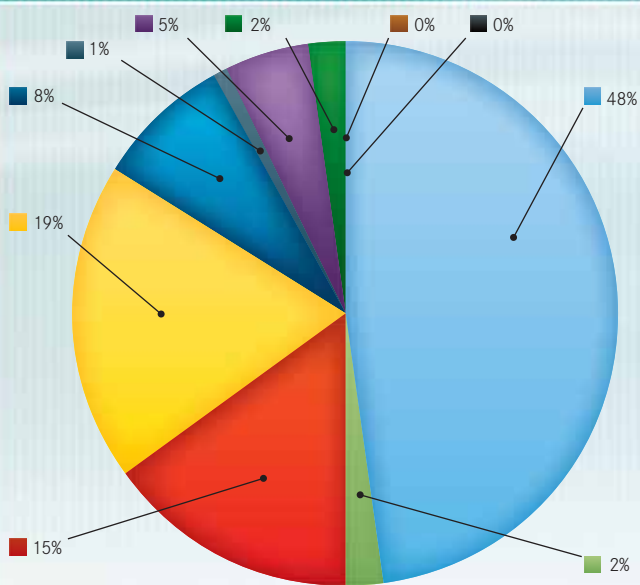
This was primarily due to Council receiving the first 2010/11 instalment for Grants Commission funds of \$2.4 million.

Total value of community assets increased to \$647 million and this reflects the increase in capital works undertaken in 2009/2010, which was \$30 million compared to \$18 million in 2008-2009.

Council developed a 10 year Strategic Financial Model in 2010. This will guide Council's long-term commitments, strategies and master plans. This is particularly important given the size of the current asset base that Council has to maintain.

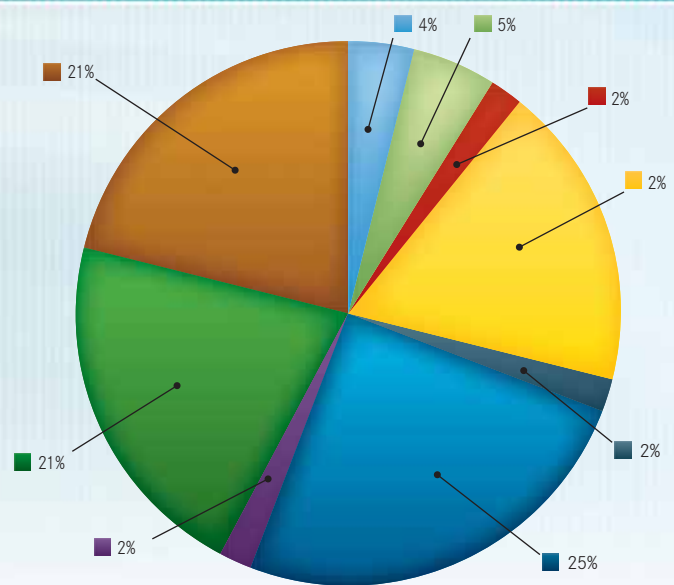
## Highlights

- Total Operating Expenses \$84.93 million
- Total Operating Revenues (excl Capital) \$83.25 million
- Capital Works Completed \$30.4 million
- Total Capital Revenues \$11.01 million
- Rates and charges revenue increase of 6.95 per cent
- Borrowings of \$4 million to facilitate delivery of projects identified in the capital works program
- Continue prompt payment incentive providing 1.5 per cent discount for ratepayers
- Increased commitment of asset renewal to \$9.8 million



### Operating Income

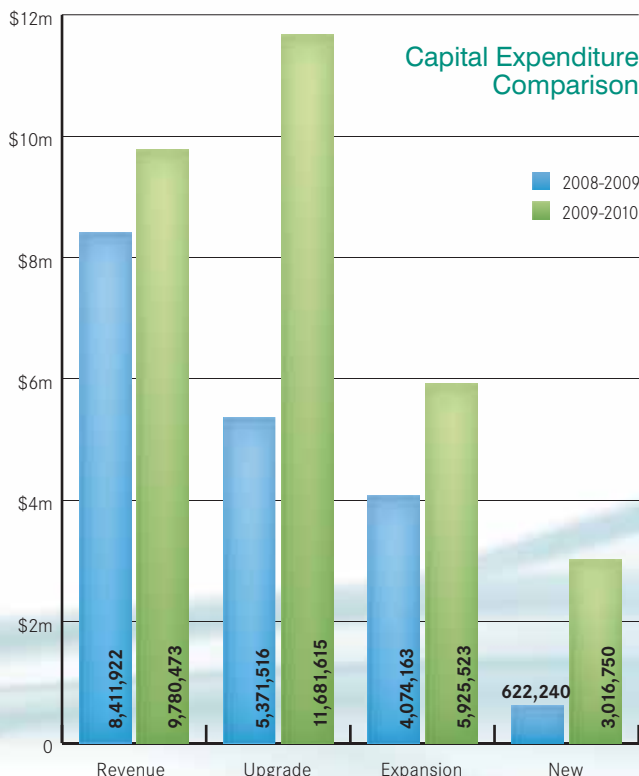
- Rates and charges (\$45,814,785)
- Parking fees and fines (\$1,817,263)
- User fees (\$13,764,111)
- Grants - Recurrent (\$18,257,857)
- Grants - Non-recurrent (\$13,764,111)
- Contributions - Cash (12,88,608)
- Contributions - Non Monetary assets (\$4,593,695)
- Other Revenue (\$1,625,325)
- Net gain (loss) disposal of assets (0%)
- Share of net profits (losses) of associates and joint ventures accounted for by the equity method (0%)



### Council Investments

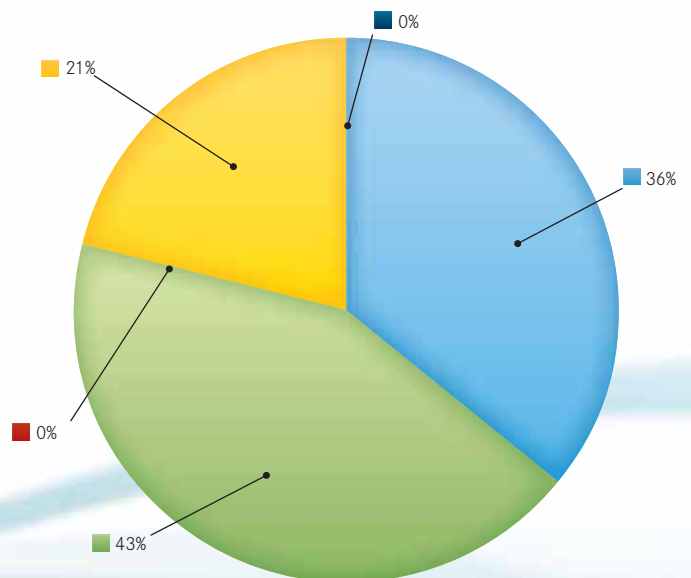
Council has more than \$26 million invested in various financial institutions in accordance with its investment policy. These investments help Council maintain a sound financial position as part of its 10 year financial plan.

- Recreation Land Strategy (\$1,167,683)
- Saleyards Strategy (\$1,200,000)
- Development Strategy (\$415,421)
- Long Service Leave (\$4,787,569)
- Urban Development Strategy (\$614,248)
- Waste Management Strategy (\$6,451,181)
- Parking Cash in Lieu (\$474,023)
- Capital carry forward (\$5,400,000)
- Operating Capital (\$5,545,744)



### Capital Expenditure Comparison

**Renewal** - expenditure on an asset to return its original service potential.  
**Upgrade** - expenditure on an asset to a higher service level e.g widening the road.  
**Expansion** - expenditure on extending the asset base to a new group of users.



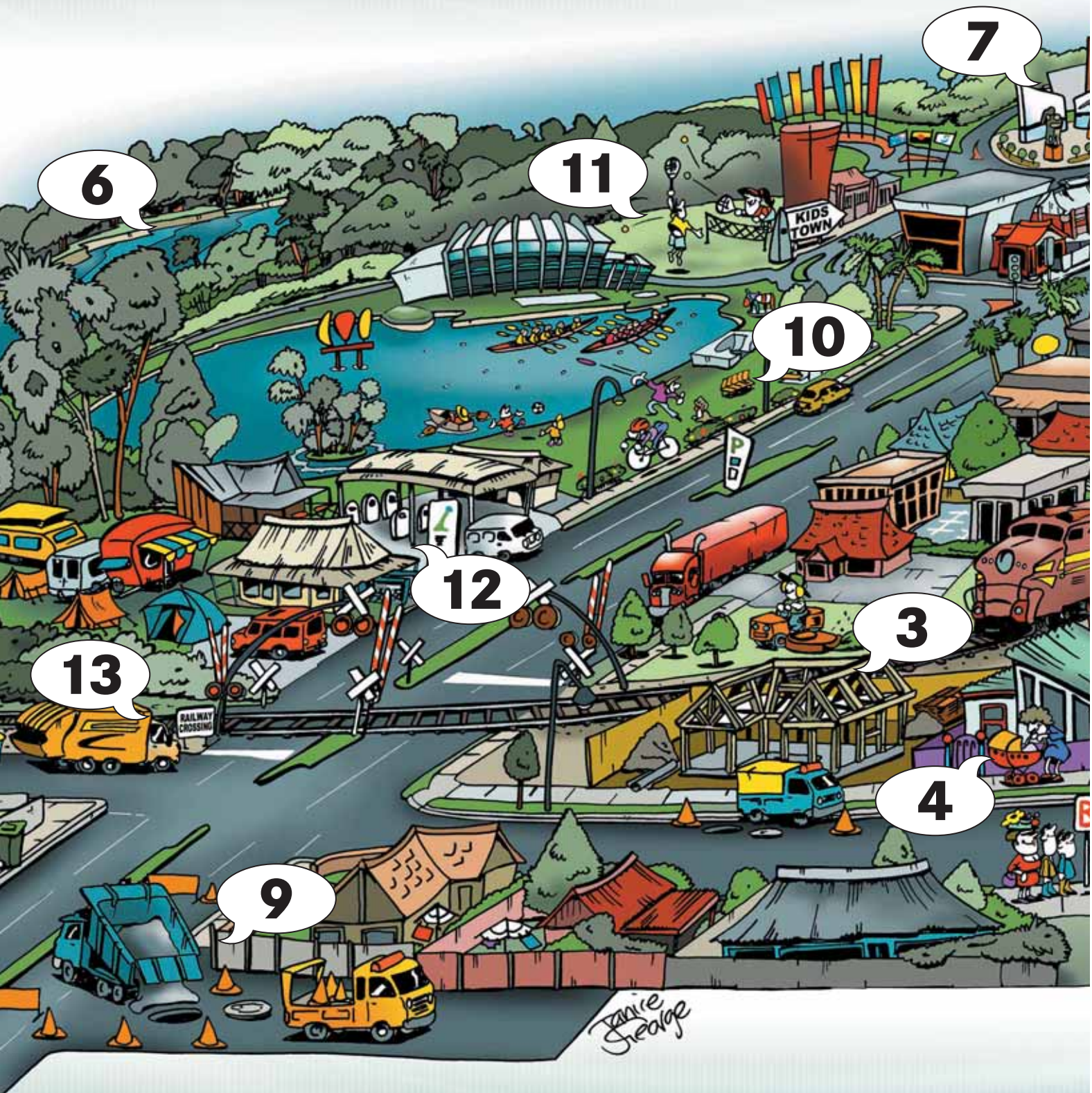
### Operating Expenditure

Employee benefits consist of wages, superannuation and workover. Materials and services consist of contracts, consultants, utilities, insurance, motor vehicle running cost, repairs and maintenance and advertising.

- Employee benefits (\$30,567,718)
- Materials and services (\$36,746,490)
- Bad and doubtful debts (\$170,115)
- Depreciation and amortisation (\$17,426,754)
- Write off demolished assets (0%)

# WHERE DO MY RATES GO?

For every \$100 Council spends...





## For every \$100 spent in 2009-2010:

<b>1</b>	<b>Aged and disability services</b>	<b>\$3.48</b>
	<ul style="list-style-type: none"> <li>• Home care</li> <li>• Meals on Wheels</li> </ul>	
<b>2</b>	<b>Arts and libraries</b>	<b>\$2.98</b>
	<ul style="list-style-type: none"> <li>• Art Gallery</li> <li>• Performing arts and conventions</li> <li>• Libraries</li> </ul>	
<b>3</b>	<b>Building and planning</b>	<b>\$3.31</b>
	<ul style="list-style-type: none"> <li>• Building control services</li> <li>• Planning and development services</li> </ul>	
<b>4</b>	<b>Children's services</b>	<b>\$4.73</b>
	<ul style="list-style-type: none"> <li>• Kindergartens</li> <li>• Childcare</li> <li>• Maternal and child health</li> </ul>	
<b>5</b>	<b>Community development</b>	<b>\$1.91</b>
	<ul style="list-style-type: none"> <li>• Community development and engagement</li> <li>• Riverconnect, community safety, transport connections, neighbourhood renewal, Word and Mouth Youth Services</li> </ul>	
<b>6</b>	<b>Environmental management and drainage</b>	<b>\$1.57</b>
	<ul style="list-style-type: none"> <li>• Drainage renewal</li> </ul>	
<b>7</b>	<b>Governance and administration</b>	<b>\$10.92</b>
	<ul style="list-style-type: none"> <li>• Councillors</li> <li>• Corporate services</li> <li>• Governance</li> <li>• Finance and rates</li> <li>• Information services</li> </ul>	
<b>8</b>	<b>Health, animals, law, order and safety</b>	<b>\$2.31</b>
	<ul style="list-style-type: none"> <li>• Environmental/public health</li> <li>• Immunisations</li> <li>• Animal control</li> <li>• Local laws</li> <li>• Traffic and parking management</li> </ul>	
<b>9</b>	<b>Maintaining community facilities and assets</b>	<b>\$22.33</b>
	<ul style="list-style-type: none"> <li>• Roads</li> <li>• Footpaths</li> <li>• Bridges</li> <li>• Engineering investigation and design</li> </ul>	
<b>10</b>	<b>Public open space</b>	<b>\$3.51</b>
	<ul style="list-style-type: none"> <li>• Parks and gardens</li> <li>• Tree maintenance</li> <li>• Street furniture</li> <li>• Water and irrigation management</li> <li>• Sportsfields maintenance</li> </ul>	
<b>11</b>	<b>Recreation and aquatics</b>	<b>\$5.06</b>
	<ul style="list-style-type: none"> <li>• Sports and recreation facilities</li> <li>• Aquamoves</li> <li>• Community pools</li> </ul>	
<b>12</b>	<b>Tourism and economic development</b>	<b>\$4.10</b>
	<ul style="list-style-type: none"> <li>• Economic development</li> <li>• Tourism</li> <li>• Major events</li> </ul>	
<b>13</b>	<b>Waste services</b>	<b>\$5.71</b>
	<ul style="list-style-type: none"> <li>• Collection services</li> <li>• Street cleaning</li> <li>• Landfill and transfer stations</li> </ul>	
<b>14</b>	<b>Capital works</b>	<b>\$28.08</b>
	<ul style="list-style-type: none"> <li>• Major and minor projects</li> </ul>	
	<b>Total</b>	<b>\$100.00</b>

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# FINANCIALS

GREATER SHEPPARTON CITY COUNCIL  
2009/2010 Financial Report

## Statement of Comprehensive Income For the Year Ended 30 June 2010

	Note	2010 \$	2009 \$
<b>Revenue</b>			
Rates and charges	3	45,814,785	42,466,074
Parking fees and fines	4	1,817,263	1,580,665
User fees	5	13,764,111	14,403,576
Grants - Recurrent	6	18,257,857	20,573,686
Grants - Non-recurrent	6	7,169,413	5,523,114
Contributions - Cash	7a	1,288,608	1,898,008
Contributions - Non-monetary assets	7b	4,593,695	17,060,272
Other revenue	8	1,625,325	1,942,107
Net gain(loss) on disposal of assets	14	(44,998)	(5,807)
Share of net profits(losses) of associates and joint ventures accounted for by the equity method	15	(28,416)	(119,483)
<b>Total revenue</b>		<u>94,257,643</u>	<u>105,322,212</u>
<b>Expenses</b>			
Employee benefits	9	(30,567,718)	(27,890,789)
Materials and services	10	(36,746,490)	(39,058,732)
Bad and doubtful debts	11	(170,115)	(191,834)
Depreciation and amortisation	12	(17,426,754)	(16,585,997)
Write off demolished assets	13	(14,470)	-
<b>Total expenses</b>		<u>(84,925,547)</u>	<u>(83,727,352)</u>
<b>Profit(loss) for the period</b>		<u>9,332,096</u>	<u>21,594,860</u>
<b>Other comprehensive income</b>			
Net asset revaluation increment(decrement)		-	12,691,283
<b>Total comprehensive result</b>		<u>9,332,096</u>	<u>34,286,143</u>

The above statement of comprehensive income should be read with the accompanying notes.

GREATER SHEPPARTON CITY COUNCIL  
2009/2010 Financial Report

Statement of Financial Position  
As at 30 June 2010

	Note	2010 \$	2009 \$
<b>Assets</b>			
<b>Current assets</b>			
Cash and cash equivalents	16	29,478,853	30,924,543
Trade and other receivables	17	5,401,807	5,248,632
Intangible assets	18	65,331	100,000
Accrued income		138,012	471,731
Prepayments		218,079	332,932
Inventories		71,250	72,995
Non-current assets classified as held for sale	19	71,774	143,548
<b>Total current assets</b>		<u>35,445,106</u>	<u>37,294,381</u>
<b>Non-current assets</b>			
Trade and other receivables	17	8,000	16,000
Investment in associates accounted for using the equity method	15	923,660	952,076
Intangible assets	18	1,461,714	1,461,714
Property, plant and equipment, infrastructure	20	608,857,942	591,711,651
<b>Total non-current assets</b>		<u>611,251,316</u>	<u>594,141,441</u>
<b>Total assets</b>		<u>646,696,422</u>	<u>631,435,822</u>
<b>Liabilities</b>			
<b>Current liabilities</b>			
Trade and other payables	21	11,732,613	10,339,809
Trust funds and deposits	22	2,386,356	2,291,426
Provisions	23	6,472,685	5,877,545
Income received in advance	24	252,596	277,547
Interest-bearing loans and borrowings	25	81,954	-
<b>Total current liabilities</b>		<u>20,926,204</u>	<u>18,786,327</u>
<b>Non-current liabilities</b>			
Trade and other payables	21	363,408	452,032
Provisions	23	711,387	742,182
Interest-bearing loans and borrowings	25	3,908,046	-
<b>Total non-current liabilities</b>		<u>4,982,841</u>	<u>1,194,214</u>
<b>Total liabilities</b>		<u>25,909,045</u>	<u>19,980,541</u>
<b>Net Assets</b>		<u>620,787,377</u>	<u>611,455,281</u>
<b>Equity</b>			
Accumulated surplus		275,682,343	266,350,247
Reserves	26	345,105,034	345,105,034
<b>Total Equity</b>		<u>620,787,377</u>	<u>611,455,281</u>

The above statement of financial position should be read with the accompanying notes.

**Statement of Changes in Equity  
For the Year Ended 30 June 2010**

	Note	Total 2010 \$	Accumulated Surplus 2010 \$	Asset Revaluation Reserve 2010 \$
<b>2010</b>				
Balance at beginning of the financial year		611,455,281	266,350,247	345,105,034
Surplus(deficit) for the year		9,332,096	9,332,096	-
<b>Balance at end of the financial year</b>		<b>620,787,377</b>	<b>275,682,343</b>	<b>345,105,034</b>
		Total 2009 \$	Accumulated Surplus 2009 \$	Asset Revaluation Reserve 2009 \$
<b>2009</b>				
Balance at beginning of the financial year		577,169,138	244,755,387	332,413,751
Surplus(deficit) for the year		21,594,860	21,594,860	-
Net asset revaluation increment(decrement)	26	12,691,283	-	12,691,283
<b>Balance at end of the financial year</b>		<b>611,455,281</b>	<b>266,350,247</b>	<b>345,105,034</b>

The above statement of changes in equity should be read with the accompanying notes.

GREATER SHEPPARTON CITY COUNCIL  
2009/2010 Financial Report

**Statement of Cash Flows**  
**For the Year Ended 30 June 2010**

	2010	2009
	Inflows/ (Outflows)	Inflows/ (Outflows)
Note	\$	\$
<b>Cash flows from operating activities</b>		
Rates and charges	45,593,821	42,157,120
Parking fees and fines	1,830,158	1,644,187
User charges and other fines (inclusive of GST)	15,922,338	14,983,101
Grants	25,502,270	26,351,147
Contributions	1,288,608	1,898,008
Interest	1,085,667	1,524,724
Rents	607,317	624,539
Net GST refund	4,352,489	3,349,703
Payments to suppliers (inclusive of GST)	(43,972,391)	(44,661,143)
Payments to employees	(29,991,876)	(26,294,393)
<b>Net cash provided by (used in) operating activities</b>	<b>27</b> <u>22,218,401</u>	<u>21,576,993</u>
<b>Cash flows from investing activities</b>		
Payments for property, plant and equipment, infrastructure	(28,134,163)	(17,024,100)
Proceeds from sale of assets	480,072	570,611
<b>Net cash provided by (used in) investing activities</b>	<u>(27,654,091)</u>	<u>(16,453,489)</u>
<b>Cash flows from financing activities</b>		
Proceeds from Interest-bearing loans and borrowings	3,990,000	-
<b>Net cash provided by (used in) financing activities</b>	<u>3,990,000</u>	<u>-</u>
Net increase(decrease) in cash and cash equivalents	(1,445,690)	5,123,504
Cash and cash equivalents at the beginning of the financial year	30,924,543	25,801,039
<b>Cash and cash equivalents at the end of the financial year</b>	<b>28</b> <u>29,478,853</u>	<u>30,924,543</u>

The above statement of cash flows should be read with the accompanying notes.

#### Introduction

(a) The Greater Shepparton City Council was established by an Order of the Governor in Council on 17th November 1994 and is a body corporate. The Council's main office is located at 90 Welsford Street Shepparton.

(b) The purpose of the Council is:

- to provide for the peace, order and good government of its municipal district;
- to promote the social, economic and environmental viability and sustainability of the municipal district;
- to ensure that resources are used efficiently and effectively and services are provided in accordance with the Best Value Principles to best meet the needs of the local community;
- to improve the overall quality of life of people in the local community;
- to promote appropriate business and employment opportunities;
- to ensure that services and facilities provided by the Council are accessible and equitable;
- to ensure the equitable imposition of rates and charges; and
- to ensure transparency and accountability in Council decision making.

This financial report is a general purpose financial report that consists of an Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity, Statement of Cash Flows, and notes accompanying these financial statements. The general purpose financial report complies with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board, Urgent Issues Group Interpretations, the *Local Government Act 1989*, and the *Local Government (Finance and Reporting) Regulations 2004*.

#### Note 1

##### Significant accounting policies

###### (a) Basis of accounting

This financial report has been prepared on the accrual and going concern bases.

This financial report has been prepared under the historical cost convention, except where specifically stated in notes 1(f), 1(h), 1(i) and 1(s).

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

All entities controlled by Council that have material assets or liabilities, such as Special Committees of Management, have been included in this financial report. All transactions between these entities and the Council have been eliminated in full.

###### (b) Change in accounting policies

No changes in accounting policy

Note 1

Significant accounting policies (cont.)

(c) Revenue recognition

*Rates, grants and contributions*

Rates, grants and contributions (including Developer Contributions) are recognised as revenues when the Council obtains control over the assets comprising these receipts.

Control over assets acquired from rates is obtained at the commencement of the rating year as it is an enforceable debt linked to the rateable property or, where earlier, upon receipt of the rates.

A provision for doubtful debts on rates has not been established as unpaid rates represents a charge against the rateable property that will be recovered when the property is next sold.

Control over granted assets is normally obtained upon their receipt (or acquittal) or upon earlier notification that a grant has been secured, and are valued at their fair value at the date of transfer.

From 1 July 2008 Council changed the recognition criteria for Developer gifted assets from the liability period date to the practical completion date (refer to note 7(b)).

Contributions are recognised as income when the Council obtains control of the contribution or the right to receive the contribution, it is probable that the economic benefits comprising the contribution will flow to the Council and the amount of the contribution can be measured reliably. Developer gifted assets are recognised at practical completion date.

Where grants or contributions recognised as revenues during the financial year were obtained on condition that they be expended in a particular manner or used over a particular period and those conditions were undischarged at balance date, the unused grant or contribution is disclosed in note 6. The note also discloses the amount of unused grant or contribution from prior years that was expended on Council's operations during the current year.

A liability is recognised in respect of revenue that is reciprocal in nature to the extent that the requisite service has not been provided at balance date.

*User charges, fees and fines*

User charges, fees and fines (including parking fees and fines) are recognised as revenue when the service has been provided, the payment is received, or when the penalty has been applied, whichever first occurs. Annual memberships are recognised when the service has been provided.

A provision for doubtful debts is recognised when collection in full is no longer probable.

*Sale of property, plant and equipment, infrastructure*

The profit or loss on sale of an asset is determined when control of the asset has irrevocably passed to the buyer.

*Interest and rents*

Interest and rents are recognised as revenue on a proportional basis when the payment is due, the value of the payment is notified, or the payment is received, whichever first occurs.

*Dividends*

Dividend revenue is recognised when the Council's right to receive payment is established.

Note 1

Significant accounting policies (cont.)

(d) Depreciation and amortisation of non-current assets

Buildings, land improvements, plant and equipment, infrastructure, heritage assets, and other assets having limited useful lives are systematically depreciated over their useful lives to the Council in a manner which reflects consumption of the service potential embodied in those assets. Estimates of remaining useful lives and residual values are made on a regular basis with major asset classes reassessed annually. Depreciation rates and methods are reviewed annually.

Where infrastructure assets have separate identifiable components that are subject to regular replacement, these components are assigned distinct useful lives and/or residual values and a separate depreciation rate is determined for each component.

Road earthworks are not depreciated.

Art collection and Regalia are not depreciated.

Straight line depreciation is charged based on the residual useful life as determined each year.

Major depreciation periods used are listed below and are consistent with the prior year unless otherwise stated:

	Period
<b>Property</b>	
Buildings and Land improvements	
Land improvements	15 to 20 years
Buildings	60 to 100 years
Heritage assets	
Heritage assets	40 to 150 years
<b>Plant and equipment</b>	
Plant, machinery and equipment	5 to 15 years
Furniture, equipment and computers	3 to 30 years
<b>Infrastructure</b>	
Roads	
Road pavements and seals	10 to 50 years
Road substructure	40 to 60 years
Road kerb, channel and minor culverts	10 to 50 years
Roundabouts	30 to 100 years
Bridges deck	50 to 100 years
Footpaths	10 to 50 years
Bike paths	10 to 50 years
Drainage	60 to 100 years
Naturestrip trees	10 to 50 years
Regulatory signs	3 to 20 years
Street furniture	10 to 50 years

(e) Repairs and maintenance

Routine maintenance, repair costs, and minor renewal costs are expensed as incurred. Where the repair relates to the replacement of a component of an asset and the cost exceeds the capitalisation threshold the cost is capitalised and depreciated. The carrying value of the replaced asset is expensed.



Note 1

Significant accounting policies (cont.)

(f) Recognition and measurement of assets

*Acquisition*

The purchase method of accounting is used for all acquisitions of assets, being the fair value of assets provided as consideration at the date of acquisition plus any incidental costs attributable to the acquisition. Fair value is the amount for which the asset could be exchanged between knowledgeable willing parties in an arm's length transaction.

From 1 July 2008 Council changed the recognition criteria for Developer gifted assets from the liability period date to the practical completion date (refer to note 7(b)).

Where assets are constructed by Council, cost includes all materials used in construction, direct labour, borrowing costs incurred during construction, and an appropriate share of directly attributable variable and fixed overheads.

The following classes of assets have been recognised in note 20. In accordance with Council's policy, the threshold limits detailed below have been applied when recognising assets within an applicable asset class and unless otherwise stated are consistent with the prior year:

	Threshold Limit \$
<b>Property</b>	
Buildings and land improvements	
Land	10,000
Land under roads	10,000
Land improvements	2,000
Buildings	10,000
Heritage assets	
Heritage assets	10,000
<b>Plant and equipment</b>	
Plant, machinery and equipment	2,000
Furniture, equipment and computers	500
Art collection and regalia	3,000
<b>Infrastructure</b>	
Roads	
Road pavements and seals	20,000
Road substructure	20,000
Road kerb, channel and minor culverts	5,000
Roundabouts	20,000
Bridges deck	20,000
Footpaths	2,000
Drainage	3,000
Naturestrip trees	3,000
Regulatory signs	3,000
Bike paths	2,000
Other	
Other assets	3,000
<b>Intangible assets</b>	
Intangible assets	1,000

*Revaluation*

Subsequent to the initial recognition of assets, non-current physical assets, other than plant and equipment, are measured at their fair value, being the amount for which the assets could be exchanged between knowledgeable willing parties in an arms length transaction. At balance date, the Council reviewed the carrying value of the individual classes of assets measured at fair value to ensure that each asset materially approximated its fair value. Where the carrying value materially differed from the fair value at balance date the class of asset was revalued.

Note 1

Significant accounting policies (cont.)

(f) Recognition and measurement of assets (cont.)

*Revaluation (cont)*

In addition, Council undertakes a formal revaluation of land, buildings, and infrastructure assets on a regular basis ranging from 1 to 3 years. The valuation is performed either by experienced council officers or independent experts.

Where the assets are revalued, the revaluation increments are credited directly to the asset revaluation reserve except to the extent that an increment reverses a prior year decrement for that class of asset that had been recognised as an expense in which case the increment is recognised as revenue up to the amount of the expense. Revaluation decrements are recognised as an expense except where prior increments are included in the asset revaluation reserve for that class of asset in which case the decrement is taken to the reserve to the extent of the remaining increments. Within the same class of assets, revaluation increments and decrements within the year are offset.

*Land under roads*

Council has elected not to recognise land under roads as an asset that it controlled as at 30 June 2008 in accordance with AASB 1045 Land under Roads, and any acquisitions from 1 July 2008 are brought to account using the cost basis, if material.

(g) Cash and cash equivalents

For the purposes of the statement of cash flows, cash and cash equivalents include cash on hand, deposits at call, and other highly liquid investments that are readily convertible to cash at the Council's option and are subject to insignificant risk of changes in value, net of outstanding bank overdrafts.

(h) Investments

Investments, other than investments in associates, are measured at cost.

(i) Accounting for investment in associates

Council's investment in associates is accounted for by the equity method as the Council has the ability to influence rather than control the operations of the entities. The investment is initially recorded at the cost of acquisition and adjusted thereafter for post-acquisition changes in the Council's share of the net assets of the entities. The Council's share of the financial result of the entities is recognised in the income statement.

(j) Tender deposits

Amounts received as tender deposits and retention amounts controlled by Council are recognised as Trust funds until they are returned or forfeited (refer to note 22).

(k) Employee benefits

*Wages and salaries*

Liabilities for wages and salaries and rostered days off are recognised and are measured as the amount unpaid at balance date and include appropriate oncosts such as work cover charges.

*Annual leave*

Annual leave entitlements are accrued on a pro rata basis in respect of services provided by employees up to balance date and are measured at the amount expected to be paid, including appropriate oncosts, when the accrued obligation is settled.

Note 1

Significant accounting policies (cont.)

(k) Employee benefits (cont)

*Long service leave*

Long service leave entitlements payable are assessed at balance date having regard to expected employee remuneration rates on settlement, employment related oncosts and other factors including accumulated years of employment, on settlement, and experience of employee departure per year of service. Long service leave expected to be paid within 12 months is measured at nominal value based on the amount expected to be paid when settled. Long service leave expected to be paid later than one year has been measured at the present value of the estimated future cash outflows to be made for these accrued entitlements. Commonwealth bond rates are used for discounting future cash flows.

*Classification of employee benefits*

An employee benefit liability is classified as a current liability if the Council does not have an unconditional right to defer settlement of the liability for at least 12 months after the end of the period. This would include all annual leave and unconditional long service leave entitlements.

*Superannuation*

A liability is recognised in respect of Council's present obligation to meet the unfunded obligations of defined benefit superannuation schemes to which its employees are members. The liability is defined as the Council's share of the scheme's unfunded position, being the difference between the present value of employees' accrued benefits and the net market value of the scheme's assets at balance date. The liability also includes applicable contributions tax of 17.65 %. No call was made on Council's unfunded superannuation liability.

The superannuation expense for the reporting year is the amount of the statutory contribution the Council makes to the superannuation plan which provides benefits to its employees together with any movements (favourable/unfavourable) in the position of any defined benefits schemes. Details of these arrangements are recorded in note 31.

(l) Leases

*Operating leases*

Lease payments for operating leases are recognised as an expense in the years in which they are incurred as this reflects the pattern of benefits derived by the Council.

(m) Allocation between current and non-current

In the determination of whether an asset or liability is current or non-current, consideration is given to the time when each asset or liability is expected to be settled. The asset or liability is classified as current if it is expected to be settled within the next 12 months, being the Council's operational cycle, or if the Council does not have an unconditional right to defer settlement of a liability for at least 12 months after the reporting date.

(n) Agreements equally proportionately unperformed

The Council does not recognise assets and liabilities arising from agreements that are equally proportionately unperformed in the Balance Sheet. Such agreements are recognised on an 'as incurred' basis.

(o) Web site costs

Costs in relation to websites are charged as an expense in the period in which they are incurred.

**Note 1**

**Significant accounting policies (cont.)**

**(p) Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

**(q) Impairment of assets**

At each reporting date, the Council reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the assets carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the income statement.

**(r) Inventories**

Inventories held for distribution are measured at cost adjusted when applicable for any loss of service potential. Other inventories are measured at the lower of cost and net realisable value.

**(s) Non-current assets held for sale**

A non-current asset held for sale is measured at the lower of its carrying amount and fair value less costs to sell.

**Note 2**

**Events occurring after balance date**

At the date of this report there were Early September Floods that have arisen since the end of the financial year which may significantly affect the operations of Council, which is not reflected in this report. The financial effect is not known at this stage.

	2010	2009
	\$	\$
<b>Note 3</b>		
<b>Rates and charges</b>		
<p>Council uses Capital Improved Value (CIV) as the basis of valuation of all properties within the municipal district. The CIV of a property is the market value of the property which takes into account the land and all improvements fixed to the land.</p> <p>The valuation base used to calculate general rates for 2009/2010 was \$8,067 million (2008/2009 \$7,963 million).</p>		
Residential	20,323,869	18,586,990
Commercial	9,065,773	8,460,859
Industrial	4,358,362	4,035,784
Farm/Rural	5,942,990	5,585,348
Supplementary rates and rate adjustments	9,997	9,753
Garbage charge	5,797,565	5,355,974
Interest on rates	316,229	431,366
	<u>45,814,785</u>	<u>42,466,074</u>
<p>The date of the last general revaluation of land for rating purposes within the municipal district was 1 January 2010, and the valuation first applied to the rating period commencing 1 July 2010.</p> <p>The date of the next general revaluation of land for rating purposes within the municipal district is 1 January 2012, and the valuation will be applied in the rating year commencing 1 July 2012.</p> <p>Supplementary rates and rate adjustments undertaken after the annual calculation incorporate a number of valuation objections.</p>		
<b>Note 4</b>		
<b>Parking fees and fines</b>		
Infringements and costs	535,835	450,698
PERIN court recoveries	62,852	57,424
Fees - ticket machines	365,090	350,911
Fees - parking meters	834,217	713,651
Permits	19,269	7,981
	<u>1,817,263</u>	<u>1,580,665</u>
<b>Note 5</b>		
<b>User fees</b>		
Aged and Disability services	637,124	645,557
Animal Control	562,722	520,198
Aquatic Facilities	2,425,658	2,386,095
Arts and Culture	753,438	649,456
Childrens Services	1,658,764	1,424,369
Development Facilities	1,332,399	1,310,944
Environmental Health	270,532	271,903
Financial Services	673,042	855,828
Miscellaneous	109,157	145,169
Private Works	137,158	1,308,497
Recreational Facilities	632,543	596,424
Saleyards	1,067,113	1,057,743
Tourism	516,642	453,613
Waste Management	2,987,819	2,777,780
	<u>13,764,111</u>	<u>14,403,576</u>

	2010	2009
	\$	\$
<b>Note 6</b>		
<b>Grants</b>		
Grants were received in respect of the following :		
<b>Commonwealth Government</b>		
<i>Council Organisation and Management</i>		
Corporate Services	770,000	1,030,000
	<u>770,000</u>	<u>1,030,000</u>
<i>Community Life</i>		
Aged & Disability Services	757,566	709,997
Childrens Services	1,977,747	1,789,057
Other Community Programs	525,884	575,625
Public Open Space	578,406	830,132
Sports Facilities	-	70,000
	<u>3,839,603</u>	<u>3,974,811</u>
<i>Infrastructure</i>		
Planning Investigation & Design	10,000	-
Public Buildings	-	15,000
Roads to Recovery	1,452,960	1,270,568
	<u>1,462,960</u>	<u>1,285,568</u>
<i>Economic Development</i>		
Development Services	861,250	406,602
Tourism	150,000	35,000
	<u>1,011,250</u>	<u>441,602</u>
<i>Settlement and Housing</i>		
Development Facilities	1,577,000	267,000
Environmental Health	-	13,300
	<u>1,577,000</u>	<u>280,300</u>
<b>Commonwealth Government Total</b>	<u>8,660,813</u>	<u>7,012,281</u>
<b>State Government</b>		
<i>Council Organisation and Management</i>		
Victorian Grants Commission Unallocated	6,742,874	8,112,048
Victorian Grants Commission Local Roads Management (Directorate)	2,491,338	3,056,987
Financial Services	4,000	5,000
Governance	-	2,500
	<u>9,238,212</u>	<u>11,179,035</u>
<i>Infrastructure</i>		
Local Roads	211,531	250,296
Parking Management	54,705	59,915
Planning Investigation & Design	-	37,722
Plant	7,220	-
Depot	31,814	24,100
	<u>305,270</u>	<u>372,033</u>
<i>Economic Development</i>		
Development Services	631,324	337,910
Saleyards	12,000	57,750
Tourism	-	40,000
	<u>643,324</u>	<u>435,660</u>
<i>Settlement and Housing</i>		
Development Facilities	8,000	18,000
Environmental Health	77,604	104,488
	<u>85,604</u>	<u>122,488</u>

	2010	2009
	\$	\$
<b>Note 6</b>		
<b>Grants (cont)</b>		
<i>Community Life</i>		
Arts & Culture	460,882	751,227
Aged & Disability Services	2,680,636	2,458,678
Aquatic Facilities	500,000	500,000
Childrens Services	1,965,924	1,589,571
Law Order & Safety	34,403	164,564
Public Open Space	176,068	236,259
Sports Facilities	32,591	490,182
Other Community Programs	394,295	711,103
	<u>6,244,799</u>	<u>6,901,584</u>
<i>Environment</i>		
Drainage	50,000	16,275
Environmental Management	2,000	-
Waste Management	197,248	57,444
	<u>249,248</u>	<u>73,719</u>
<b>State Government Total</b>	<u>16,766,457</u>	<u>19,084,519</u>
<b>Total</b>	<u>25,427,270</u>	<u>26,096,800</u>
Recurrent	18,257,857	20,573,686
Non-recurrent	7,169,413	5,523,114
<b>Total</b>	<u>25,427,270</u>	<u>26,096,800</u>
<i>Conditions on Grants</i>		
Grants recognised as revenue during the year that were obtained on condition that they be expended in a specified manner that had not occurred at balance date were:		
Stormwater Quality	10,909	-
Queens Gardens	573,000	-
Children's Centre Development	121,000	-
Strengthening Basins	20,000	-
North Shepparton Community Hub	-	124,000
Victorian Grants Commission	2,416,917	2,260,864
Community Hall Works	-	15,000
Healthy Youth Healthy Towns	-	100,000
LEAD (Embracing Diversity)	-	250,000
River Connect Program	-	80,000
Drought Activity	-	40,000
Water Saving Hub	-	25,000
	<u>3,141,826</u>	<u>2,894,864</u>
Grants which were recognised as revenue in prior years and were expended during the current year in the manner specified by the grantor were:		
North Shepparton Community Hub	894,500	200,000
Grants Commission	2,260,864	-
Word of Mouth Program	39,547	-
Community Hall Works	15,000	-
Health Youth Healthy Towns	2,150	-
LEAD (Embracing Diversity)	78,500	-
River Connect Program	60,000	-
Drought Activity	40,000	-
Roads to Recovery	103,000	-
Water Saving Hub	25,000	-
	<u>3,518,561</u>	<u>200,000</u>
Net increase(decrease) in restricted assets resulting from grant revenues for the year:	<u>(376,735)</u>	<u>2,694,864</u>

		2010	2009
		\$	\$
<b>Note 7</b>	<b>Contributions</b>		
	<b>(a) Cash</b>		
	Developer contributions - Cash	860,706	1,386,649
	Other contributions - Cash	427,902	511,359
		<u>1,288,608</u>	<u>1,898,008</u>
	<b>(b) Non-monetary assets</b>		
	Art Collection Gifted/Donated - Non-monetary assets	18,510	-
	Developer contributions - Non-monetary assets	4,575,185	17,060,272
		<u>4,593,695</u>	<u>17,060,272</u>
	<b>Total</b>	<u>5,882,303</u>	<u>18,958,280</u>
	Developer contributions are significantly higher in 2009 due to a change in recognition from liability period to practical completion date (\$10million).		
<b>Note 8</b>	<b>Other revenue</b>		
	Interest	1,020,184	1,331,582
	Rent	605,141	610,525
		<u>1,625,325</u>	<u>1,942,107</u>
<b>Note 9</b>	<b>Employee benefits</b>		
	Wages and salaries	27,411,379	25,176,509
	Superannuation	2,598,675	2,314,620
	Fringe benefits tax and work cover	557,664	399,660
		<u>30,567,718</u>	<u>27,890,789</u>
<b>Note 10</b>	<b>Materials and services</b>		
	Aged and Disability Services	3,143,480	2,969,238
	Childcare	2,251,199	2,415,325
	Local Laws	658,715	850,264
	Aquatic Facilities	966,164	1,022,595
	Arts and Culture	1,322,923	1,216,379
	Library	1,124,138	1,050,273
	Public Open Space Maintenance	3,671,868	4,099,416
	Local Roads	7,529,392	8,340,922
	Waste Management	5,584,407	5,064,935
	Saleyards	693,752	663,896
	Economic Development	2,466,854	3,338,429
	Administration	7,333,598	8,027,060
		<u>36,746,490</u>	<u>39,058,732</u>
<b>Note 11</b>	<b>Bad and doubtful debts</b>		
	Parking infringement debtors	126,167	135,354
	Other Debtors	43,948	56,480
		<u>170,115</u>	<u>191,834</u>
<b>Note 12</b>	<b>Depreciation and amortisation</b>		
	Land Improvements	531,538	410,604
	Buildings	2,049,800	2,030,178
	Heritage Assets	22,056	22,056
	Plant, Machinery and Equipment	1,086,097	1,125,195
	Furniture, Equipment and Computers	1,513,524	1,295,751
	Roads	9,141,501	8,831,757
	Footpaths	616,664	503,313
	Kerb and Channel	615,689	530,421
	Drainage	1,238,415	1,238,456
	Roundabouts	14,604	14,271
	Bridges	138,137	121,644
	Regulatory Signs	232,152	255,420
	Naturestrip Trees	107,573	80,605
	Street Furniture	35,725	59,150
	Bike Paths	83,279	67,176
		<u>17,426,754</u>	<u>16,585,997</u>



	2010	2009
	\$	\$
<b>Note 13</b>		
<b>Write off demolished assets</b>		
Maude St Mall Kiosk	14,470	-
	<u>14,470</u>	<u>-</u>
<b>Note 14</b>		
<b>Net gain(loss) on disposal of assets</b>		
<b>Plant and equipment</b>		
Proceeds from sale of assets	277,948	423,638
Written down value of assets sold	(286,306)	(371,429)
Selling expenses	-	-
Net gain(loss) on sale of plant and equipment	<u>(8,358)</u>	<u>52,209</u>
<b>Intangibles</b>		
Proceeds from sale of assets	34,669	-
Written down value of assets sold	(34,669)	-
Net gain(loss) on sale of intangible assets	<u>-</u>	<u>-</u>
<b>Land and buildings</b>		
Proceeds from sale of assets	167,455	156,636
Written down value of assets sold	(195,709)	(211,885)
Selling expenses	(8,386)	(2,767)
Net gain(loss) on sale of land and buildings	<u>(36,640)</u>	<u>(58,016)</u>
<b>Summary</b>		
Proceeds from sale of assets	480,072	580,274
Written down value of assets sold	(516,684)	(583,314)
Selling expenses	(8,386)	(2,767)
Net gain(loss) on sale of assets	<u>(44,998)</u>	<u>(5,807)</u>
<b>Note 15</b>		
<b>Investment in associates</b>		
<b>Goulburn Valley Regional Library Corporation</b>		
<i>Background</i>		
Investment percentage 61.15% in 2009/2010 (61.15% in 2008/2009)		
<i>Council's share of accumulated surplus(deficit)</i>		
Council's share of accumulated surplus(deficit) at start of year	(927,206)	(819,508)
Reported surplus(deficit) for year	(28,416)	(107,698)
Council's share of accumulated surplus(deficit) at end of year	<u>(955,622)</u>	<u>(927,206)</u>
<i>Movement in carrying value of specific investment</i>		
Carrying value of investment at start of year	952,076	1,071,559
Change in investment percentage	-	(11,785)
Share of surplus(deficit) for year	(28,416)	(107,698)
Carrying value of investment at end of year	<u>923,660</u>	<u>952,076</u>

	2010	2009
	\$	\$
<b>Note 16</b>		
<b>Cash and cash equivalents</b>		
Cash at bank and on hand	3,422,984	2,329,103
Bank bills	26,055,869	28,595,440
	<u>29,478,853</u>	<u>30,924,543</u>
Represented by:		
Cash on hand	8,280	7,880
Cash at bank	3,414,704	2,321,223
	<u>3,422,984</u>	<u>2,329,103</u>
Discretionary investments	228,335	3,450,835
Non-discretionary investments	21,039,965	20,891,632
Long service leave reserve (note 30)	4,787,569	4,252,973
	<u>26,055,869</u>	<u>28,595,440</u>
Total cash assets	<u>29,478,853</u>	<u>30,924,543</u>
Non-discretionary investments are funds held predominantly for Capital works.		
<b>Note 17</b>		
<b>Trade and other receivables</b>		
<b>Current</b>		
Rates debtors	1,871,203	1,650,239
Parking infringement debtors	278,599	314,600
Provision for doubtful debts - parking infringements	(80,490)	(103,596)
Loans and advances to community organisations	8,000	8,000
Other debtors	2,227,618	2,521,806
Provision for doubtful debts - other debtors	(50,000)	(30,000)
Net GST receivable	1,146,877	887,583
	<u>5,401,807</u>	<u>5,248,632</u>
<b>Non-current</b>		
Loans and advances to community organisations	8,000	16,000
<b>Total</b>	<u>5,409,807</u>	<u>5,264,632</u>
<b>Note 18</b>		
<b>Intangible assets</b>		
<b>Current</b>		
Right to receive revenue	65,331	100,000
	<u>65,331</u>	<u>100,000</u>
<b>Non-current</b>		
Right to receive revenue	1,461,714	1,461,714
<b>Total</b>	<u>1,527,045</u>	<u>1,561,714</u>
Note: Right represents the value held for Council's share of development and resale of Parkside Gardens. These are valued at lower of the last revaluation and recoverable amount. Annual impairment testing is undertaken to ensure that the carrying amount is not higher than the recoverable amount.		
<b>Note 19</b>		
<b>Assets held for sale</b>		
Land held at independent valuation as at 30 June 2005 (a)	15,000	30,000
Capitalised development costs	56,774	113,548
	<u>71,774</u>	<u>143,548</u>
(a) Valuation of land held for sale has been undertaken by a qualified independent valuer, Goulburn Valley Property Services. The valuation of land is at fair value, being market value based.		

	2010	2009
	\$	\$
<b>Note 20</b>		
<b>Property, plant and equipment, infrastructure</b>		
<b>Summary</b>		
at cost	85,799,905	51,928,282
Less accumulated depreciation	<u>20,897,529</u>	<u>18,497,100</u>
	<u>64,902,376</u>	<u>33,431,182</u>
at independent valuation as at 30 June 2008	236,236,834	236,308,534
Less accumulated depreciation	<u>54,962,492</u>	<u>52,900,026</u>
	<u>181,274,342</u>	<u>183,408,508</u>
at Council valuation as at 30 June 2009	606,305,182	606,305,182
Less accumulated depreciation	<u>243,623,958</u>	<u>231,433,221</u>
	<u>362,681,224</u>	<u>374,871,961</u>
<b>Total</b>	<u>608,857,942</u>	<u>591,711,651</u>
<b>Property</b>		
<b>Land</b>		
at cost	4,272,105	4,226,585
at independent valuation as at 30 June 2008	<u>75,478,338</u>	<u>75,478,338</u>
	<u>79,750,443</u>	<u>79,704,923</u>
<b>Land under roads</b>		
at cost	<u>1,118,214</u>	<u>271,172</u>
	<u>1,118,214</u>	<u>271,172</u>
<b>Land improvements</b>		
at cost	7,130,557	2,790,156
Less accumulated depreciation	<u>547,110</u>	<u>241,589</u>
	<u>6,583,447</u>	<u>2,548,567</u>
at independent valuation as at 30 June 2008	12,336,520	12,336,520
Less accumulated depreciation	<u>3,460,089</u>	<u>3,234,071</u>
	<u>8,876,431</u>	<u>9,102,449</u>
<b>Total Land</b>	<u>96,328,535</u>	<u>91,627,111</u>
<b>Buildings</b>		
at cost	13,132,276	9,491,965
Less accumulated depreciation	<u>2,195,250</u>	<u>2,003,617</u>
	<u>10,937,026</u>	<u>7,488,348</u>
at independent valuation as at 30 June 2008	132,187,174	132,258,874
Less accumulated depreciation	<u>50,546,868</u>	<u>48,732,476</u>
	<u>81,640,306</u>	<u>83,526,398</u>
<b>Total Buildings</b>	<u>92,577,332</u>	<u>91,014,746</u>

	2010	2009
	\$	\$
<b>Note 20</b>		
<b>Property, plant and equipment, infrastructure</b>		
<b>Heritage assets</b>		
at independent valuation as at 30 June 2008	3,305,186	3,305,186
Less accumulated depreciation	955,535	933,479
	<u>2,349,651</u>	<u>2,371,707</u>
<b>Total Heritage</b>	<u>2,349,651</u>	<u>2,371,707</u>
<b>Total Property</b>	<u>191,255,518</u>	<u>185,013,564</u>
<p>Valuation of land and buildings were undertaken by a qualified independent valuer, Goulburn Valley Property Services. The valuation of buildings is at fair value based on current replacement cost less accumulated depreciation at the date of valuation. The valuation of land is at fair value, being market value based.</p>		
<p>Land under roads is valued at deemed cost. Deemed cost is based on council valuations at date acquired for acquisitions since 1 July 2008, adjusting for englobo (undeveloped and/or unserviced) characteristics, access rights and private interests of other parties and entitlements of infrastructure assets and services.</p>		
<b>Plant and Equipment</b>		
<b>Plant, Machinery and Equipment</b>		
at cost	11,962,914	10,936,848
Less accumulated depreciation	6,522,781	6,166,036
	<u>5,440,133</u>	<u>4,770,812</u>
<b>Furniture, Equipment and Computers</b>		
at cost	17,536,442	16,379,820
Less accumulated depreciation	11,599,382	10,085,858
	<u>5,937,060</u>	<u>6,293,962</u>
<b>Art Collection and Regalia</b>		
at cost	215,181	90,638
at independent valuation as at 30 June 2008	12,929,616	12,929,616
	<u>13,144,797</u>	<u>13,020,254</u>
<b>Total Plant and Equipment</b>	<u>24,521,990</u>	<u>24,085,028</u>
<p>Valuation of Art Collection was undertaken by an independent valuer, Leonard Joel Australia. Valuation of Regalia was undertaken by an independent valuer, P. Blashki &amp; Sons Pty. Ltd. The valuations have been made considering the prevailing market conditions of commercial worth.</p>		
<b>Infrastructure</b>		
<b>Roads</b>		
at cost	7,428,294	-
Less accumulated depreciation	26,340	-
	<u>7,401,954</u>	<u>-</u>
at Council valuation as at 30 June 2009	421,058,497	421,058,497
Less accumulated depreciation	152,551,962	143,436,801
	<u>268,506,535</u>	<u>277,621,696</u>
<b>Bridges</b>		
at cost	100,000	-
Less accumulated depreciation	-	-
	<u>100,000</u>	<u>-</u>
at Council valuation as at 30 June 2009	10,452,747	10,452,747
Less accumulated depreciation	2,567,665	2,429,528
	<u>7,885,082</u>	<u>8,023,219</u>

	2010	2009
	\$	\$
<b>Note 20</b>		
<b>Property, plant and equipment, infrastructure</b>		
<b>Footpaths</b>		
at cost	522,991	-
Less accumulated depreciation	11	-
	<u>522,980</u>	<u>-</u>
at Council valuation as at 30 June 2009	39,696,299	39,696,299
Less accumulated depreciation	23,059,594	22,442,942
	<u>16,636,705</u>	<u>17,253,357</u>
<b>Drainage</b>		
at cost	3,247,718	-
Less accumulated depreciation	4,842	-
	<u>3,242,876</u>	<u>-</u>
at Council valuation as at 30 June 2009	89,427,409	89,427,409
Less accumulated depreciation	40,414,836	39,181,263
	<u>49,012,573</u>	<u>50,246,146</u>
<b>Roundabouts</b>		
at Council valuation as at 30 June 2009	438,120	438,120
Less accumulated depreciation	219,060	204,456
	<u>219,060</u>	<u>233,664</u>
<b>Kerb and Channel</b>		
at cost	115,906	-
	<u>115,906</u>	<u>-</u>
at Council valuation as at 30 June 2009	33,862,910	33,862,910
Less accumulated depreciation	19,702,057	19,086,367
	<u>14,160,853</u>	<u>14,776,543</u>
<b>Regulatory Signs</b>		
at cost	50,744	-
Less accumulated depreciation	692	-
	<u>50,052</u>	<u>-</u>
at Council valuation as at 30 June 2009	1,620,225	1,620,225
Less accumulated depreciation	925,842	694,382
	<u>694,383</u>	<u>925,843</u>

	2010	2009
	\$	\$
<b>Note 20</b>		
<b>Property, plant and equipment, infrastructure</b>		
<b>Naturestrip Trees</b>		
at cost	78,340	-
Less accumulated depreciation	5	-
	<u>78,335</u>	<u>-</u>
at Council valuation as at 30 June 2009	5,378,440	5,378,440
Less accumulated depreciation	2,366,517	2,258,945
	<u>3,011,923</u>	<u>3,119,495</u>
<b>Street Furniture</b>		
at Council valuation as at 30 June 2009	630,750	630,750
Less accumulated depreciation	291,575	255,850
	<u>339,175</u>	<u>374,900</u>
<b>Bike Paths</b>		
at cost	218,994	-
Less accumulated depreciation	1,116	-
	<u>217,878</u>	<u>-</u>
at Council valuation as at 30 June 2009	3,739,785	3,739,785
Less accumulated depreciation	1,524,850	1,442,687
	<u>2,214,935</u>	<u>2,297,098</u>
<b>Total Infrastructure</b>	<u>374,411,205</u>	<u>374,871,961</u>
Valuation of infrastructure assets has been determined in accordance with industry accepted engineering and landscaping standards and principles as to fair value, useful life and remaining life with the valuation undertaken by Council's Development and Infrastructure Department. The valuation is at fair value based on replacement cost less accumulated depreciation as at the date of valuation.		
<b>Works in progress</b>		
Works in progress at cost	18,669,229	7,741,098
<b>Total Works in progress</b>	<u>18,669,229</u>	<u>7,741,098</u>
<b>Total Property, Plant and Equipment, Infrastructure</b>	<u>608,857,942</u>	<u>591,711,651</u>

Note 20 Property, plant and equipment, infrastructure (cont.)

2010	Balance at beginning of financial year	Acquisition of assets	Revaluation increments (decrements) (note 26)	Depreciation and amortisation (note 12)	Written down value of disposals	Contributed assets	Transfers to and transfers from W.I.P	Balance at end of financial year
	\$	\$	\$	\$	\$	\$	\$	\$
<b>Property</b>								
Land	79,704,923	156,000	-	-	(110,480)	-	-	79,750,443
Land under roads	271,172	-	-	-	-	847,042	-	1,118,214
Land improvements	11,651,016	3,557,274	-	(531,538)	-	-	783,126	15,459,878
<b>Total Land</b>	<b>91,627,111</b>	<b>3,713,274</b>	<b>-</b>	<b>(531,538)</b>	<b>(110,480)</b>	<b>847,042</b>	<b>783,126</b>	<b>96,328,535</b>
Buildings	91,014,746	3,381,638	-	(2,049,800)	(27,925)	-	258,672	92,577,331
Heritage assets	2,371,707	-	-	(22,056)	-	-	-	2,349,651
<b>Total Buildings</b>	<b>93,386,453</b>	<b>3,381,638</b>	<b>-</b>	<b>(2,071,856)</b>	<b>(27,925)</b>	<b>-</b>	<b>258,672</b>	<b>94,926,982</b>
<b>Total Property</b>	<b>185,013,564</b>	<b>7,094,912</b>	<b>-</b>	<b>(2,603,394)</b>	<b>(138,405)</b>	<b>847,042</b>	<b>1,041,798</b>	<b>191,255,517</b>
<b>Plant and equipment</b>								
Plant, machinery and equipment	4,770,812	2,041,724	-	(1,086,097)	(286,306)	-	-	5,440,133
Furniture, equipment and computers	6,293,962	1,074,079	-	(1,513,524)	-	-	82,543	5,937,060
Art collection and regalia	13,020,254	106,034	-	-	-	18,510	-	13,144,798
<b>Total plant and equipment</b>	<b>24,085,028</b>	<b>3,221,837</b>	<b>-</b>	<b>(2,599,621)</b>	<b>(286,306)</b>	<b>18,510</b>	<b>82,543</b>	<b>24,521,991</b>
<b>Infrastructure</b>								
Infrastructure	374,871,961	7,266,342	-	(12,223,739)	-	3,728,143	768,498	374,411,205
<b>Total Infrastructure</b>	<b>374,871,961</b>	<b>7,266,342</b>	<b>-</b>	<b>(12,223,739)</b>	<b>-</b>	<b>3,728,143</b>	<b>768,498</b>	<b>374,411,205</b>
<b>Works in progress</b>								
Works in progress	7,741,098	12,820,970	-	-	-	-	(1,892,839)	18,669,229
<b>Total Works in progress</b>	<b>7,741,098</b>	<b>12,820,970</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(1,892,839)</b>	<b>18,669,229</b>
<b>Total property, plant and equipment, infrastructure</b>	<b>591,711,651</b>	<b>30,404,061</b>	<b>-</b>	<b>(17,426,754)</b>	<b>(424,711)</b>	<b>4,593,695</b>	<b>-</b>	<b>608,857,942</b>

Note 20 Property, plant and equipment, infrastructure (cont.)

2009	Balance at beginning of financial year	Acquisition of assets	Revaluation increments (decrements) (note 26)	Depreciation and amortisation (note 12)	Written down value of disposals	Contributed assets	Transfers to and transfers from W.I.P	Balance at end of financial year
	\$	\$	\$	\$	\$	\$	\$	\$
<b>Property</b>								
Land	77,832,483	97,440	-	-	-	1,775,000	-	79,704,923
Land under roads	-	-	-	-	-	271,172	-	271,172
Land improvements	10,955,896	922,243	-	(410,604)	-	93,000	90,481	11,651,016
<b>Total Land</b>	<b>88,788,379</b>	<b>1,019,683</b>	<b>-</b>	<b>(410,604)</b>	<b>-</b>	<b>2,139,172</b>	<b>90,481</b>	<b>91,627,111</b>
Buildings	88,235,540	2,304,003	-	(2,030,178)	-	1,743,068	762,313	91,014,746
Heritage assets	2,393,763	-	-	(22,056)	-	-	-	2,371,707
<b>Total Buildings</b>	<b>90,629,303</b>	<b>2,304,003</b>	<b>-</b>	<b>(2,052,234)</b>	<b>-</b>	<b>1,743,068</b>	<b>762,313</b>	<b>93,386,453</b>
<b>Total Property</b>	<b>179,417,682</b>	<b>3,323,686</b>	<b>-</b>	<b>(2,462,838)</b>	<b>-</b>	<b>3,882,240</b>	<b>852,794</b>	<b>185,013,564</b>
<b>Plant and equipment</b>								
Plant, machinery and equipment	4,903,155	1,364,281	-	(1,125,195)	(371,429)	-	-	4,770,812
Furniture, equipment and computers	6,002,170	1,503,625	-	(1,295,751)	-	-	83,918	6,293,962
Art collection and regalia	12,940,583	79,671	-	-	-	-	-	13,020,254
<b>Total Plant and equipment</b>	<b>23,845,908</b>	<b>2,947,577</b>	<b>-</b>	<b>(2,420,946)</b>	<b>(371,429)</b>	<b>-</b>	<b>83,918</b>	<b>24,085,028</b>
<b>Infrastructure</b>								
Infrastructure	352,718,741	6,387,480	12,691,283	(11,702,213)	-	13,178,032	1,598,638	374,871,961
<b>Total Infrastructure</b>	<b>352,718,741</b>	<b>6,387,480</b>	<b>12,691,283</b>	<b>(11,702,213)</b>	<b>-</b>	<b>13,178,032</b>	<b>1,598,638</b>	<b>374,871,961</b>
<b>Works in progress</b>								
Works in progress	4,387,013	5,889,435	-	-	-	-	(2,535,350)	7,741,098
<b>Total Works in progress</b>	<b>4,387,013</b>	<b>5,889,435</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(2,535,350)</b>	<b>7,741,098</b>
<b>Total property, plant and equipment, infrastructure</b>	<b>560,369,344</b>	<b>18,548,178</b>	<b>12,691,283</b>	<b>(16,585,997)</b>	<b>(371,429)</b>	<b>17,060,272</b>	<b>-</b>	<b>591,711,651</b>



	2010	2009	
	\$	\$	
<b>Note 21</b>			
<b>Trade and other payables</b>			
<b>Current</b>			
Trade payables	5,688,167	4,481,062	
Cosgrove landfill	88,624	82,683	
Payroll deductions	2,319	770,405	
Other payables	52,035	66,635	
Accrued expenses	5,901,468	4,939,024	
	<u>11,732,613</u>	<u>10,339,809</u>	
<b>Non-current</b>			
Cosgrove landfill	363,408	452,032	
	<u>363,408</u>	<u>452,032</u>	
<b>Total</b>	<u>12,096,021</u>	<u>10,791,841</u>	
<b>Note 22</b>			
<b>Trust funds and deposits</b>			
Refundable building deposits	(6,523)	36,099	
Refundable contract deposits	402,887	294,841	
Refundable bridge/flooding mitigation	233,000	233,000	
Refundable landscaping deposits	638,101	607,655	
Refundable civic facilities deposits	4,331	7,480	
Refundable road crossing deposits	83,987	84,937	
Refundable security deposits	915,892	1,003,704	
Other refundable deposits	114,681	23,710	
	<u>2,386,356</u>	<u>2,291,426</u>	
<b>Note 23</b>			
<b>Provisions</b>			
	<b>Annual leave</b>	<b>Long service leave</b>	<b>Total</b>
	\$	\$	\$
<b>2010</b>			
Balance at beginning of the financial year	2,117,818	4,501,909	6,619,727
Additional provisions	1,658,005	915,790	2,573,795
Amounts used	(1,590,551)	(418,899)	(2,009,450)
Balance at the end of the financial year	<u>2,185,272</u>	<u>4,998,800</u>	<u>7,184,072</u>
<b>2009</b>			
Balance at beginning of the financial year	1,905,406	3,117,925	5,023,331
Additional provisions	1,957,202	1,662,283	3,619,485
Amounts used	(1,744,790)	(278,299)	(2,023,089)
Balance at the end of the financial year	<u>2,117,818</u>	<u>4,501,909</u>	<u>6,619,727</u>
		<b>2010</b>	<b>2009</b>
		\$	\$
<b>(a) Employee benefits</b>			
<b>Current</b>			
Annual leave	2,185,272	2,117,818	
Long service leave	4,287,413	3,759,727	
	<u>6,472,685</u>	<u>5,877,545</u>	
<b>Non-current</b>			
Long service leave	711,387	742,182	
	<u>711,387</u>	<u>742,182</u>	
Aggregate carrying amount of employee benefits:			
Current	6,472,685	5,877,545	
Non-current	711,387	742,182	
	<u>7,184,072</u>	<u>6,619,727</u>	
The following assumptions were adopted in measuring the present value of employee benefits:			
Weighted average increase in employee costs	4.00%	4.45%	
Weighted average discount rates	4.90%	5.01%	
Weighted average settlement period	12.5	12.5	
Council expects to pay no more than \$1,168,319 from Current Long Service Leave provision and no more than \$1,725,000 from Annual Leave provision, with those more than 12 months being discounted to present value in accordance with AASB119.			

		2010	2009
		\$	\$
<b>Note 24</b>	<b>Income received in advance</b>		
	Other	5,000	30,000
	Lease payments	149,642	149,989
	Aquatic memberships	97,954	97,558
		<u>252,596</u>	<u>277,547</u>

<b>Note 25</b>	<b>Interest bearing loans and borrowings</b>		
	<b>Current</b>		
	Borrowings - secured	<u>81,954</u>	<u>-</u>
	<b>Non-current</b>		
	Borrowings - secured	<u>3,908,046</u>	<u>-</u>
	<b>Total</b>	<u>3,990,000</u>	<u>-</u>

The maturity profile for Council's borrowings is:

Not later than one year	81,954	-
Later than one year and not later than five years	519,304	-
Later than five years	<u>3,388,742</u>	<u>-</u>
	<u>3,990,000</u>	<u>-</u>

**Note 26 Reserves**

	Balance at beginning of reporting period	Increment (decrement)	Balance at end of reporting period
	\$	\$	\$
<b>Asset revaluation reserve</b>			
<b>2010</b>			
<b>Property</b>			
Land	47,386,655	-	47,386,655
Land improvements	101,307	-	101,307
Buildings	19,081,618	-	19,081,618
Other	10,475,242	-	10,475,242
	<u>77,044,822</u>	<u>-</u>	<u>77,044,822</u>
<b>Infrastructure</b>			
Infrastructure	268,060,212	-	268,060,212
	<u>268,060,212</u>	<u>-</u>	<u>268,060,212</u>
<b>Total Asset revaluation reserve</b>	<u>345,105,034</u>	<u>-</u>	<u>345,105,034</u>
<b>2009</b>			
<b>Property</b>			
Land	47,386,655	-	47,386,655
Land improvements	101,307	-	101,307
Buildings	19,081,618	-	19,081,618
Other	10,475,242	-	10,475,242
	<u>77,044,822</u>	<u>-</u>	<u>77,044,822</u>
<b>Infrastructure</b>			
Infrastructure	255,368,929	12,691,283	268,060,212
	<u>255,368,929</u>	<u>12,691,283</u>	<u>268,060,212</u>
<b>Total Asset revaluation reserve</b>	<u>332,413,751</u>	<u>12,691,283</u>	<u>345,105,034</u>

	2010 \$	2009 \$
<b>Note 27</b>	<b>Reconciliation of cash flows from operating activities to surplus(deficit)</b>	
	9,332,096	21,594,860
	Profit(loss) for the period	
	17,426,754	16,585,997
	Depreciation/amortisation	
	36,612	3,038
	(Profit)/loss on disposal of assets	
	(4,593,695)	(17,060,272)
	Developer contributions - Non-monetary assets	
	28,416	119,483
	Investment in GV Regional Library Corporation	
	<i>Change in assets and liabilities:</i>	
	80,285	(1,446,944)
	(Increase)/decrease in trade and other receivables	
	(24,951)	28,409
	Increase/(decrease) in income received in advance	
	94,930	(248,815)
	Increase/(decrease) in Trust funds	
	309,371	321,632
	Increase/(decrease) in accrued income	
	(1,166,831)	92,942
	Increase/(decrease) in trade and other payables	
	1,745	(1,305)
	(Increase)/decrease in inventories	
	564,345	1,596,396
	(Decrease)/increase in provisions	
	129,324	(8,428)
	Increase/(decrease) in other assets	
	<u>22,218,401</u>	<u>21,576,993</u>
	Net cash provided by(used in) operating activities	
<b>Note 28</b>	<b>Reconciliation of cash and cash equivalents</b>	
	29,478,853	30,924,543
	Cash and cash equivalents (note 16)	
	<u>29,478,853</u>	<u>30,924,543</u>
<b>Note 29</b>	<b>Financing arrangements</b>	
	470,000	500,000
	Unused facilities	
	<u>470,000</u>	<u>500,000</u>
<b>Note 30</b>	<b>Restricted assets</b>	
	Council has cash and cash equivalents (note 16) that are subject to restrictions. As at the reporting date, Council had restricted Grant Funding and legislative restrictions in relation to employee entitlements (Long Service Leave).	
	<b>Current</b>	
	4,787,569	4,252,973
	Long service leave (note 16)	
	3,141,826	2,894,864
	Grants (note 6)	
	<u>7,929,395</u>	<u>7,147,837</u>
	<b>Non-current</b>	
	40,877,784	42,417,828
	Land and buildings on crown land	
	<u>40,877,784</u>	<u>42,417,828</u>
	Restricted asset for long service leave is based on the Local Government (Long Service Leave) Regulations 2002 and does not necessarily equate to the long service leave liability disclosed in note 23 due to a different basis of calculation prescribed by the regulation.	

Note 31

Superannuation

Council makes employer superannuation contributions in respect of its employees to the Local Authorities Superannuation Fund (the Fund). Obligations for contributions are recognised as an expense in profit or loss when they are due. The Fund has two categories of membership, accumulation and defined benefit, each of which is funded differently.

Council makes employer superannuation contributions in respect of its employees to other funds as nominated by its employee. Obligations for contributions are recognised as an expense in profit or loss when they are due. All other funds are accumulation funds, none are defined benefits.

The Fund's accumulation category, Vision Super Saver, receives both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (9% required under Superannuation Guarantee Legislation). No further liability accrues to the employer as the superannuation benefits accruing to employees are represented by their share of the net assets of the Fund.

The Fund's Defined Benefit Plan is a multi-employer sponsored plan. As the Fund's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to reliably allocate benefit liabilities, assets and costs between employers. As provided under Paragraph 32 (b) of AASB 119, Council does not use defined benefit accounting for these contributions.

Council makes employer contributions to the defined benefit category of the Fund at rates determined by the Trustee on the advice of the Fund's Actuary. On the basis of the results of the most recent full actuarial investigation conducted by the Fund's Actuary as at 31 December 2008, Council makes the following contributions:-

- 9.25% of members' salaries (same as previous year);
- the difference between resignation and retrenchment benefits paid to any retrenched employees, plus contribution tax (same as previous year);

Fund surplus or deficit (ie the difference between fund assets and liabilities) are calculated differently for funding purposes (ie calculating required contributions) and for the calculation of accrued benefits as required in AAS 25 to provide the values needed for the AASB 119 disclosure in a council's financial statements. AAS 25 requires that the present value of the benefit liability which is calculated in respect of membership completed at the calculation date makes no allowance for future benefits that may accrue. The actuarial investigation concluded that although the Net Market Value of Assets was in excess of Accrued Benefits at 31 December 2008, based on the assumptions adopted, there was a shortfall of \$71 million when the funding of future benefits was also considered. However, the council has been advised that no additional contributions will be required as at 30 June 2010. The Actuary will undertake the next actuarial investigation as at 30 June 2010 to ascertain if additional contributions are required.

The result of the actuarial review is expected to be finalised during October 2010. Should the review identify a funding shortfall requiring additional contributions, the Council will be notified of any amount payable by November 2010 for payment on 1 July 2011. A further actuarial review will be undertaken as at 30 June 2011. Based on the result of this further review, a detailed funding plan will be developed and implemented to achieve the target of fully funding the Fund by 31 December 2013.

The Fund's liability for accrued benefits was determined by the Actuary at 31 December 2008 pursuant to the requirements of Australian Accounting Standard AAS25 follows:

	<b>31-Dec-08</b>	<b>\$'000</b>
Net Market Value of Assets	3,630,432	
Accrued Benefits	3,616,422	
Difference between Assets and Accrued Benefits	14,010	
Vested Benefits (Minimum sum which must be paid to members when they leave the fund)	3,561,588	

The financial assumptions used to calculate the Accrued Benefits for the defined benefit category of the Fund were:

Net Investment Return	8.50% p.a.
Salary Inflation	4.25% p.a.
Price Inflation	2.75% p.a.

	<b>2010</b>	<b>2009</b>
<b>Fund</b>	<b>\$</b>	<b>\$</b>
<b>Defined benefit plans</b>		
Employer contributions to Local Authorities Superannuation Fund (Vision Super)	326,517	322,528
	326,517	322,528
<b>Accumulation funds</b>		
Employer contributions to Local Authorities Superannuation Fund (Vision Super)	1,976,761	1,762,704
Employer contributions to Funds other than Vision Super	295,396	229,388
	2,272,157	1,992,092

Note 32

Commitments

The Council has entered into the following commitments

2010	Not later than 1 year	Later than 1 year and not later than 2 years	Later than 2 years and not later than 5 years	Later than 5 years	Total
	\$	\$	\$	\$	\$
<b>Operating</b>					
Waste Management	3,729,000	3,848,900	7,104,900	-	14,682,800
Community	152,697	20,696	62,090	-	235,483
Aged and Disability Services	2,531,100	2,632,344	2,737,644	-	7,901,088
Maintenance of Council Property	887,711	653,840	1,407,450	-	2,949,001
Saleyards	539,673	275,130	-	-	814,803
<b>Total</b>	<b>7,840,181</b>	<b>7,430,910</b>	<b>11,312,084</b>	<b>-</b>	<b>26,583,175</b>
<b>Capital</b>					
Construction	6,310,685	27,500	55,000	-	6,393,185
Waste Management	1,507,000	2,464,000	176,000	-	4,147,000
<b>Total</b>	<b>7,817,685</b>	<b>2,491,500</b>	<b>231,000</b>	<b>-</b>	<b>10,540,185</b>
<b>Total</b>	<b>15,657,866</b>	<b>9,922,410</b>	<b>11,543,084</b>	<b>-</b>	<b>37,123,360</b>
<b>2009</b>					
	Not later than 1 year	Later than 1 year and not later than 2 years	Later than 2 years and not later than 5 years	Later than 5 years	Total
	\$	\$	\$	\$	\$
<b>Operating</b>					
Waste Management	3,715,580	3,883,220	10,099,870	-	17,698,670
Aged and Disability Services	2,242,196	-	-	-	2,242,196
Maintenance of Council Property	923,560	677,380	2,061,290	-	3,662,230
Saleyards	519,200	534,820	1,702,580	-	2,756,600
<b>Total</b>	<b>7,400,536</b>	<b>5,095,420</b>	<b>13,863,740</b>	<b>-</b>	<b>26,359,696</b>
<b>Capital</b>					
Construction	4,598,770	-	-	-	4,598,770
Waste Management	1,398,870	247,610	1,111,880	-	2,758,360
<b>Total</b>	<b>5,997,640</b>	<b>247,610</b>	<b>1,111,880</b>	<b>-</b>	<b>7,357,130</b>
<b>Total</b>	<b>13,398,176</b>	<b>5,343,030</b>	<b>14,975,620</b>	<b>-</b>	<b>33,716,826</b>

	2010	2009
	\$	\$
<b>Note 33</b>		
<b>Operating leases</b>		
<b>(a) Operating lease commitments</b>		
At the reporting date, the Council had the following obligations under non-cancellable operating leases for the lease of equipment and land and buildings for use within Council's activities (these obligations are not recognised as liabilities):		
Not later than one year	924,213	973,684
Later than one year and not later than five years	1,820,328	2,232,910
	<u>2,744,541</u>	<u>3,206,594</u>
<b>(b) Operating lease receivables</b>		
At the reporting date, the Council had entered into commercial property leases. These properties held under operating leases have remaining non-cancellable lease terms of between 1 and 50 years. All leases include a CPI based revision of the rental charge.		
Future minimum rentals receivable under non-cancellable operating leases are as follows:		
Not later than one year	393,257	364,091
Later than one year and not later than five years	1,242,409	1,117,030
Later than five years	<u>1,003,793</u>	<u>1,077,953</u>
	<u>2,639,459</u>	<u>2,559,074</u>

**Note 34**

**Contingent liabilities and contingent assets**

**(a) Contingent liabilities**

**(i) Contingent liabilities arising from public liabilities**

As a local authority with ownership of numerous parks, reserves, roads and other land holdings, the Council carries a \$400 Million Public/Products Liability Insurance that has an excess payment of \$10,000 per claim on this policy. Any exposure to the Council from incidents allegedly arising out of negligent management of its assets has a maximum liability of the excess payment on any single claim. Civic Mutual Plus (CMP) is the Council's primary insurer. There are no claims that Council is aware of which would fall outside the terms and conditions of the 2009/2010 policy.

**(ii) Contingent liabilities arising from professional indemnity**

As a local authority with statutory regulatory responsibilities, including the issuing permit approvals, the Council can be exposed to claims and demands for damages allegedly arising due to advice given by Council Officers. The Council carries \$300 Million Professional Indemnity Insurance that has an excess payment of \$10,000 per claim on this policy. The maximum liability for the Council in any single claim is the extent of its excess payment. Civic Mutual Plus (CMP) is the Council's primary insurer. There are no claims that Council is aware of which would fall outside the terms and conditions of the 2009/2010 policy.

**(iii) Contingent liabilities arising from Cosgrove Landfill Financial Assurance**

Council has a responsibility under the Environment and Protection Act 1970, for remedial action site aftercare at its Landfill site, and whilst Council undertakes annual rehabilitation, money is held as a restricted asset to meet potential costs. As at 30 June 2010 discussions with the EPA for holding a bank guarantee or deposit account of \$978,000 for remedial works were progressing and not yet finalised.

**(b) Contingent assets**

As at the reporting date there were a number of subdivisions in progress throughout the municipality and on completion the Council will receive ownership of the infrastructure associated with those subdivisions. Valuations are determined at the time of handover.

Note 35			
Financial instruments			
(a) Accounting policy, terms and conditions			
Recognised financial instruments			
Financial instruments	Note	Accounting Policy	Terms and Conditions
<b>Financial assets</b>			
<b>Cash and cash equivalents</b>	16	Cash on hand and at bank and money market call account are valued at face value.  Investments and bills are valued at cost.  Investments are held to maximise interest returns of surplus cash.  Interest is recognised as it accrues.	On call deposits returned a floating interest rate of 3.59% (4.63% in 2008/2009). The interest rate at balance date was 4.40% (2.90% in 2008/2009).  Funds returned fixed interest rate of between 5.20% (3.15% in 2008/2009), and 6.00% (4.30% in 2008/2009) net of fees.
<b>Trade and other receivables</b>	17	Receivables are carried at nominal amounts due less any provision for doubtful debts. A provision for doubtful debts is recognised when collection in full is no longer probable. Collectibility of overdue accounts is assessed on an ongoing basis.	General debtors are unsecured. Credit terms are based on 30 days.
<b>Financial liabilities</b>			
<b>Trade and other payables</b>	21	Liabilities are recognised for amounts to be paid in the future for goods and services provided to Council as at balance date whether or not invoices have been received.	General Creditors are unsecured, not subject to interest charges and are normally settled within 30 days of invoice receipt.
<b>Interest-bearing loans and borrowings</b>	25	Loans are carried at their principal amounts, which represent the present value of future cash flows associated with servicing the debt. Interest is accrued over the period it becomes due and recognised as part of payables.	Borrowings are secured by way of mortgages over the general rates of the Council. The weighted average interest rate on borrowings is 7.98% during 2009/2010 (0.00% in 2008/2009).
<b>Trust funds and deposits</b>	22	Funds held on behalf of third parties for various refundable deposits and are carried at nominal value.	Refundable to third party when deposit conditions are met.
<b>Bank facility</b>	29	Facilities are recognised at the principal amount. Interest is charged as an expense as it accrues.	The facility is subject to annual review.

Note 35

Financial instruments (cont.)

(b) Interest Rate Risk

The exposure to interest rate risk and the effective interest rates of financial assets and financial liabilities, both recognised and unrecognised, at balance date are as follows:

2010

	Floating interest rate \$	Fixed interest 1 year or less \$	Fixed interest Over 1 to 5 years \$	Fixed interest More than 5 years \$	Non Interest- bearing \$	Total \$
<b>Financial assets</b>						
Cash and cash equivalents	3,643,039	24,827,534	1,000,000	-	8,280	29,478,853
Trade and other receivables	-	-	-	-	3,340,495	3,340,495
Accrued income	-	-	-	-	138,012	138,012
<b>Total financial assets</b>	<b>3,643,039</b>	<b>24,827,534</b>	<b>1,000,000</b>	<b>-</b>	<b>3,486,787</b>	<b>32,957,360</b>
Weighted average interest rate	5.44%					
<b>Financial liabilities</b>						
Trade and other payables	-	88,624	363,408	-	11,643,989	12,096,021
Trust funds and deposits	-	-	-	-	2,386,356	2,386,356
Interest-bearing loans and borrowings	-	81,954	519,304	3,388,742	-	3,990,000
<b>Total financial liabilities</b>	<b>-</b>	<b>170,578</b>	<b>882,712</b>	<b>3,388,742</b>	<b>14,030,345</b>	<b>18,472,377</b>
Weighted average interest rate	7.98%					
Net financial assets (liabilities)	3,643,039	24,656,956	117,288	(3,388,742)	(10,543,558)	14,484,983

2009

	Floating Interest rate \$	Fixed interest 1 year or less \$	Fixed interest Over 1 to 5 years \$	Fixed interest More than 5 years \$	Non Interest- bearing \$	Total \$
<b>Financial assets</b>						
Cash and cash equivalents	3,702,161	24,893,279	-	-	2,329,103	30,924,543
Trade and other receivables	-	-	-	-	3,403,389	3,403,389
Accrued income	-	-	-	-	471,731	471,731
<b>Total financial assets</b>	<b>3,702,161</b>	<b>24,893,279</b>	<b>-</b>	<b>-</b>	<b>6,204,223</b>	<b>34,799,663</b>
Weighted average interest rate	3.73%					
<b>Financial liabilities</b>						
Trade and other payables	-	82,683	452,032	-	10,257,126	10,791,841
Trust funds and deposits	-	-	-	-	2,291,426	2,291,426
<b>Total financial liabilities</b>	<b>-</b>	<b>82,683</b>	<b>452,032</b>	<b>-</b>	<b>12,548,552</b>	<b>13,083,267</b>
Weighted average interest rate	3.84%					
Net financial assets (liabilities)	3,702,161	24,810,596	(452,032)	-	(6,344,329)	21,716,396



Note 35

Financial instruments (cont.)

(c) Net Fair Values

The aggregate net fair values of financial assets and financial liabilities, both recognised and unrecognised, at balance date are as follows:

Financial instruments	Total carrying amount as per Balance Sheet		Aggregate net fair value	
	2010 \$	2009 \$	2010 \$	2009 \$
<i>(1) Financial assets</i>				
Cash and cash equivalents	29,478,853	30,924,543	29,478,853	30,924,543
Trade and other receivables	3,340,495	3,403,389	3,340,495	3,403,389
Accrued income	138,012	471,731	138,012	471,731
<b>Total financial assets</b>	<b>32,957,360</b>	<b>34,799,663</b>	<b>32,957,360</b>	<b>34,799,663</b>
<i>(2) Financial liabilities</i>				
Trade and other payables	12,096,021	10,791,841	12,096,021	10,791,841
Trust funds and deposits	2,386,356	2,291,426	2,386,356	2,291,426
Interest-bearing loans and borrowings	3,990,000	-	3,990,000	-
<b>Total Financial liabilities</b>	<b>18,472,377</b>	<b>13,083,267</b>	<b>18,472,377</b>	<b>13,083,267</b>
<b>Net Financial Assets</b>	<b>14,484,983</b>	<b>21,716,396</b>	<b>14,484,983</b>	<b>21,716,396</b>

(d) Credit risk

The maximum exposure to credit risk at balance date in relation to each class of recognised financial asset is represented by the carrying amount of those assets as indicated in the Balance Sheet.

(e) Risks and mitigation

The risks associated with our main financial instruments and our policies for minimising these risks are detailed below.

**Market risk**

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Council's exposures to market risk are primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk. Components of market risk to which we are exposed are discussed below.

**Interest rate risk**

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from interest bearing financial assets and liabilities that we use. Non derivative interest bearing assets are predominantly short term liquid assets. Our long term borrowings are not at fixed rates so we are not exposed to fair value interest rate risk.

The Council currently has no loan borrowings or finance leases. We have an overdraft facility arranged with a major Australian bank which is currently not in use.

Investment of surplus funds is made with approved financial institutions under the provisions of the *Local Government Act 1989*. We manage interest rate risk by following a Council adopted investment policy that ensures:

- conformity with State and Federal regulations and standards,
- adequate safety,
- appropriate liquidity,
- diversification by credit rating, financial institution and investment product,
- monitoring of return on investment,
- benchmarking of returns and comparison with budget.

Maturity will be staggered to provide for interest rate variations and to minimise interest rate risk.

**(e) Risks and mitigation (cont.)**

**Credit risk**

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause the Council to make a financial loss. Council has exposure to credit risk on all financial assets included in the balance sheet. To help manage this risk:

- Council has a policy for establishing credit limits for the entities that Council deal with;
- Council may require collateral where appropriate; and
- Council only invests surplus funds with financial institutions which have a recognised credit rating specified in the adopted investment policy.

Trade and other receivables consist of a large number of customers, spread across the consumer, business and government sectors. Credit risk associated with the Council's financial assets is minimal because the main debtor is the Victorian Government. Apart from the Victorian Government we do not have any significant credit risk exposure to a single customer or groups of customers. Ongoing credit evaluation is performed on the financial condition of our customers and, where appropriate, an allowance for doubtful debts is raised. Trade and other receivables are referred to at note 17. Bad and doubtful debts are written off, per note 11.

**Liquidity risk**

Liquidity risk includes the risk that, as a result of our operational liquidity requirements:

- Council will not have sufficient funds to settle a transaction on the date;
- Council will be forced to sell financial assets at a value which is less than what they are worth; or
- Council may be unable to settle or recover a financial assets at all.

To help reduce these risks we:

- have an adopted cash management policy advising that a level of cash or equivalents must be maintained to cover transactions;
- have both readily accessible funds at call and other funding arrangements with the investment institutions in place to redeem invested funds before maturity only forfeiting the interest that would have been earned between the redemption date and maturity;
- have a portfolio structure that requires surplus funds to be invested at call until minimum is covered then to terms as required;
- monitor cashflow performance on a regular basis based on historical high and low flow periods.

The Councils exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

**(f) Sensitivity disclosure analysis**

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, the Council believes the following movements are 'reasonably possible' over the next 12 months (Base rates are sourced from Reserve Bank of Australia):

- A parallel shift of +2% and -1% in market interest rates (AUD) from year-end rates of 5.44% (2008/09, 3.73%).

The table below discloses the impact on net operating result and equity for each category of financial instruments held by the Council at year-end, if the above movements were to occur.

Market risk exposure	Interest rate risk				
	amount subject to interest	-1% 100 basis points		2% 200 basis points	
		Profit	Equity	Profit	Equity
<b>2010</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
<b>Financial assets:</b>					
Cash and cash equivalents	29,470,573	(294,706)	(294,706)	589,411	589,411
<b>Financial liabilities:</b>					
Interest-bearing loans and borrowings	3,990,000	(39,900)	(39,900)	79,800	79,800
<b>2009</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
<b>Financial assets:</b>					
Cash and cash equivalents	30,916,663	(309,167)	(309,167)	618,333	618,333

Note 36

**Auditors remuneration**

	2010	2009
	\$	\$
Audit fee to conduct external audit - Victorian Auditor-General	57,000	53,000
Internal audit fees - RSM Bird Cameron	17,000	135,715
Internal audit fees - Pitcher Partners Consulting	53,032	-
	<u>127,032</u>	<u>188,715</u>

Note 37

**Related party transactions**

**(i) Responsible Persons**

Names of persons holding the position of a Responsible Person at the Council at any time during the year are:

<b>Councillors</b>	Geoff Dobson (Mayor) Kevin Ryan Jenny Houlihan Chris Hazelman Milvan Muto Cherie Crawford Michael Polan
--------------------	---

**Chief Executive Officer** Phillip Pearce

**(ii) Remuneration of Responsible Persons**

The numbers of Responsible Officers, whose total remuneration from Council and any related entities fall within the following bands:

	2010 No.	2009 No.
\$1 - \$ 9,999	-	4
\$10,000 - \$19,999	6	4
\$20,000 - \$29,999	-	3
\$50,000 - \$59,999	1	1
\$60,000 - \$69,999	-	1
\$140,000 - \$149,999	-	1
\$270,000 - \$279,999	1	-
	<u>8</u>	<u>14</u>
	<b>\$</b>	<b>\$</b>
Total remuneration for the reporting year for Responsible Persons included above amounted to:	<u>418,675</u>	<u>410,550</u>

(iii) No retirement benefits have been made by the Council to a Responsible Person during the reporting year. (2008/09, Nil).

(iv) No loans have been made, guaranteed or secured by the Council to a Responsible Person during the reporting year (2008/09, Nil).

**(v) Other transactions**

No transactions other than remuneration payments or the reimbursement of approved expenses were entered into by Council with Responsible Persons, or Related Parties of such Responsible Persons during the reporting year (2007/08, Nil).

Note 37

Related party transactions (cont.)

(vi) Senior Officers Remuneration

A Senior Officer other than a Responsible Person, is an officer of Council who has management responsibilities and reports directly to the Chief Executive Officer or whose total annual remuneration exceeds \$120,000.

Income Range:	2010 No.	2009 No.
<\$100,000	1	1
\$100,000 - \$109,999	1	1
\$110,000 - \$119,999	1	1
\$120,000 - \$129,999	3	4
\$130,000 - \$139,999	2	2
\$140,000 - \$149,999	2	-
\$150,000 - \$159,999	-	1
\$170,000 - \$179,999	1	-
\$190,000 - \$199,999	1	-
\$200,000 - \$209,999	2	3
	<u>14</u>	<u>13</u>
	\$	\$
Total remuneration for the reporting year for Senior Officers included above amounted to :	<u>1,960,148</u>	<u>1,786,267</u>

(vii) Other transactions

Councillor Chris Hazelman's wife holds a senior position with Thomson Motor Group who provide motor vehicles on normal commercial terms to Council. The value of such transactions for the financial year were \$144,378 (\$2,247 in 2008/09).

Councillor Chris Hazelman is a member of Goulburn Valley Health Board. Goulburn Valley Health is contracted to provide Council's Maternal and Child Health Services. The value of such transactions for the financial year were \$1,019,985 (\$1,186,470 in 2008/09).

Councillor Chris Hazelman is a board member of the GV Community Fund Board. The Council provides funding for the ongoing operation of the community fund. The value of such transactions for the financial year were \$179,476 (\$169,308 in 2008/09).

Councillor Chris Hazelman is the chairman of the Tallygaroopna Recreation Reserve Committee of Management, who receives funding from the Council for the maintenance and development of the recreation reserve. The value of such transactions for the financial year were \$1,701 (\$1,500 in 2008/09).

Councillor Chris Hazelman is CEO of the Ethnic Council of Shepparton & District. The Ethnic Council provides ethnic training services on normal commercial terms to Council. The value of such transactions for the financial year were \$300 (\$250 in 2008/09).

Councillor Kevin Ryan is chairman of the board of 98.5 One FM, who provides commercial airtime to Council on normal commercial terms. The value of such transactions for the financial year were \$16,050 (\$7,370 in 2008/09).

Councillor Milvan Muto is secretary of the board of Shepparton Hotel. The value of such transactions for the financial year were \$2,200 (\$28,390 in 2008/09).

Note 38 Revenue, expenses and assets by functions/activities

2010	Community Life	Economic Development	Infrastructure	Environment	Settlement & Housing	Council Organisation and Management	Total
	\$	\$	\$	\$	\$	\$	\$
<b>REVENUE</b>							
Grants (note 6)	10,084,403	1,654,574	1,768,230	249,248	1,662,604	10,008,211	25,427,270
Other	6,903,756	3,121,539	2,181,393	8,785,385	6,158,043	41,680,257	68,830,373
<b>TOTAL</b>	16,988,159	4,776,113	3,949,623	9,034,633	7,820,647	51,688,468	94,257,643
<b>EXPENSES</b>	26,707,572	4,802,920	26,402,781	8,478,462	4,525,233	14,008,579	84,925,547
<b>TOTAL</b>	26,707,572	4,802,920	26,402,781	8,478,462	4,525,233	14,008,579	84,925,547
<b>SURPLUS(DEFICIT) FOR THE YEAR</b>	(9,719,413)	(26,807)	(22,453,158)	556,171	3,295,414	37,679,889	9,332,096
<b>ASSETS ATTRIBUTED TO FUNCTIONS/ACTIVITIES*</b>	146,311,500	21,086,803	354,900,852	68,951,173	16,048,714	39,397,380	646,696,422

2009	Community Life	Economic Development	Infrastructure	Environment	Settlement & Housing	Council Organisation and Management	Total
	\$	\$	\$	\$	\$	\$	\$
<b>REVENUE</b>							
Grants (note 6)	10,876,395	877,262	1,657,601	73,719	402,788	12,209,035	26,096,800
Other	6,438,404	3,141,641	3,777,159	8,143,754	18,644,732	39,199,205	79,344,895
<b>TOTAL</b>	17,314,799	4,018,903	5,434,760	8,217,473	19,047,520	51,408,240	105,441,695
<b>EXPENSES</b>	25,713,248	5,242,894	26,511,161	7,961,185	4,575,518	13,842,829	83,846,835
<b>TOTAL</b>	25,713,248	5,242,894	26,511,161	7,961,185	4,575,518	13,842,829	83,846,835
<b>SURPLUS(DEFICIT) FOR THE YEAR</b>	(8,398,449)	(1,223,991)	(21,076,401)	256,288	14,472,002	37,565,411	21,594,860
<b>ASSETS ATTRIBUTED TO FUNCTIONS/ACTIVITIES*</b>	139,467,349	17,748,407	353,378,443	65,672,623	13,655,047	41,513,953	631,435,822

\*Assets have been attributed to functions/activities based on control and/or custodianship of specific assets.  
The activities relating to the Council's operations as per function are as follows:-

**Community Life**

Aged & Disability Services  
Aquatic Facilities  
Arts & Culture  
Children's Services  
Law Order & Safety  
Other Community Programs  
Public Open Space  
Sports Facilities  
Stock & Domestic Water Supply

**Economic Development**

Development Services  
Saleyards  
Tourism

**Infrastructure**

Aerodrome  
Depot  
Local Roads  
Parking Management  
Planning Investigation & Design  
Plant  
Private Works Services Contracts  
Private Works Services Minor Works  
Public Buildings

**Environment**

Drainage  
Environmental Management  
Waste Management

**Settlement & Housing**

Development Facilities  
Environmental Health

**Council Organisation and Management**

Corporate Services  
Financial Services  
Governance  
Information Systems  
Management (Directorate)  
Rates

Note 39	Financial ratios (Performance indicators)	2010	2009	2008
	<b>(a) Debt servicing ratio</b> (to identify the capacity of Council to service its outstanding debt)			
	<u>Debt servicing costs</u>	0	0	0
	Total revenue	94,257,643	105,322,212	79,726,747
		= 0.00%	= 0.00%	= 0.00%
	Debt servicing costs refer to the payment of interest on loan borrowings, finance lease, and bank overdraft.			
	The ratio expresses the amount of interest paid as a percentage of Council's total revenue.			
	<b>(b) Debt commitment ratio</b> (to identify Council's debt redemption strategy)			
	<u>Debt servicing &amp; redemption costs</u>	0	0	0
	Rate revenue	45,814,785	42,466,074	40,019,822
		= 0.00%	= 0.00%	= 0.00%
	The strategy involves the payment of loan principal and interest, finance lease principal and interest.			
	The ratio expresses the percentage of rate revenue utilised to pay interest and redeem debt principal.			
	<b>(c) Revenue ratio</b> (to identify Council's dependence on non-rate income)			
	<u>Rate revenue</u>	45,814,785	42,466,074	40,019,822
	Total revenue	94,257,643	105,322,212	79,726,747
		= 48.61%	= 40.32%	= 50.20%
	The level of Council's reliance on rate revenue is determined by assessing rate revenue as a proportion of the total revenue of Council.			
	<b>(d) Debt exposure ratio</b> (to identify Council's exposure to debt)			
	<u>Total indebtedness</u>	18,735,120	13,436,142	11,284,488
	Total realisable assets	223,546,553	206,569,277	193,114,192
		= 1:11.9	= 1:15.9	= 1:17.1
	For the purposes of the calculation of financial ratios, realisable assets are those assets which can be sold and which are not subject to any restriction on realisation or use.			
	Any liability represented by a restricted asset (note 30) is excluded from total indebtedness.			
	The following assets are excluded from total assets when calculating Council's realisable assets:			
	Land and buildings on Crown land; restricted assets; heritage assets; total infrastructure assets; and Council's investment in associate.			
	This ratio enables assessment of Council's solvency and exposure to debt. Total indebtedness refers to the total liabilities of Council. Total liabilities are compared to total realisable assets which are all Council assets not subject to any restriction and are able to be realised. The ratio expresses the multiple of total liabilities for each dollar of realisable assets.			
	<b>(e) Working capital ratio</b> (to assess Council's ability to meet current commitments)			
	<u>Current assets</u>	35,445,106	37,294,381	30,877,053
	Current liabilities	20,926,204	18,786,327	15,090,250
		= 1.7:1	= 2.0:1	= 2.0:1
	The ratio expresses the level of current assets the Council has available to meet its current liabilities.			

**Note 40 Pending Accounting Standards**

The following Australian Accounting Standards have been issued or amended and are applicable to the Council but are not yet effective. They have not been adopted in preparation of the financial statements at reporting date.

Standard / Interpretation	Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements
AASB 2009-5 Further Amendments to Australian Accounting Standards arising from the Annual Improvements Project. [AASB 5, 8, 101, 107, 117, 118, 136 & 139]	Some amendments will result in accounting changes for presentation, recognition or measurement purposes, while other amendments will relate to terminology and editorial changes.	Beginning 1 Jan 2010	Terminology and editorial changes. Impact minor.
AASB 2009-8 Amendments to Australian Accounting Standards – Group Cash-settled Share-based Payment Transactions. [AASB 2]	The amendments clarify the scope of AASB 2.	Beginning 1 Jan 2010	No impact. AASB 2 does not apply to Local Government; consequently this Standard does not apply.
AASB 2009-9 Amendments to Australian Accounting Standards – Additional Exemptions for First-time Adopters [AASB 1]	Applies to entities adopting Australian Accounting Standards for the first time, to ensure entities will not face undue cost or effort in the transition process in particular situations.	Beginning 1 Jan 2010	No impact. Relates only to first time adopters of Australian Accounting Standards.
AASB 2009-10 Amendments to Australian Accounting Standards – Classification of Rights Issues [AASB 132]	The Standard makes amendments to AASB 132, stating that rights issues must now be classed as equity rather than derivative liabilities.	Beginning 1 Feb 2010	No impact. Local Government do not issue rights, warrants and options, consequently the amendment does not impact on the statements.
AASB 9 Financial Instruments	This standard simplifies requirements for the classification and measurement of financial assets resulting from Phase 1 of the IASB's project to replace IAS 39 <i>Financial Instruments: Recognition and Measurement</i> (AASB 139 <i>Financial Instruments: Recognition and Measurement</i> ).	Beginning 1 Jan 2013	Detail of impact is still being assessed.
AASB 2009-11 Amendments to Australian Accounting Standards arising from AASB 9 [AASB 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 121, 127, 128, 131, 132, 136, 139, 1023 & 1038 and Interpretations 10 & 12]	This gives effect to consequential changes arising from the issuance of AASB 9.	Beginning 1 Jan 2013	Detail of impact is still being assessed.
AASB 2009-12 Amendments to Australian Accounting Standards [AASBs 5, 8, 108, 110, 112, 119, 133, 137, 139, 1023 & 1031 and Interpretations 2, 4, 16, 1039 & 1052]	This Standard amends AASB 8 to require an entity to exercise judgement in assessing whether a government and entities know to be under the control of that government are considered a single customer for purposes of certain operating segment disclosures. This Standard also makes numerous editorial amendments to other AASBs.	Beginning 1 Jan 2011	AASB 8 does not apply to Local Government therefore no impact expected. Otherwise, only editorial changes arising from amendments to other standards, no major impact. Impacts of editorial amendments are not expected to be significant.
AASB 2009-13 Amendments to Australian Accounting Standards arising from Interpretation 19. [AASB 1]	Consequential amendment to AASB 1 arising from publication of Interpretation 19	Beginning 1 Jul 2010	Local Governments do not extinguish financial liabilities with equity instruments, therefore requirements of Interpretation 17 and related amendments have no impact
AASB 2009-14 Amendments to Australian Interpretation – Prepayments of a Minimum Funding Requirement [AASB Interpretation 14]	Amendment to Interpretation 14 arising from the issuance of <i>Prepayments of a Minimum Funding Requirement</i>	Beginning 1 Jan 2011	Expected to have no significant impact

### Certification of the Financial Report

In my opinion the accompanying financial statements have been prepared in accordance with the *Local Government Act 1989*, the *Local Government (Finance and Reporting) Regulations 2004*, Australian Accounting Standards and other mandatory professional reporting requirements.

D I Graham  
PRINCIPAL



Date :

21 September 2010

In our opinion the accompanying financial statements present fairly the financial transactions of Greater Shepparton City Council for the year ended 30 June 2010 and the financial position of the Council as at that date.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the financial statements to be misleading or inaccurate.

We have been authorised by the Council on 21 September 2010 to certify the financial statements in their final form.



G Dobson (Mayor)  
COUNCILLOR

Date :

21/9/10



K Ryan (Deputy Mayor)  
COUNCILLOR

Date

21/9/10  


P W Pearce  
CHIEF EXECUTIVE

21/9/10

Date :



## STANDARD INCOME STATEMENT

For the year ending 30 June 2010

	Budget	Variances		Note	Actuals
	2009-2010	\$	%		2009-2010
	\$	\$	%		\$
<b>Revenue</b>					
Rates and Charges	45,584,000	(95,441)	(0.2)		45,488,559
Operating Grants and Contributions	16,345,000	3,957,340	24.2	1	20,302,340
Capital Grants and Contributions	12,020,000	(1,012,767)	(8.4)	2	11,007,233
Interest	1,004,000	332,413	33.1	3	1,336,413
User Charges	15,156,000	(4,343,836)	(28.7)	4	10,812,164
Statutory Fees	2,120,000	44,676	2.1		2,164,676
Other	723,000	74,268	10.3	5	797,268
Parking Fees and Fines	2,010,000	(192,737)	(9.6)		1,817,263
Rent	602,000	3,141	0.5		605,141
<b>Total revenue</b>	<b>95,564,000</b>	<b>(1,232,943)</b>	<b>(1.3)</b>		<b>94,331,057</b>
<b>Expenses</b>					
Employee Benefits	29,589,000	978,718	3.3		30,567,718
Materials and Consumables	28,926,000	(4,615,808)	(16.0)	6	24,310,192
External Contracts	11,001,000	(627,073)	(5.7)		10,373,927
Utilities	2,085,000	161,956	7.8		2,246,956
Borrowing Costs	231,000	(231,000)	(100.0)	7	-
Depreciation and Amortisation	16,773,000	653,754	3.9		17,426,754
<b>Total expenses</b>	<b>88,605,000</b>	<b>(3,679,453)</b>	<b>(4.2)</b>		<b>84,925,547</b>
<b>Net surplus(deficit) from operations</b>	<b>6,959,000</b>	<b>2,446,510</b>	<b>35.2</b>		<b>9,405,510</b>
Share of net profits(losses) from associates	-	(28,416)	-		(28,416)
Net gain(loss) on disposal of assets	115,000	(159,998)	(139.1)	8	(44,998)
<b>Surplus/(deficit) for the period</b>	<b>7,074,000</b>	<b>2,258,096</b>	<b>31.9</b>		<b>9,332,096</b>

## STANDARD BALANCE SHEET

As at 30 June 2010

	Budget		Variances		Note	Actuals	
	2009-2010					2009-2010	
	\$	\$	%			\$	
<b>Current assets</b>							
Cash Assets	1,599,000	1,823,984	114.1	9		3,422,984	
Receivables	3,695,000	1,706,807	46.2	10		5,401,807	
Investments	13,435,000	12,620,869	93.9	11		26,055,869	
Other	1,285,000	(792,328)	(61.7)	12		492,672	
Assets held for resale	424,000	(352,226)	(83.1)	13		71,774	
<b>Total current assets</b>	<b>20,438,000</b>	<b>15,007,106</b>	<b>73.4</b>			<b>35,445,106</b>	
<b>Non-current assets</b>							
Receivables	24,000	(16,000)	(66.7)	14		8,000	
Property, Plant and Equipment, Infrastructure	604,972,000	3,885,942	0.6			608,857,942	
Other	2,534,000	(148,626)	(5.9)			2,385,374	
<b>Total non-current assets</b>	<b>607,530,000</b>	<b>3,721,316</b>	<b>0.6</b>			<b>611,251,316</b>	
<b>Total assets</b>	<b>627,968,000</b>	<b>18,728,422</b>	<b>3.0</b>			<b>646,696,422</b>	
<b>Current liabilities</b>							
Payables	3,166,000	8,566,613	270.6	15		11,732,613	
Trust funds	2,540,000	(153,644)	(6.0)			2,386,356	
Employee Benefits	4,164,000	2,308,685	55.4	16		6,472,685	
Other	664,000	(329,450)	(49.6)	17		334,550	
<b>Total current liabilities</b>	<b>10,534,000</b>	<b>10,392,204</b>	<b>98.7</b>			<b>20,926,204</b>	
<b>Non-current liabilities</b>							
Payables	535,000	(171,592)	(32.1)	18		363,408	
Employee Benefits	1,010,000	(298,613)	(29.6)	19		711,387	
Interest bearing liabilities	5,001,000	(1,092,954)	(21.9)	20		3,908,046	
<b>Total non-current liabilities</b>	<b>6,546,000</b>	<b>(1,563,159)</b>	<b>(23.9)</b>			<b>4,982,841</b>	
<b>Total liabilities</b>	<b>17,080,000</b>	<b>8,829,045</b>	<b>51.7</b>			<b>25,909,045</b>	
<b>Net assets</b>	<b>610,888,000</b>	<b>9,899,377</b>	<b>1.6</b>			<b>620,787,377</b>	
<b>Equity</b>							
Accumulated Surplus	261,474,000	14,208,343	5.4			275,682,343	
Reserves	349,414,000	(4,308,966)	(1.2)			345,105,034	
<b>Total equity</b>	<b>610,888,000</b>	<b>9,899,377</b>	<b>1.6</b>			<b>620,787,377</b>	

## STANDARD CASH FLOW STATEMENT

For the year ending 30 June 2010

	Budget	Variances		Note	Actuals
	2009-2010	\$	%		2009-2010
	\$	\$	%		\$
<b>Cash flows from operating activities</b>					
Receipts from customers	66,028,000	3,566,731	5.4		69,594,731
Payments to suppliers	(71,124,000)	(2,840,267)	(4.0)		(73,964,267)
<b>Net cash inflow/(outflow) from customers/suppliers</b>	<b>(5,096,000)</b>	<b>726,464</b>	<b>14.3</b>		<b>(4,369,536)</b>
Interest received	1,004,000	81,667	8.1		1,085,667
Government receipts	25,365,000	137,270	0.5		25,502,270
<b>Net cash inflow/(outflow) from operating activities</b>	<b>21,273,000</b>	<b>945,401</b>	<b>4.4</b>		<b>22,218,401</b>
<b>Cash flows from investing activities</b>					
Proceeds from sale of property, plant and equipment, infrastructure	706,000	(225,928)	(32.0)	21	480,072
Payments for property, plant and equipment, infrastructure	(37,817,000)	9,682,837	25.6	22	(28,134,163)
<b>Net cash inflow/(outflow) from investing activities</b>	<b>(37,111,000)</b>	<b>9,456,909</b>	<b>25.5</b>		<b>(27,654,091)</b>
<b>Cash flows from financing activities</b>					
Proceeds from interest bearing loans and borrowings	5,600,000	(1,610,000)	(28.8)	23	3,990,000
Repayment of interest-bearing loans and borrowings	(184,000)	184,000	100.0	24	-
<b>Net cash inflow/(outflow) from financing activities</b>	<b>5,416,000</b>	<b>(1,426,000)</b>	<b>26.3</b>		<b>3,990,000</b>
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>(10,422,000)</b>	<b>8,976,310</b>	<b>86.1</b>		<b>(1,445,690)</b>
Cash and cash equivalents at the beginning of the year	25,456,000	5,468,543	21.5		30,924,543
<b>Cash and cash equivalents at the end of the year</b>	<b>15,034,000</b>	<b>14,444,853</b>	<b>96.1</b>		<b>29,478,853</b>
<b>Reconciliation of surplus/(deficit) and Net cash flows from operating activities</b>					
<b>For the year ending 30 June 2010</b>					
<b>Surplus/(deficit)</b>	<b>7,074,000</b>	<b>2,258,096</b>	<b>31.9</b>		<b>9,332,096</b>
Depreciation and amortisation	16,773,000	653,754	3.9		17,426,754
(Profit)/loss on sale of property, plant and equipment, infrastructure	(115,000)	159,998	139.1		44,998
Net movement in current assets and liabilities	(2,459,000)	(2,126,447)	(86.5)		(4,585,447)
<b>Net cash inflow/(outflow) from operating activities</b>	<b>21,273,000</b>	<b>945,401</b>	<b>4.4</b>		<b>22,218,401</b>

## STANDARD STATEMENT OF CAPITAL WORKS

For the year ending 30 June 2010

Capital Works Areas	Budget	Variances		Note	Actuals
	2009-2010	\$	%		2009-2010
	\$	\$	%		\$
Roads	9,901,000	(2,145,999)	(21.7)		7,755,001
Drainage	3,465,000	(1,490,362)	(43.0)		1,974,638
Open Space	8,426,000	(2,436,139)	(28.9)		5,989,861
Buildings	9,536,000	275,213	2.9		9,811,213
Plant and equipment	2,808,000	1,532	0.1		2,809,532
Waste Management	1,333,000	(1,122,749)	(84.2)		210,251
Other	2,348,000	(494,435)	(21.1)		1,853,565
<b>Total capital works</b>	<b>37,817,000</b>	<b>(7,412,939)</b>	<b>(19.6)</b>		<b>30,404,061</b>
<b>Represented by:</b>					
Renewal	12,725,000	(2,944,527)	(23.1)		9,780,473
Upgrade	14,183,000	(2,501,685)	(17.6)		11,681,315
Expansion	7,040,000	(1,114,477)	(15.8)		5,925,523
New	3,869,000	(852,250)	(22.0)		3,016,750
<b>Total capital works</b>	<b>37,817,000</b>	<b>(7,412,939)</b>	<b>(19.6)</b>		<b>30,404,061</b>

Property, plant and equipment, infrastructure movement reconciliation worksheet	Budget	Variances		Note	Actuals
	2009-2010	\$	%		2009-2010
	\$	\$	%		\$
The movement between the previous year and the current year in property, plant and equipment, infrastructure as shown in the Balance Sheet links to the net of the following items:					
Total capital works	37,817,000	(7,412,939)	(19.6)	25	30,404,061
Asset revaluation movement	-	-			
Transfers to other assets	-	-			
Contributed Assets	3,000,000	262,347	8.7		3,262,347
Depreciation and amortisation	(16,773,000)	(653,754)	(3.9)		(17,426,754)
Written down value of assets disposed	(591,000)	166,289	28.1	26	(424,711)
<b>Net movement in property, plant and equipment, infrastructure</b>	<b>23,453,000</b>	<b>(7,638,057)</b>	<b>(32.6)</b>		<b>15,814,943</b>

# Greater Shepparton City Council

## Notes accompanying the Standard Statements

for the year ended 30 June 2010

### 1. BASIS OF PREPARATION OF STANDARD STATEMENTS

Council is required to prepare and include audited Standard Statements within its Annual Report. Four Statements are required - a Standard Income Statement, Standard Balance Sheet, Standard Cash Flow Statement and a Standard Statement of Capital Works, together with explanatory notes.

These statements and supporting notes form a special purpose financial report prepared to meet the requirements of the *Local Government Act 1989* and *Local Government (Finance and Reporting) Regulations 2004*.

The Standard Statements have been prepared on accounting bases consistent with those used for the General Purpose Financial Statements and the Budget. The results reported in these statements are consistent with those reported in the General Purpose Financial Statements.

The Standard Statements are not a substitute for the General Purpose Financial Statements. They have not been prepared in accordance with all Australian Accounting Standards or other authoritative professional pronouncements.

The Standard Statements compare council's financial plan, expressed through its budget, with actual performance. The *Local Government Act 1989* requires explanation of any material variances. The Council has adopted a materiality threshold of 10 per cent. Explanations have not been provided for variations below the materiality threshold unless the variance is considered to be material because of its nature.

The budget figures included in the Statements are those of the annual budget adopted by Council on 23 June 2009. The budget was based on assumptions that were relevant at the time of adoption. The council set guidelines and parameters for revenue and expense targets in this budget in order to meet council's business plan and financial performance targets for both short and long term. The budget did not reflect any changes to equity resulting from asset revaluations, as their impacts were not considered predictable.

Detailed information on the actual financial results is contained in the General Purpose Financial Statements. The detailed budget can be obtained by contacting the council through the website. The Standard Statements must be read with reference to these documents.

### 2. EXPLANATION OF MATERIAL VARIANCES

NOTE	ITEM	EXPLANATION
<b>Standard Income Statement - Revenue</b>		
1	Operating Grants & Contributions	Funding and contributions received either in advance or above budget expectations include Grant Commission funding \$2,353k, Children Services funding \$451k, Recreational Land contributions \$278k and Tourism funding and contributions \$273k.
2	Capital Grants and Contributions	Capital grants are directly linked to the completion and subsequent acquittal of capital projects. Capital contributions can be either cash or non-cash (assets) and generally relate to commercial and residential developments.  Projects explaining the variance include the Shepparton East drainage upgrade (\$1.1 million), the Vaughan Street development (\$920k), Queen's Garden works \$573k, Developer Gifted Assets \$1.6 million, Residential Development (\$542k), North Shepparton Community Hub funding (\$423k) and funding for the Murchison/Rushworth rail trail (\$330k).
3	Interest	Treasury investments earned \$286k greater than expected through a combination of increased interest rates and larger amounts invested.
4	User Charges	Internal charges for plant costs have been eliminated from actual revenue (\$4.490 million).
5	Other	Provision of IT services to Strathbogrie Shire Council (\$90k), Goulburn Valley Brain program (\$75k), Waste Management administration (\$25k), Transport Connections \$75k, Art Gallery Sydney Myer \$63k.
<b>Standard Income Statement - Expenses</b>		
6	Materials and Consumables	The budget include \$3.09 million that should have been classified as employee benefits.
7	Borrowing Costs	Borrowings relating to the 2009-2010 Capital Works program were not drawn upon until June 2010.
8	Net gain(loss) on disposal of assets	Proceeds from the disposal of assets was \$226k less than expected while costs associated with the disposal of assets were \$60k less than expected.

## 2. EXPLANATION OF MATERIAL VARIANCES (continued)

NOTE	ITEM	EXPLANATION
<b>Standard Balance Sheet - Current Assets</b>		
9	Cash Assets	Additional funds due to the timing of capital works and creditor payments.
10	Receivables	GST receivable from Australian Taxation Office increased \$260k, and significant grant debtors raised in June 2010.
11	Investments	Surplus funds available for investment due to the timing of capital works and creditor payments.
12	Other	Reduction in accrued income \$334k.
13	Assets held for resale	Assets sold earlier than anticipated.
<b>Standard Balance Sheet - Non Current Assets</b>		
14	Receivables	Reclassification of Loan Advance between current assets and non-current assets.
<b>Standard Balance Sheet - Current Liabilities</b>		
15	Payables	Accrued expenditure increased by \$1 million, trade payables increased by \$1.2 million, and timing of creditor payments.
16	Employee Benefits	Increase in Long Service Leave due to annual enterprise agreement increase, Maternal and Child Health staff coming back in-house.
17	Other	Loan taken up later than anticipated.
<b>Standard Balance Sheet - Non Current Liabilities</b>		
18	Payables	Reclassification of the Cosgrove Landfill site between current liabilities and non-current liabilities.
19	Employee Benefits	Partial reclassification between current and non-current.
20	Interest bearing liabilities	Borrowings relating to the 2009-2010 Capital Works program were not drawn until June 2010. Loan borrowings reduced by \$1 million.
<b>Standard Cash Flow Statement - Cash flows from investing activities</b>		
21	Proceeds from sale of property, plant and equipment, infrastructure	Property sales down in value due to downturn in the economic market.
22	Payments for property, plant and equipment, infrastructure	Capital works program for 2009-2010 not completed.
<b>Standard Cash Flow Statement - Cash flows from financing activities</b>		
23	Proceeds from interest bearing loans and borrowings	Borrowings relating to the 2009-2010 Capital Works program were not drawn upon until June 2010. Total Loan borrowings reduced by \$1.6 million.
24	Repayment of interesting loans and borrowings	Borrowings relating to the 2009-2010 Capital Works program were not drawn upon until June 2010.
<b>Standard Statement of Capital Works</b>		
25	Total capital works	Capital works program for 2009-2010 not completed. Victoria Park upgrade \$1.8 million, Vaughan Street development \$1.2 million, Caravan Park development \$876k, Shep East Drain upgrade \$1.1 million, Saleyards improvement \$515k, Drainage replacement program \$356k, CBD underground power \$483k, Cosgrove Landfill Cell 4 \$345k, and Murchison Transfer Station \$490k.
26	Written Down Value of Assets Disposed	Fewer vehicles disposed of \$87k and greater property disposals (\$27k).

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## Greater Shepparton City Council

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Certification of the Standard Statements  
for the year ended 30 June 2010

In my opinion, the accompanying standard statements of Greater Shepparton City Council for the year ended 30 June 2010 have been prepared on accounting bases consistent with the financial statements and in accordance with the *Local Government Act 1989* and the *Local Government (Finance and Reporting) Regulations 2004*.



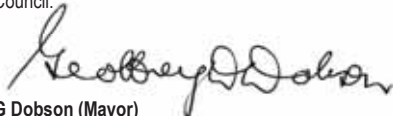
D I Graham  
PRINCIPAL ACCOUNTING OFFICER

Date: 21 September 2010

In our opinion, the accompanying standard statements of Greater Shepparton City Council for the year ended 30 June 2010 have been prepared on accounting bases consistent with the financial statements and in accordance with the *Local Government Act 1989* and the *Local Government (Finance and Reporting) Regulations 2004*.

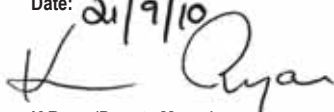
As at the date of signing, we are not aware of any circumstances which would render any particulars in the standard statements to be misleading or inaccurate.

On 21 September 2010 were authorised by the Council to certify the standard statements in its final form on behalf of the Council.



G Dobson (Mayor)  
COUNCILLOR

Date: 21/9/10



K Ryan (Deputy Mayor)  
COUNCILLOR

Date: 21/9/10



P W Pearce  
CHIEF EXECUTIVE OFFICER

Date: 21/9/10

# VAGO

Victorian Auditor-General's Office  
**INDEPENDENT AUDITOR'S REPORT**

**To the Councillors, Greater Shepparton City Council**

*The Financial Report and Standard Statements*

The accompanying financial report for the year ended 30 June 2010 of Greater Shepparton City Council which comprises of statement of comprehensive income, statement of financial position, statement of changes in equity, statement of cash flows, a summary of significant accounting policies and other explanatory notes to and forming part of the financial report, and the Certification of the Financial Report has been audited.

The accompanying standard statements for the year ended 30 June 2010 of the Council which comprises of standard income statement, standard balance sheet, standard cash flow statement, standard statement of capital works, the related notes and the Certification of the Standard Statements have been audited.

*The Councillor's Responsibility for the Financial Report and Standard Statements*

The Councillor's of Greater Shepparton City Council are responsible for the preparation and the fair presentation of:

- the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the financial reporting requirements of the *Local Government Act 1989*
- the standard statements in accordance with the basis of preparation as described in note 1 of the statements and the requirements of the *Local Government Act 1989*.

This responsibility includes:

- establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report and standard statements that are free from material misstatement, whether due to fraud or error
- selecting and applying appropriate accounting policies
- making accounting estimates that are reasonable in the circumstances.

*Auditor's Responsibility*

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report and standard statements based on the audit, which has been conducted in accordance with Australian Auditing Standards. These Standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance whether the financial report and standard statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report and standard statements. The audit procedures selected depend on judgement, including the assessment of the risks of material misstatement of the financial report and standard statements, whether due to fraud or error. In making those risk assessments, consideration is given to the internal control relevant to the entity's preparation and fair presentation of the financial report and standard statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used, and the reasonableness of accounting estimates made by the Councillor's, as well as evaluating the overall presentation of the financial report and standard statements.

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*Auditing in the Public Interest*



# VAGO

Victorian Auditor-General's Office  
**Independent Auditor's Report (continued)**

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

*Matters Relating to the Electronic Presentation of the Audited Financial Report and Standard Statements*

This auditor's report relates to the financial report and standard statements published in both the annual report and on the website of Greater Shepparton City Council for the year ended 30 June 2010. The Councillors of Greater Shepparton City Council are responsible for the integrity of the website. I have not been engaged to report on the integrity of the website. The auditor's report refers only to the statements named above. An opinion is not provided on any other information which may have been hyperlinked to or from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications, they are advised to refer to the hard copy of the audited financial report to confirm the information included in the audited financial report presented on Greater Shepparton City Council website.

*Independence*

The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised. In conducting the audit, the Auditor-General, his staff and delegates complied with all applicable independence requirements of the Australian accounting profession.

*Auditor's Opinion*

In my opinion:

- (a) the financial report presents fairly, in all material respects, the financial position of Greater Shepparton City Council as at 30 June 2010 and its financial performance and cash flows for the year then ended in accordance with applicable Australian Accounting Standards (including the Australian Accounting Interpretations), and the financial reporting requirements of the *Local Government Act 1989*.
- (b) The standard statements present fairly, in all material respects, in accordance with the basis of preparation as described in note 1 to the statements and comply with the requirements of the *Local Government Act 1989*.

MELBOURNE  
24 September 2010



D D R Pearson  
Auditor-General

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*Auditing in the Public Interest*

## Greater Shepparton City Council

Performance Statement  
for the year ended 30 June 2010

### INTRODUCTION TO THE PERFORMANCE STATEMENT

Council is required under Section 127 of the *Local Government Act 1989* to separately identify in the budget, the Key Strategic Activities to be undertaken during the financial year, and performance targets and measures in relation to each of those Key Strategic Activities.

Under Section 132 of the Act, it is required that the Key Strategic Activities and performance targets and measures specified under Section 127 of the Act must be included in the Performance Statement in the Annual Report, and be subject to audit.

The following table details the Key Strategic Activities and performance targets and measures contained in the Council's 2009-2010 budget compared to actual results for the year.

Key Strategic Activity	Target Performance	Target Date	How Target is Reported	Target Met	Documentation
<b>Settlement and Housing</b>					
Encourage innovative, appropriate, sustainable and affordable housing solutions	Prepare and adopt a Housing Strategy	1-Aug-09	Council Meeting Minutes	Performance: Yes Date: No	Special Council Meeting Minutes 17-Aug-09
Encourage sustainable municipal growth and development	Review Municipal Strategic Statement and have revised MSS adopted	1-Nov-09	Council Meeting Minutes	Performance: No Date: No (Reviewed and Reported)	
Revitalise and promote the Shepparton CBD as the region's premier retail and entertainment destination	Continue with the implementation of the CBD Strategy recommendations by completing the scheduled works for the 2009-2010 period.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	
Provide affordable and sustainable community infrastructure	Complete construction of the North Shepparton Community Hub.	30-Jun-10	Audited Financial Statements	Performance: No Date: No (Complete per Occupancy Permit)	
<b>Community Life</b>					
Redevelopment of the Victoria Park precinct	Finalise the detailed design for stage 1 of the Victoria Park Master Plan. Complete stage 1 capital works associated with the redevelopment of the lake.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	
Embrace and strengthen cultural harmony and diversity	Develop and adopt a Cultural Diversity Plan.	30-Jun-10	Council Meeting Minutes	Performance: No Date: No (In DRAFT Phase)	
Provide a safe and family friendly community	Finalise and adopt a Community Safety Plan.	31-Dec-09	Council Meeting Minutes	Performance: No Date: No (In DRAFT phase)	
Develop and pursue strategies to improve community health and wellbeing	Develop and adopt a Universal Access Plan.	30-Nov-09	Council Meeting Minutes	Performance: No Date: No (In CONSULTATION phase)	
Develop and pursue strategies to improve community health and wellbeing	Adopt a Positive Ageing Strategy and implement 2009-2010 actions.	30-Jun-10	Council Meeting Minutes	Performance: Yes Date: No	Ordinary Council Meeting Minutes 01-Sep-09
Develop and pursue strategies to improve community health and wellbeing	Implement all Year 1 actions from the Municipal Early Years Plan.	30-Jun-10	Minutes of the Best Start Municipal Early Years Committee	Performance: Yes Date: Yes	Best Start Municipal Early Years Committee Minutes
Develop and pursue strategies to improve community health and wellbeing	Review and update the Emergency Management Plan.	30-Apr-09	Municipal Emergency Management Planning Committee Minutes	Performance: No Date: No (Document released 24-Jun-10 - Report to Committee not required)	

Key Strategic Activity	Target Performance	Target Date	How Target is		Documentation
			Reported	Target Met	
Develop and pursue strategies to improve community health and wellbeing	Adopt the Municipal Public Health Plan by 29 November 2009 and implement 12 month actions by 30 June 2010.	29 Nov 2009 & 30 Jun 2010 respectively	Health Plan Meeting Minutes	Performance: Yes Date: Yes	Ordinary Council Meeting Minutes 17-Nov-09
Develop a range of activities and passive recreational facilities at the former Kialla Landfill site	Complete capital works associated with the rehabilitation of the landfill site to EPA standards and passive recreational works.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	
Develop and promote local community sporting facilities	Commence works associated with the Kialla Park Bowls Club covered outdoor greens by way of confirming successful tenderer.	31-Mar-10	Council Meeting Minutes	Performance: Yes Date: Yes	Confidential Ordinary Council Meeting Minutes 16-Mar-10
Develop and promote local community sporting facilities	Complete design development of Stage 2 - Vibert Reserve Pavilion.	30-Jun-10	Reports to EMT and Council	Performance: No Date: No	
Develop and promote the Shepparton Sports Precinct as a significant regional Victorian multisport complex	Undertake a feasibility study for the redevelopment of the Shepparton Sports Stadium.	30-Jun-10	External Committees Report to Council Meeting	Performance: No Date: No	
Develop the Shepparton Showgrounds in accordance with the Master Plan	Commence relocation of the Shepparton Search and Rescue Squad by way of confirming successful tenderer.	30-Apr-10	Council Meeting Minutes	Performance: Yes Date: No	Ordinary Council Meeting Minutes 18-May-10
Value Arts and Culture as an integral part of a dynamic community	Develop a comprehensive Arts and Culture Policy and Strategy for Greater Shepparton.	30-Jun-10	Council Meeting Minutes	Performance: No Date: No	
<b>Environment</b>					
Identify and respect our significant cultural and environmental assets	Complete and adopt Heritage Study 2B.	31-Oct-09	Council Meeting Minutes	Performance: No Date: No (Being presented for Adoption on 17-Aug-10)	
Enhance the community's use and appreciation of the Goulburn and Broken rivers.	Complete scheduled RiverConnect projects for 2009-2010 financial year.	30-Jun-10	RiverConnect Minutes	Performance: No Date: No	
Develop a mix of sustainable tourist attractions, festivals and events	Develop and have adopted a new Tourism and Events Strategy.	30-Jun-10	Council Meeting Minutes	Performance: No Date: No (In CONSULTATION phase)	
Establish Goulburn Valley Freight Logistics Centre	Complete design of Stage 1.	30-Jun-10	Annual Report	Performance: No Date: No (Stage 1 Final Design Approved)	
Pursue opportunities to increase range of businesses and industries in the region, to further strengthen our economy	Develop and adopt an Industrial Land Strategy.	30-Jun-10	Council Meeting Minutes	Performance: No Date: No (Department of Planning & Community Development advised not necessary)	
Ensure a coordinated and effective approach to economic and tourism development is maintained at all times	Review and adopt the Economic Development Strategy.	30-Jun-10	Council Meeting Minutes	Performance: Yes Date: Yes	Ordinary Council Meeting Minutes 15-Dec-09
<b>Infrastructure</b>					
Undertake beautification works for the entrances to urban areas and townships	Undertake a review of parking in McLennan Street Mooroopna.	30-Jun-10	Report to Council	Performance: No Date: No (In CONSULTATION phase)	
Provide affordable and sustainable community infrastructure	Complete activity management plans for 28 Council asset areas.	30-Jun-10	Council Meeting Minutes	Performance: No Date: No (Plan in DRAFT phase)	
<b>Council Organisation and Management</b>					
Review the Council's financial model for long term sustainability	Review the Council's Rating Strategy.	1-Jun-10	Council Meeting Minutes	Performance: Yes Date: No	Ordinary Council Meeting Minutes 15-Jun-09
Review the Council's financial model for long term sustainability	Develop a long-term financial plan.	1-Jun-10	Council Meeting Minutes	Performance: Yes Date: No	Ordinary Council Meeting Minutes 15-Jun-09

Key Strategic Activity	Target Performance	Target Date	How Target is		Documentation
			Reported	Target Met	
Ensure our long term strategic vision for Greater Shepparton remains relevant and accurate	Finalise and Adopt the Northern Victoria Regional Transport Strategy.	1-Sep-09	Council Meeting Minutes	Performance: Yes Date: No	Ordinary Council Meeting Minutes 15-Dec-09
Provide best practice management and administrative systems and structures to support the delivery of Council services and programs	Review and adoption of the revised Information Services Strategy.	30-Nov-09	Adopted by EMT	Performance: No Date: No (In DRAFT Phase)	
Responsible management of resources	Complete 100% of Capital works program.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	Financial Statements 80.4%
Responsible management of resources	Achievement of the operating result within 10% of the budgeted result excluding extraordinary items.	30-Jun-10	Audited Financial Statements	Performance: No Date: No (Above Budget)	Financial Statements 31.9%
Working capital ratio	Current assets to current liabilities 2.0:1.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	Financial Statements 1.7:1
Rates, fees and charges outstanding	3 per cent outstanding at 30 June 2010.	30-Jun-10	Audited Financial Statements	Performance: No Date: No	Financial Statements 4.1%

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## Greater Shepparton City Council

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Certification of the Performance Statement  
for the year ended 30 June 2010

In our opinion, the accompanying Performance Statement of the Greater Shepparton City Council in respect of the 2009/2010 financial year is fairly presented in accordance with the *Local Government Act 1989*.

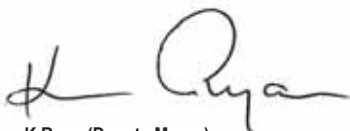
The statement outlines the performance targets and measures set out in relation to the achievement of Key Strategic Activities in respect of that year described in Council's budget, and describes the extent to which the Key Strategic Activities were met in that year having regard to those targets and measures.

At the time of signing, we are not aware of any circumstances which would render any particular in the statement to be misleading or inaccurate.



G Dobson (Mayor)  
COUNCILLOR

Date: 21/9/10



K Ryan (Deputy Mayor)  
COUNCILLOR

Date: 21/9/10



P W Pearce  
CHIEF EXECUTIVE OFFICER

Date: 21/9/10

# VAGO

Victorian Auditor-General's Office

## INDEPENDENT AUDITOR'S REPORT

### To the Councillors, Greater Shepparton City Council

#### *The Performance Statement*

The accompanying performance statement for the year ended 30 June 2010 of Greater Shepparton City Council which comprises the statement, the related notes and the Certification of the Performance Statement has been audited.

#### *The Councillors' Responsibility for the Performance Statement*

The Councillors of Greater Shepparton City Council are responsible for the preparation and fair presentation of the performance statement in accordance with the *Local Government Act 1989*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the performance statement that is free of material misstatement, whether due to fraud or error.

#### *Auditor's Responsibility*

As required by the *Local Government Act 1989*, my responsibility is to express an opinion on the performance statement based on the audit, which has been conducted in accordance with Australian Auditing Standards. These Standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance whether the performance statement is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the performance statement. The audit procedures selected depend on judgement, including the assessment of the risks of material misstatement of the performance statement, whether due to fraud or error. In making those risk assessments, consideration is given to the internal control relevant to the entity's preparation and fair presentation of the performance statement in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the overall presentation of the performance statement.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

#### *Matters Relating to the Electronic Presentation of the Audited Performance Statement*

This auditor's report relates to the performance statement published in both the annual report and on the website of Greater Shepparton City Council for the year ended 30 June 2010. The Councillors are responsible for the integrity of the website. I have not been engaged to report on the integrity of the website. The auditor's report refers only to the statements named above. An opinion is not provided on any other information which may have been hyperlinked to or from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications, they are advised to refer to the hard copy of the audited performance statement to confirm the information included in the audited performance statement presented on Greater Shepparton City Council website.

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*Auditing in the Public Interest*

# VAGO

Victorian Auditor-General's Office

## Independent Auditor's Report (continued)


### *Independence*

The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised. In conducting the audit the Auditor-General, his staff and delegates complied with all applicable independence requirements of the Australian accounting profession.

### *Auditor's Opinion*

In my opinion, the performance statement of Greater Shepparton City Council in respect of the 30 June 2010 financial year presents fairly, in all material respects, in accordance with the *Local Government Act 1989*.

MELBOURNE  
24 September 2010



D D R Pearson  
Auditor-General

2

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*Auditing in the Public Interest*



GREATER  
SHEPPARTON

## Greater Shepparton City Council

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